

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

## FOR AGENCY USE ONLY

335

Date Received

06-SEP-2000

Od\_or

rt\_dt

od\_rt

up\_ltr

Reference No.

869738

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|                                                                                               |              |               |              |                          |
|-----------------------------------------------------------------------------------------------|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN.)<br><small>(located at front of vehicle or on driver's side)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 2FTJW36M9NCA02554                                                                             | FORD TRUCK   | F350          | 1991         |                          |

|                                                                       |               |                          |                                                                                                                                              |
|-----------------------------------------------------------------------|---------------|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date                                                         | Dealer's Name | Engine Size<br>(CID/CCL) | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used | City          | No. Cylinders            |                                                                                                                                              |

|                                                                                            |                                                                                           |                                                                                                                                                                                                                                         |                                                                                          |                                                                                                                    |                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                      |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic | Antilock Brakes<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Restraint System<br><input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Belt | Cruise Control<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other | Body Style<br><input type="checkbox"/> Sport Vlt<br><input type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                                                            |                                                                                                                                                |                                                                                             |
|-----------------------|------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>03000000 | Part Name(s)<br>BRAKES:SERVICE BRAKES                                                                      | Location<br><input type="checkbox"/> Left<br><input type="checkbox"/> Front<br><input type="checkbox"/> Right<br><input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No. of Failures<br>0  | Date(s) of Failure(s)<br>06-SEP-1995<br>Mileage at Failure(s)<br>90000<br>Vehicle Speed at Failure(s)<br>2 | Failed Part(s)<br>Available?<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                       | NHTSA Previously<br>Contacted?<br><input type="checkbox"/> Yes <input type="checkbox"/> No  |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

|                                                                              |                                                                             |                                |                           |                           |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|---------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Fatalities<br>0 | Estimated Property Damage | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|---------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THERES A FACTORY DEFECT WITH BRAKES, ITS TAKEN SEVERAL YEARS FOR CONSUMER TO FIGURE OUT WHAT THE PROBLEM. CONSUMER BRAKE PEDAL GOES TO THE FLOOR, AND PULLING A TRAILER IT PULSATES, AND BRAKE PEDAL GOES TO THE FLOOR.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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of Transportation  
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08-SEP-1995

DEFECTS INVESTIGATION

Od\_or

rt\_dt

od\_rt

ap\_ltr

Reference No.

869738

OWNER INFORMATION (Type or Print)

634873

Work Number

Home

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

## VEHICLE INFORMATION

|                                                                                  |                                                                        |                                                                                                                                      |                                                                                           |                                                                                                                                                         |                                                                                                                                                                                   |
|----------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)      |                                                                        | Vehicle Make                                                                                                                         | Vehicle Model                                                                             | Vehicle Year                                                                                                                                            | Current Odometer Reading                                                                                                                                                          |
| 2FTJW36M9NCA02554                                                                |                                                                        | FORD TRUCK                                                                                                                           | F350                                                                                      | 1991                                                                                                                                                    |                                                                                                                                                                                   |
| Purchase Date                                                                    | Dealer's Name <u>HILL CROFT Ford.</u>                                  |                                                                                                                                      | Engine Size (CID/CC/L)                                                                    | <input type="checkbox"/> Turbo<br><input checked="" type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |                                                                                                                                                                                   |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used            | City <u>HOUSTON</u> State <u>TEX</u> Zip Code                          |                                                                                                                                      | No Cylinders <u>8</u>                                                                     |                                                                                                                                                         |                                                                                                                                                                                   |
| Transmission Type                                                                | Antilock Brakes                                                        | Restraint System                                                                                                                     | Cruise Control                                                                            | Drive Train                                                                                                                                             | Vehicle Type                                                                                                                                                                      |
| <input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | <input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag | <input checked="" type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No<br>Void | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel                                          | <input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other                                                |
|                                                                                  |                                                                        | <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Belt                                                          |                                                                                           |                                                                                                                                                         | <input type="checkbox"/> Sport Ut<br><input checked="" type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle                                                             |
|                                                                                  |                                                                        |                                                                                                                                      |                                                                                           |                                                                                                                                                         | <input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up<br><input type="checkbox"/> Truck |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                   |                                                                                                   |                                                                                       |                                                                                                        |
|-----------------------|---------------------------------------------------|---------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Component<br>03250000 | Part Name(s)<br>BRAKES:HYDRAULIC:ANTI-SKID SYSTEM | Location<br><input checked="" type="checkbox"/> Left<br><input checked="" type="checkbox"/> Front | <input checked="" type="checkbox"/> Right<br><input checked="" type="checkbox"/> Rear | Failed Part(s)<br><input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failures<br>0   | Date(s) of Failure(s) <u>08-SEP-1995</u>          | Mileage at Failure(s) <u>90000</u>                                                                | Vehicle Speed at Failure(s) <u>0</u>                                                  | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                             |
|                       |                                                   |                                                                                                   |                                                                                       | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                           |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

