

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 294

Date Received

07-SEP-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

869862

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make FIRESTONE	Vehicle Model WILDERNESS HT	Vehicle Year 1900	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 18-JUL-2000 Mileage at Failure(s) 10 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ORIGINAL EQUIPMENT ON A 1999, RANGER, P225/70R15 SIZE, DOT#: W2UU110119. LEFT REAR TIRE TREAD SEPARATED AT 65MPH.*AK

CONTINUED ON BACK

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

00 OCT 10 AM 10:00

07-SEP-2000

OFFICE

DEFECTS INVESTIGATION

Od_or

od_dt

od_rt

up_ltr

Reference No.

869862

OWNER INFORMATION (Type or Print)

835340

Work

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

In the absence of

and address to the vehicle manufacturer.

Signature of Owner

☒ YES ☐ NO

Date 9/30/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (If located, enter from windshield or driver's side)

1FTYR1E5XUB89238

Vehicle Make

FIRESTONE

Vehicle Model

WILDERNESS HT

Vehicle Year

1999 99

Current Odometer Reading

12,000

Purchase Date

Dealer's Name Donnell FordEngine Size
(CID/CC/L

No Cylinders

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injectio
☐ New ☒ UsedCity SCARDMAN State OH Zip Code 44512

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manua☒ Automatic☒ Yes☒ No☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Bel☒ Passengerside Airbag☐ Yes☒ No☐ Front☒ Rear☐ 4-Wheel☐ Car☐ Van☐ Minivan☐ Other☐ Sport Ut☒ Truck☐ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
02740000Part Name(s)
TIRES:TREAD

Location

☒ Left☐ Front☐ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacemen

No of Failures

Date(s) of Failure(s) 18-JUL-2000Mileage at Failure(s) 10Vehicle Speed at Failure(s) 65

Failed Part(s)

☒ Yes☐ No

NHTSA

Previously

☒ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damag

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No☐ Yes ☒ No

Triple A

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ORIGINAL EQUIPMENT ON A 1999, RANGER, P225/70R15 SIZE, DOT#: W2UU110119. LEFT REAR TIRE TREAD SEPARATED AT 65MPH.*AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T W 2 U U 1 1 0 1 1 9

MANUFACTURER/TIRE NAME

FIRESTONE WILDCRESS HT

SIZE

P. 225-70R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Left Dallas Tex. on 7-17-2000 to return home to Ohio. Temp was very hot. On 7-18-2000 while traveling on I-76 in Ohio at 65 M.P.H. the Left Rear Tire blew out without any warning. The Road was clear with no construction. I was very lucky not to lose control before I was able to stop. By the time I was able to stop the Tire was shredded. I called Triple A to change the Tire. I went to a Firestone Dealer to Buy a new Tire. The Store kept the Old Tire. At this time I did not know about Firestone Tire Problems or I wouldn't have given the Store the old Tire until it was inspected.

U.S. G.P.O. 1992-825-887/80096

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



YOUNGSTOWN OH 445 DEC 1 21 20 00



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



Customer Invoice
369661
7/20/2000

EXPERT TIRE
370 HIGH ST
WARREN, OH. 44481

Service Advisor:
03 RE
330.392.8944

CARRY OUT

Lic #:

Vin #:

In: 07/20/00 3:07PM

Mileage: 0

Out: 07/20/00 3:10PM

Store # 650226

RETAIL SALE

Description	Article Number	T#	Qty	Unit Price	Extended Price	Job Total
IRESTONE TIRE PACKAGE						72.47
WILD HT TUOLPS 22570R15	058211		1	61.99	61.99	
OHIO DISPOSAL FEE	7084301		1	0.50	0.50	
WHEEL BALANCE WEIGHT	7018708		1	1.00	1.00	
WHEEL BALANCE LABOR	7018716		1	3.99	3.99	
RUBBER VALVE STEM	7015040		1	2.49	2.49	
DISPOSAL FEE	7075078		1	2.50	2.50	
TIRE INSTALLATION	7015016		1	N/C	N/C	

Payment History:

Visa 9046 76.45 020246
Total Tendered 76.45

Summary:

Parts 68.48
Labor 3.99
Shop Supplies 0.00
Sub-Total 72.47
Tax 3.98
Total \$76.45

I have received the above goods and/or services. If
this is a credit card purchase, I agree to pay and
reimburse with my cardholder agreement with the issuer.

Customer Signature

All parts are new unless otherwise specified.

