

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

07-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

869896

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTYR14V9XPB90158	FIRESTONE	WILDERNESS HT	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 02-SEP-2000 Mileage at Failure(s) 12 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020; ORGINIAL EQUIPMENT 1999 FORD, RANGER, TIRE SIZE P22570R15, DOT HYUU219. WHILE DRIVING VEHICLE HAD VIBRATION WHICH GOT WORSE OVER TIME, AND USUALLY HAPPENED AT 40 MPH, AND GOT WORSE AS THE MPH INCREASED. DRIVER'S FRONT TIRE SHOWED TREAD CRACKING WHICH APPEARED AS IF THERE WAS TIRE SEPARATION. FIRESTONE AND FORD WERE NOT WILLING TO HELP. PLEASE PROVIDE FURTHER INFORMATION. AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 156 00 OCT -4 PM 12:51 07-SEP-2000 OFFICE AFFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) 635441				Reference No. 869896	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of your authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.				YES ☒ NO ☐	
Signature of Owner				Date <u>9-29-00</u>	
VEHICLE INFORMATION					
Vehicle make (NHTSA is located on label on windshield on driver's side) 3FTYR14V9XPB80153		Vehicle make FIRESTONE		Vehicle model WILDERNESS HT	
Purchase Date 7-3-99		Dealer's Name <u>Palm Bay Ford</u>		Engine Size (CID/CC/L) <u>3.0L</u>	
☒ New ☐ Used		City <u>Palm Bay</u> State <u>FL</u> Zip Code _____		No Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☒ Passengerside Airbag	
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☐ Manual					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

D O T H Y U U I P 0 2 1 9

MANUFACTURER/TIRE NAME

Fire Stone

SIZE

225/70/15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

The Truck in Question - I started having problem with the tires. I took it back to Ford said they could not do any thing about the tires, for me to take it back to The tire dealer. (which is Fire Stone.) Fire Stone said they could do nothing about it. But they would sell me new tires. Aug 29th I took the truck to Kelly Ford, the Tech said it was out of line & tires needed to be balanced for 250.00. I refused. I took the truck to Walmart & had the tires balanced. They found the tire on the left front was separating & put it on the rear. A few days later I had the spare tire put on the rear where that tire was separating. The front end was lined up thru tire Kingdom in Titusville, FL. They said it was not out of line & tires was not out of balance. I hope something can be done about this problem, I am scared to drive this vehicle. In case something will happen and my family end up dead because of this problem. This is a lease vehicle with a 2yr 26,000 mile warranty and nothing can be done. This is crazy for a person to go thru this with a brand new truck.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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