|                                                                                                 |                                                                             |                                |                           |                                         |                                                                                           |
|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|-----------------------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No<br>Void | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Fatalities<br>0 | Estimated Property Damage<br>\$2,000.00 | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|-----------------------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE WAS A FACTORY DEFECT WITH BRAKES, IT TOOK SEVERAL YEARS FOR CONSUMER TO FIGURE OUT WHAT THE PROBLEM WAS. BRAKE PEDAL WENT TO THE FLOOR, AND PULLED A TRAILER. IT PULSATED, AND BRAKE PEDAL WENT TO THE FLOOR.\*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.\*

D O T

MANUFACTURER/TIRE NAME

SIZE

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

When I purchased this vehicle at Hillcroft Ford in Houston Texas, the brakes didn't seem right. The Sales representative said this is the way they all work from the factory. He was also the owner of the dealership and the truck. Since time of purchase I have come to realize, after pulling trailers, after having brake failure in a wreck, and after numerous attempts to fix the brakes that the problem is in the master cylinder. The master cylinders are too small for such a heavy duty truck. I put a Chevrolet master cylinder on the truck and it works fine.

U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Information Management Staff NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

EMERGENCY BRAK CABLE

Fast 1-ton 4x4  
Dodge

Date 8-22-00

| Reg. No. | Clerk                    | Account Forward |
|----------|--------------------------|-----------------|
| 1        | Capt Rea                 |                 |
| 2        | Bruce Cabal - 4x4. 83    |                 |
| 3        | R-R of Cabal             |                 |
| 4        | Clamp & Oil of           |                 |
| 5        | Right side Cabal - 22.50 |                 |
| 6        | Air Filter - 14.60       |                 |
| 7        | 2 O-Rings for gas - 1.75 |                 |
| 8        | P-O of O-Rings - 2.00    |                 |
| 9        | R-R of Air Filter        |                 |
| 10       | set Rea Brake            | 37.27           |
| 11       | show                     |                 |
| 12       | R-R all Rea shab - 30.00 |                 |
| 13       |                          |                 |
| 14       | 3707.77                  |                 |
| 15       | all Total                | 170.95          |

200 Your Account Stated to Date - If Error is Found, Return at Once

BRake shoes

Fast 1-ton 4x4  
Dodge

Date 8-22-00

| Reg. No. | Clerk                      | Account Forward |
|----------|----------------------------|-----------------|
| 1        | Ramon Mestas               |                 |
| 2        | and Chd - Brakes with - ok |                 |
| 3        | Chad Mestas Chd - ok       |                 |
| 4        | Don Mestas - ok            |                 |
| 5        | Chd. Mestas - ok           |                 |
| 6        | gasoline filter - ok       |                 |
| 7        | Chd all Rins &             |                 |
| 8        | Oil for gas - ok           |                 |
| 9        |                            |                 |
| 10       | Blank all used             |                 |
| 11       | Chad & Chd for             |                 |
| 12       | paper - ok                 |                 |
| 13       |                            |                 |
| 14       | Don Mestas & Chd - ok      |                 |
| 15       | William of Chd - 30.00     |                 |

200 Your Account Stated to Date - If Error is Found, Return at Once



checkins out all

The BRAK SYSTEM Trying to find problem.