See reverse side for Warranty Information

EXPERT TIRE STANDARD LASER - 98-46-11-619-1 REV. 8/98

Inv 1 000129

CELLULARONE

ACCOUNT INFORMATION

Account Name
Account Number
Phone Number

FRANCIS MANCINO
012 0080847 5
MULTIPLE SERVICES

CELLULAR SERVICE

MONTHLY CHARGES FOR (330)550-7479		TALK 60 MIN/30/280	16.99
MONTHLY SERVICE DB/11-09/10		NETWORK SVC CHARGE/11	2.99
MONTHLY FEATURE DB/11-09/10		USCD	
TOTAL MINS ALLOWED 60			
HOME AREA			
PEAK CHARGE		4.5 MINUTES IN EXCESS OF ALLOWANCE	1.53
OFF PEAK CHARGE		3.5 MINUTES IN EXCESS OF ALLOWANCE	0.88
ROAMER		8 MINUTES	2.80
ROAMER TAX			0.10
FEDERAL EXCISE TAX			0.85
0-10 STATE SALES TAX			1.27
TRIMMILL CITY TAX			0.12
FED UNIV SERVICE CHG			0.35
Total Monthly Charges			30.99

Total Phone Details

UNIFICATION	DATE	TIME	CITY	ST	DNR	MPA	MOB	TIME	MIN	PER	AIR	TOTL	NUMBER	TOTAL
HOME	711	207P	YOUNGSTOWN OH	ML	330	955	4170		4.5 P	0.00	0.00	0.00	0.30	0.00
HOME	719	400P	TOL FREE	ML	800	222	4357		4.0 P	0.00	0.00	0.00	1.40	1.40
HOME	719	451P	YOUNGSTOWN OH	ML	330	550	7479		4.0 P	0.00	0.00	0.00	1.40	1.40
HOME	719	722P	YOUNGSTOWN OH	ML	330	715	8172		2.0 P	0.00	0.00	0.00	0.00	0.00
HOME	719	805A	WARREN OH	ML	330	372	4784		1.5 P	0.00	0.00	0.00	0.30	0.00
HOME	719	508A	WARREN OH	ML	330	698	7595		1.5 P	0.00	0.00	0.00	0.30	0.00
HOME	720	124P	WARREN OH	ML	330	372	4784		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	720	125P	WARREN OH	ML	330	372	4784		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	720	127P	WARREN OH	ML	330	372	4784		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	720	457P	YOUNGSTOWN OH	ML	330	783	5000		7.0 P	0.00	0.00	0.00	2.30	0.00
HOME	724	130P	WARREN OH	ML	330	372	4784		5.5 P	0.00	0.00	0.00	1.30	0.00
HOME	724	228P	YOUNGSTOWN OH	ML	330	985	1170		1.5 P	0.00	0.00	0.00	0.30	0.00
HOME	724	255P	WARREN OH	ML	330	372	4784		1.5 P	0.00	0.00	0.00	0.30	0.00
HOME	724	608P	YOUNGSTOWN OH	ML	330	985	0170		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	726	818A	WARREN OH	ML	330	372	4784		4.5 P	0.00	0.00	0.00	2.30	0.00
HOME	728	1103A	WARREN OH	ML	330	372	4784		1.5 P	0.00	0.00	0.00	0.30	0.00
HOME	727	141P	WARREN OH	ML	330	372	4784		1.5 P	0.00	0.00	0.00	0.30	0.00
HOME	727	143P	WARREN OH	ML	330	372	4784		2.0 P	0.00	0.00	0.00	0.30	0.00
HOME	729	925A	WARREN OH	ML	330	372	4784		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	729	947A	JACKSON OH	ML	330	550	7479		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	729	947A	JACKSON OH	ML	330	550	7479		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	729	1041A	WARREN OH	ML	330	859	8243		2.5 P	0.00	0.00	0.00	0.30	0.00
HOME	730	634P	WARREN OH	ML	330	381	1160		1.5 P	0.00	0.00	0.00	0.30	0.00
HOME	730	815P	WARREN OH	ML	330	372	4903		1.5 P	0.00	0.00	0.00	0.30	0.00
HOME	730	828P	SHARON OH	ML	330	443	4612		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	730	1005P	SHARON OH	ML	330	443	4612		3.0 P	0.00	0.00	0.00	0.30	0.00
HOME	730	1052P	JACKSON OH	ML	330	550	7479		4.5 P	0.00	0.00	0.00	0.30	0.00
HOME	731	822A	WARREN OH	ML	330	372	4282		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	731	06P	WARREN OH	ML	330	859	8242		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	731	07P	WARREN OH	ML	330	859	8242		1.0 P	0.00	0.00	0.00	0.30	0.00
HOME	805	658P	WARREN OH	ML	330	372	1584		2.0 P	0.00	0.00	0.00	0.30	0.00
HOME	807	1004A	JACKSON OH	ML	330	550	7479		2.5 P	0.00	0.00	0.00	0.30	0.00
HOME	807	1052A	WARREN OH	ML	330	372	4784		1.0 P	0.00	0.00	0.00	0.30	0.00
TOTAL									79.0	2.54	0.00	0.00	2.30	5.31

← Triple A Help line
← my cell phone number. AAA returned
my call to verify location.

Replace blown tire with spare