

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 120

Date Received

07-SEP-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

869943

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side) 1GBHG31JXY1111494	Vehicle Make CHEVROLET TRU	Vehicle Model EXPRESS	Vehicle Year 2000	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 25-AUG-2000 Mileage at Failure(s) 3000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER'S NEW 2000 VEHICLE, WHICH HAS A RV ON A CHEVROLET CHASSIS, ENGINE TURNED OFF AT WILL IN THE HEAT. HAD SEVERAL CLOSE CALLS, VEHICLE JUST DIED.*AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

P.S. Some Ford Models have the same problem, Ignition Control Module too close to engine.

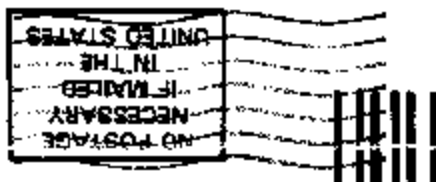
		DOT Auto Safety Hotline	
U.S. Department of Transportation		NATIONWIDE 1-888-DASH-2-DOT	
Traffic Safety Administration		1-888-327-4236	
www.nhtsa.dot.gov/hotline		www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		635524	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?		YES ☒ NO ☐	
In the absence of an owner, do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?		YES ☐ NO ☒	
Signature of Owner		[Redacted Signature]	
Date		9/18/00	
VEHICLE INFORMATION		Vehicle Mark	
Vehicle Ident. No. (VIN)		1GPHG31JXK1111454	
Vehicle Model		CHEVROLET TRU	
Vehicle Year		2000	
Current Odometer Reading		9323	
Purchase Date		12-10-99	
Dealer Name		New Chevrolet Sales Co.	
City/State/Zip		New Brunswick, NJ 08901	
Engine Size		4.54L	
Fuel System		Gas	
Transmission Type		Automatic	
Restraint System		3-Point Belt	
Airbag		Driver's Side Airbag	
Vehicle Type		Truck	
Body Style		2-Door	
Failed Component(s)/Part(s) Information		Component: 05100000 ENGINE	
Location		Front	
Failed Parts		Original	
Application Incident Information		Date(s) of Failure(s)	
Mileage at Failure(s)		40000-50000	
Vehicle Speed at Failure(s)		70 mph stall out at 70 mph in wet weather	
Failed Parts		Ignition Control Module	
NHTSA Previously		Yes ☒ No ☐	
Narrative Description of Failure(s), Incident(s), Injury(ies)		CONSUMER'S NEW 2000 VEHICLE, WHICH HAS A RV ON A CHEVROLET CHASSIS, ENGINE TURNED OFF AT WILL IN THE HEAT. HAD SEVERAL CLOSE CALLS. VEHICLE JUST DIED. VAN STALLS OUT	
Vehicle starts again in a few seconds, but continues to die every 5 to 10 minutes until outside Temp. drops below 100.		I am convinced that there is no faulty part. That the problem is: The ignition control module is too close to the engine.	
The remedy: Put insulation between engine & module.		The Privacy Act of 1974 (Public Law 93-519) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

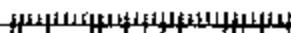
POSTAGE WILL BE PAID BY MAIL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.



☆ U.S. G.P.O. 1982-52-587 / 50086

We love the Van but my wife has been so frightened
that she wants to trade it off.
Please help us to get G.M. to fix it.



Fold to show Return Address (no stamp needed) Paste on with tape or staple and mail									
[INFORMATION ON THE FAILURE(S) IF APPLICABLE]									
THE IDENTIFICATION NO. -									
0	0	1							
MANUFACTURER/TIRE NAME					SIZE				
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									