ROY OR LOIS POINDEXTER  
441-42-8428 441-44-1475  
54101 E. 353 RD. PH. 786-3904  
JAY, OK 74346

GRAND FEDERAL SAVINGS BANK  
918-786-2203 / 918-253-4844  
Grove / Jay, Oklahoma 74345

MEMO FARM TRUCK BRAKES

DATE 8-22-00

PAY TO THE ORDER OF Subert Hick \$371.04

Three hundred & seventy one dollars & four cents

3031876759 5925206 3050 0000037104



620 S MAIN  
GROVE  
918 786-9025

OK 74344-0332

BILL TO

SHIP TO

57958

JACKSON'S AUTO SALVAGE

P O BOX 1433  
JOY

OK 74346-0433



INVOICE  
NUMBER

88-166419

INVOICE  
TYPE

CASH SALE

INVOICE  
DATE

12/31/99

|                             |    |                                             |       |          |       |           |       |
|-----------------------------|----|---------------------------------------------|-------|----------|-------|-----------|-------|
| 2014                        |    |                                             |       | 10:42:00 |       |           |       |
| Q1-10-10000                 | EA | MASTER CYL                                  | 33.99 | 18.99    | 5.00  | 23.99     |       |
| * LIMITED LIFETIME WARRANTY |    |                                             |       |          |       |           |       |
| TOTALS                      |    | CUSTOMER COPY "We appreciate your business" |       | 33.99    | 18.99 | SUB-TOTAL | 23.99 |
| CUSTOMER SIGNATURE          |    | CASH TEND                                   |       | 25.00    | MISC. | TAX       | .00   |
|                             |    | CHANGE                                      |       | 1.01     | TOTAL |           | 23.99 |

ALL MERCHANDISE RETURNS MUST BE ACCOMPANIED BY THIS INVOICE

new  
MASTER  
CYLINDER

BI PASS Rear A.B.S  
 TRYING TO FIND PROBLEM  
 WITH BRAKES.

