

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT****1-888-327-4236****www.nhtsa.dot.gov/hotline****FOR AGENCY USE ONLY**

436

Date Received

03-SEP-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

869991

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKEK18KOWJ715958	GMC	YUKON	1992	

Purchase Date	Dealer's Name _____	Engine Size _____	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	(CID/CCL) _____	☐ Diesel
		No. Cylinders _____	☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorcyclist ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10310000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 25-AUG-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WINDSHIELD WIPERS WILL NOT COME ON. WINDSHIELDWIPERS ARE INOPERATIVE AT THIS TIME. CONSUMER IS CONCERNED THAT WHEN IT RAINS AGAIN IT COULD CAUSE HARM TO SOMEONE. DEALER ISN'T HELPING WITH THE COST, THEY SAY IT THE AGE OF VEHICLE.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 436	
 Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Data Received 00 SEP 28 AM 10:10 08-SEP-2000 OFFICE EFFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) 635645		Ed or rt dt od rt Reference No. 869991	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of a signature, address to the vehicle manufacturer.		YES ☒ NO ☐ Signature of Owner Date 9/18/00	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
1GKEK18K0VJ3715958	GMC	YUKON	1992
Current Odometer Reading			
90,600			
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo
JULY 92	WAMPLER	5.7	☐ Diesel
☐ New ☒ Used	City TROY State OHIO Zip Code 45371	No Cylinders 8	☒ Gas Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☒ No
Drive Train	Vehicle Type	Body Style	
☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☒ Sport Ult Truck ☐ Motorcycle	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
10310000	VISUAL SYSTEMS: WINDSHIELD WIPER	☐ Left ☐ Right ☒ Front ☐ Rear	☒ Original Replacement
No. of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)
SEVERAL	25-AUG-2000 ALSO JULY + SEPT	90,000	ALL
Failed Part(s)		NHTSA Previously	
☒ Yes ☐ No		☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No		
Estimated Property Damage		Reported to Police	
		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WINDSHIELD WIPERS WILL NOT COME ON. WINDSHIELDWIPERS ARE INOPERATIVE AT THIS TIME. CONSUMER IS CONCERNED THAT WHEN IT RAINS AGAIN IT COULD CAUSE HARM TO SOMEONE. DEALER ISN'T HELPING WITH THE COST, THEY SAY IT THE AGE OF VEHICLE.*AK WIPERS SOMETIMES work + sometimes Do not. Dealership (Joe Johnson) stated same problem in S10 Trucks which use same wiper module.			
CONTINUE ON BACK IF NEEDED			
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INFORMATION ON THE FAILURE(S) IF APPLICABLE:

B O T

SIZE

NARRATIVE DESCRIPTION (CONTINUED)

and have same problem were fixed by GM or dealership at no cost to owners.

Also told by dealership they were providing this replacement on certain vehicles by VIN numbers. I feel all vehicles with this module need to be replaced regardless of age or mileage ^{or VIN NUMBER}. This is a serious safety issue.

13 SEP 1966

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