BOOSTER CHECK  
 R.O.R. REAR wheel  
 CYR ALDEN

Address

M



X 4

Prod. No. 2-2-2000

Account

14.60

10.00

10.00

10.00

10.00

10.00

10.00

10.00

10.00

10.00

10.00

Your Account Statement Date - If Error Is Found Notify Us Once  
 STYLE 1200W

89-3/4 4x4 D.C.  
Ford  
CH# 2538  
Date Jan 7 1999

| Reg. No. | Clerk       | Account Forward |
|----------|-------------|-----------------|
| 1        | Left Rear   | 37.64           |
| 2        | Right Rear  | 37.64           |
| 3        | Left Front  | 4.00            |
| 4        | Right Front | 4.00            |
| 5        | Left Side   | 4.00            |
| 6        | Right Side  | 4.00            |
| 7        | Left Side   | 4.00            |
| 8        | Right Side  | 4.00            |
| 9        | Left Side   | 4.00            |
| 10       | Right Side  | 4.00            |
| 11       | Left Side   | 4.00            |
| 12       | Right Side  | 4.00            |
| 13       | Left Side   | 4.00            |
| 14       | Right Side  | 4.00            |
| 15       | Left Side   | 4.00            |
| 16       | Right Side  | 4.00            |
| 17       | Left Side   | 4.00            |
| 18       | Right Side  | 4.00            |
| 19       | Left Side   | 4.00            |
| 20       | Right Side  | 4.00            |
| 21       | Left Side   | 4.00            |
| 22       | Right Side  | 4.00            |
| 23       | Left Side   | 4.00            |
| 24       | Right Side  | 4.00            |
| 25       | Left Side   | 4.00            |
| 26       | Right Side  | 4.00            |
| 27       | Left Side   | 4.00            |
| 28       | Right Side  | 4.00            |
| 29       | Left Side   | 4.00            |
| 30       | Right Side  | 4.00            |
| 31       | Left Side   | 4.00            |
| 32       | Right Side  | 4.00            |
| 33       | Left Side   | 4.00            |
| 34       | Right Side  | 4.00            |
| 35       | Left Side   | 4.00            |
| 36       | Right Side  | 4.00            |
| 37       | Left Side   | 4.00            |
| 38       | Right Side  | 4.00            |
| 39       | Left Side   | 4.00            |
| 40       | Right Side  | 4.00            |
| 41       | Left Side   | 4.00            |
| 42       | Right Side  | 4.00            |
| 43       | Left Side   | 4.00            |
| 44       | Right Side  | 4.00            |
| 45       | Left Side   | 4.00            |
| 46       | Right Side  | 4.00            |
| 47       | Left Side   | 4.00            |
| 48       | Right Side  | 4.00            |
| 49       | Left Side   | 4.00            |
| 50       | Right Side  | 4.00            |
| 51       | Left Side   | 4.00            |
| 52       | Right Side  | 4.00            |
| 53       | Left Side   | 4.00            |
| 54       | Right Side  | 4.00            |
| 55       | Left Side   | 4.00            |
| 56       | Right Side  | 4.00            |
| 57       | Left Side   | 4.00            |
| 58       | Right Side  | 4.00            |
| 59       | Left Side   | 4.00            |
| 60       | Right Side  | 4.00            |
| 61       | Left Side   | 4.00            |
| 62       | Right Side  | 4.00            |
| 63       | Left Side   | 4.00            |
| 64       | Right Side  | 4.00            |
| 65       | Left Side   | 4.00            |
| 66       | Right Side  | 4.00            |
| 67       | Left Side   | 4.00            |
| 68       | Right Side  | 4.00            |
| 69       | Left Side   | 4.00            |
| 70       | Right Side  | 4.00            |
| 71       | Left Side   | 4.00            |
| 72       | Right Side  | 4.00            |
| 73       | Left Side   | 4.00            |
| 74       | Right Side  | 4.00            |
| 75       | Left Side   | 4.00            |
| 76       | Right Side  | 4.00            |
| 77       | Left Side   | 4.00            |
| 78       | Right Side  | 4.00            |
| 79       | Left Side   | 4.00            |
| 80       | Right Side  | 4.00            |
| 81       | Left Side   | 4.00            |
| 82       | Right Side  | 4.00            |
| 83       | Left Side   | 4.00            |
| 84       | Right Side  | 4.00            |
| 85       | Left Side   | 4.00            |
| 86       | Right Side  | 4.00            |
| 87       | Left Side   | 4.00            |
| 88       | Right Side  | 4.00            |
| 89       | Left Side   | 4.00            |
| 90       | Right Side  | 4.00            |
| 91       | Left Side   | 4.00            |
| 92       | Right Side  | 4.00            |
| 93       | Left Side   | 4.00            |
| 94       | Right Side  | 4.00            |
| 95       | Left Side   | 4.00            |
| 96       | Right Side  | 4.00            |
| 97       | Left Side   | 4.00            |
| 98       | Right Side  | 4.00            |
| 99       | Left Side   | 4.00            |
| 100      | Right Side  | 4.00            |

Ford 3/4 4x4 D.C.  
Ford  
CH# 2738  
Date Jan 2 1999

| Reg. No. | Clerk       | Account Forward |
|----------|-------------|-----------------|
| 1        | Left Rear   | 37.64           |
| 2        | Right Rear  | 37.64           |
| 3        | Left Front  | 4.00            |
| 4        | Right Front | 4.00            |
| 5        | Left Side   | 4.00            |
| 6        | Right Side  | 4.00            |
| 7        | Left Side   | 4.00            |
| 8        | Right Side  | 4.00            |
| 9        | Left Side   | 4.00            |
| 10       | Right Side  | 4.00            |
| 11       | Left Side   | 4.00            |
| 12       | Right Side  | 4.00            |
| 13       | Left Side   | 4.00            |
| 14       | Right Side  | 4.00            |
| 15       | Left Side   | 4.00            |
| 16       | Right Side  | 4.00            |
| 17       | Left Side   | 4.00            |
| 18       | Right Side  | 4.00            |
| 19       | Left Side   | 4.00            |
| 20       | Right Side  | 4.00            |
| 21       | Left Side   | 4.00            |
| 22       | Right Side  | 4.00            |
| 23       | Left Side   | 4.00            |
| 24       | Right Side  | 4.00            |
| 25       | Left Side   | 4.00            |
| 26       | Right Side  | 4.00            |
| 27       | Left Side   | 4.00            |
| 28       | Right Side  | 4.00            |
| 29       | Left Side   | 4.00            |
| 30       | Right Side  | 4.00            |
| 31       | Left Side   | 4.00            |
| 32       | Right Side  | 4.00            |
| 33       | Left Side   | 4.00            |
| 34       | Right Side  | 4.00            |
| 35       | Left Side   | 4.00            |
| 36       | Right Side  | 4.00            |
| 37       | Left Side   | 4.00            |
| 38       | Right Side  | 4.00            |
| 39       | Left Side   | 4.00            |
| 40       | Right Side  | 4.00            |
| 41       | Left Side   | 4.00            |
| 42       | Right Side  | 4.00            |
| 43       | Left Side   | 4.00            |
| 44       | Right Side  | 4.00            |
| 45       | Left Side   | 4.00            |
| 46       | Right Side  | 4.00            |
| 47       | Left Side   | 4.00            |
| 48       | Right Side  | 4.00            |
| 49       | Left Side   | 4.00            |
| 50       | Right Side  | 4.00            |
| 51       | Left Side   | 4.00            |
| 52       | Right Side  | 4.00            |
| 53       | Left Side   | 4.00            |
| 54       | Right Side  | 4.00            |
| 55       | Left Side   | 4.00            |
| 56       | Right Side  | 4.00            |
| 57       | Left Side   | 4.00            |
| 58       | Right Side  | 4.00            |
| 59       | Left Side   | 4.00            |
| 60       | Right Side  | 4.00            |
| 61       | Left Side   | 4.00            |
| 62       | Right Side  | 4.00            |
| 63       | Left Side   | 4.00            |
| 64       | Right Side  | 4.00            |
| 65       | Left Side   | 4.00            |
| 66       | Right Side  | 4.00            |
| 67       | Left Side   | 4.00            |
| 68       | Right Side  | 4.00            |
| 69       | Left Side   | 4.00            |
| 70       | Right Side  | 4.00            |
| 71       | Left Side   | 4.00            |
| 72       | Right Side  | 4.00            |
| 73       | Left Side   | 4.00            |
| 74       | Right Side  | 4.00            |
| 75       | Left Side   | 4.00            |
| 76       | Right Side  | 4.00            |
| 77       | Left Side   | 4.00            |
| 78       | Right Side  | 4.00            |
| 79       | Left Side   | 4.00            |
| 80       | Right Side  | 4.00            |
| 81       | Left Side   | 4.00            |
| 82       | Right Side  | 4.00            |
| 83       | Left Side   | 4.00            |
| 84       | Right Side  | 4.00            |
| 85       | Left Side   | 4.00            |
| 86       | Right Side  | 4.00            |
| 87       | Left Side   | 4.00            |
| 88       | Right Side  | 4.00            |
| 89       | Left Side   | 4.00            |
| 90       | Right Side  | 4.00            |
| 91       | Left Side   | 4.00            |
| 92       | Right Side  | 4.00            |
| 93       | Left Side   | 4.00            |
| 94       | Right Side  | 4.00            |
| 95       | Left Side   | 4.00            |
| 96       | Right Side  | 4.00            |
| 97       | Left Side   | 4.00            |
| 98       | Right Side  | 4.00            |
| 99       | Left Side   | 4.00            |
| 100      | Right Side  | 4.00            |

DRUMS TURNED BRAKES

FARM  
TRUCK  
BRAKES

35-H767/2021 5023205 2538  
DATE Jan 7 1999  
PAY TO THE ORDER OF Hubert Hicks  
One Hundred Fifty Nine Dollars Twenty Eight Cents  
\$159.28  
GRAND FEDERAL SAVINGS BANK  
918-786-2203 / 918-253-4844  
Grove / Jay, Oklahoma 74346  
MEMO Farm Truck Brakes  
⑆303187675⑆ 59252 ⑆0000015928⑆

Item 4x4

Date August 1960

M

Address

INSTALLED

LARGE GENERAL

MOTORS MASTER

CYLINDER

THIS CURED THE

FORD BRAKE

PROBLEM. I NOW

HAVE FAIRLEY

GOOD BRAKES.

| Reg. No. | Clerk   | Account Forward |
|----------|---------|-----------------|
| 1        | 1000000 |                 |
| 2        | 1000000 |                 |
| 3        | 1000000 |                 |
| 4        | 1000000 |                 |
| 5        | 1000000 |                 |
| 6        | 1000000 |                 |
| 7        | 1000000 |                 |
| 8        | 1000000 |                 |
| 9        | 1000000 |                 |
| 10       | 1000000 |                 |
| 11       | 1000000 |                 |
| 12       | 1000000 |                 |
| 13       | 1000000 |                 |
| 14       | 1000000 |                 |
| 15       | 1000000 |                 |

1200 Your Account Stated to Date - If Error is Found, Return at Once

# JESSIE JAMES TIRE & AUTO

208 S. Main  
Rt. 4 Box 64D  
JAY, OKLAHOMA 74346  
(918) 253-6499

YEAR, MAKE AND MODEL

92 Ford F350

SERIAL NUMBER

CITY, STATE, ZIP

DATE OF ORDER

1-2-97

1016

HOMER PHONE

WORK PHONE

CITY

CUSTOMER'S ORDER NUMBER

DIRECT WRITTEN BY

LICENSE NUMBER

VEHICLE NUMBER

ODOMETER

QTY

PART NO. AND DESCRIPTION

AMOUNT

DESCRIPTION OF WORK

AMOUNT

1

Frost Gates

47.85

☐ LUBE

☐ CHG OIL

☐ OIL FILTER

☐ TUNEUP

☐ TRANS.

☐ DIFF.

35.00

1

Rear Brakes

89.84

1

Rear Wheel Cylinders

23.88

1

Master Cyl.

63.44

PUT Three New  
MASTER CYLINDERS  
ON TRYING TO  
GET OUT TO WORK  
RIGHT.

ACCESSORIES

TOTAL PARTS

LITERS/GALS. OF GAS @

LITERS/GALS. OF OIL @

KG/LBS. OF GREASE @

TOTAL LABOR

TOTAL PARTS

ACCESSORIES

GAS, OIL  
AND GREASE

SUBLET PARTS

EPA, WASTE  
DISPOSAL

TAX

TOTAL

293.36

THANK YOU

I hereby authorize the above repair work to be done using with the necessary materials you and your employees may require above vehicle for purposes of testing, inspection, or delivery at my risk. As express warranty limit is acknowledged on above vehicle to you the number of repairs thereto. It is also understood that you will be the party responsible for loss or damage to cars or trailers left in cars in case of fire, theft or any other cause beyond your control.

SIGNATURE



**HENDREN FORD, INC.**

CHATHAM VZ EAST  
Rt. 5, Box 30  
CHAFFETT AR 72136  
Phone (501) 782-6559

22703

T H A N K   Y O U

ANTI  
LOCK  
BRAKES

|                                                                                   |  |                                           |  |
|-----------------------------------------------------------------------------------|--|-------------------------------------------|--|
| <b>FORD</b>                                                                       |  | <b>HENDREN FORD, INC.</b>                 |  |
| HIGHWAY 7 1/2 EAST<br>RT. 5, BOX 30<br>GRAVETTE, AR 72736<br>Phone (501) 787-6500 |  | NAME _____<br>ADDRESS _____<br>CITY _____ |  |
| 4-30-97<br>YEAR - MAKE<br>91 FORD<br>MODEL                                        |  | LICENSE NO.<br>E350                       |  |
| A02554<br>RES<br>PHONE WHEN READY                                                 |  | TIME PROMISED<br>10:00 AM                 |  |
| YES <input type="checkbox"/> NO <input type="checkbox"/>                          |  | INSTRUCTIONS                              |  |

Speedometer wraps + O.D. button not working + chatters between shifts

Check out and found trans- and processor bad and may need ABS work

1000

|   |   |
|---|---|
| 8 | 9 |
|---|---|

*Always Bring Your*

Car Here For

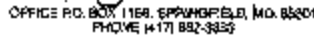
148 Factory Authorized

## Service

| TOTAL |  | DESCRIPTION       | AMOUNT |
|-------|--|-------------------|--------|
|       |  | LABOR REPAIR      | 20.00  |
|       |  | PARTS REPAIR      |        |
|       |  | GAS, OIL & GREASE |        |
|       |  | MAT'L REPAIR SHOP |        |
|       |  | SUBLET SERVICE    |        |
|       |  | SUBLET BODY       |        |
|       |  | LABOR BODY MTL    |        |
|       |  | LABOR BODY PAINT  |        |
|       |  | BODY PTS METAL    |        |
|       |  | BODY PTS PAINT    |        |
|       |  | MAT'L BODY SHOP   |        |
|       |  | SUB TOTAL         | 20.00  |
|       |  | Tax               |        |
|       |  | GRAND TOTAL       | 20.00  |

471 20  
 120

*Always Bring Your*  
*Bill Car Here For*  
*148 Factory Authorized*  
*Service*



OK 74349

OK 74344-0332

Farm Tractor  
Brakes



5/03/99

15:55:40

[illegible]

**CUSTOMER COPY**

*\*We appreciate your business.*

## ATURE

CASH TEND

## GÄNGE

50. 86

36.63

**SUB-TOTAL**

HHC.

TAX

**TOTAL**

5. BOX 1150, SPRINGFIELD, MO. 65801  
PHONE (417) 802-8303

99990

2.

28 11111

620 9 MAIN  
600VE  
918 786-9025

OK 74344-0332

Farm truck  
Brake



8/27/99

13:42:15

|                      |    |                |        |       |       |        |
|----------------------|----|----------------|--------|-------|-------|--------|
| 1502                 | ED | SEN            | 14.99  | 0.23  |       | 0.23   |
| 1503                 | ED | WATER DYE      | 84.99  | 55.79 | 55.79 | 13.99  |
| ED LIFELINE WARRANTY |    |                |        |       |       |        |
| 1504                 | ED | DEL. F.T. INST | 84.99  | 51.99 |       | 51.99  |
| 1505                 | ED | P/S BOOSTER    | 119.99 | 66.99 | 25.99 | 181.99 |
| ED LIFELINE WARRANTY |    |                |        |       |       |        |

OMER COPY We appreciate your business

CASH TEND

CHANGE

271 00

79

BAND-TOTAL

WJBC

TAX

[illegible]

DRUGS MUST BE ACCOMPANIED BY INSTRUCTIONS

Kristator Kapaci  
10. Barakko  
Loma Olla.

787-6703

CITY: Howe Oklahoma

| CUSTOMER'S INFORMATION |           |      |       |
|------------------------|-----------|------|-------|
| NAME OF PART           | SALT AMT. | DATE | PHONE |
| PART NO.               |           |      |       |
| COUNT                  |           |      |       |

[illegible]

Address: 67-6679



**AUTO PARTS**

**STEPHENS AUTO**

BOX 857  
JAY, OKLA. 74346  
918-253-4211 - 918-253-4212

OPEN MONDAY THRU FRIDAY  
8 A.M. TO 5.30 P.M.  
SATURDAY 8 A.M. TO 4 P.M.

*Ford Truck*

080 JAY TRUCK & AUTO  
RT1 BOX 337  
EUCHA OK  
111 74342

CONTRACT NO. 230435

RECEIVED BY ☒  
ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

|                      |  |               |  |          |  |
|----------------------|--|---------------|--|----------|--|
| INVOICE NO.          |  | INVOICE TO    |  | DATE     |  |
| 080 JAY TRUCK & AUTO |  | 230435        |  | 11/13/99 |  |
| RT1 BOX 337          |  | EUCHA OK      |  | 15:45    |  |
| 111 74342            |  | INVOICE TOTAL |  | 30.10    |  |
| SUB TOTAL            |  | TAX           |  | 2.55     |  |
| 30.10                |  | TOTAL         |  | 32.65    |  |
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