

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

156

Date Received

08-SEP-2000

 Od\_or \_\_\_\_\_  
 rt\_dt \_\_\_\_\_  
 od\_rt \_\_\_\_\_  
 up\_ltr \_\_\_\_\_

Reference No.

869709

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3FCM5F53S3XJA5034	WINNEBAGO	ADVENTURER	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	<input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle
		<input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt				<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures	Date(s) of Failure(s) 01-SEP-1998	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) 1	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Vehicle Speed at Failure(s)		

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)


Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON A FORD CHASSIS, Y10 TRITON ENGINE, IN A SIGNIFICANT AMOUNT OF RAIN STORM, THE AIR FILTER GET SATURATED WITH RAIN WHICH CAUSES THE FILTER TO GET CLOG UP AND THE VEHICLE WILL STALL UNEXPECTEDLY WHICH MAY CAUSE A CRASH. MFR IS AWARE OF THE PROBLEM BUT HAS NO SOLUTION OTHER THAN DONT DRIVE IT IN THE RAIN.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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 U.S. Department of Transportation National Highway Traffic Safety Administration		<b>Vehicle Owner's Questionnaire (VOQ)</b> NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
<b>OWNER INFORMATION (Type or Print)</b> [Redacted]		<b>Date Received</b> 06-SEP-2000 OFFICE DEFECTS INVESTIGATION	
634824		<b>Od or</b> [Redacted] <b>Reference No.</b> 869709	
<b>Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?</b> In the absence of a signature of owner, a vehicle manufacturer.		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO Date 10/10/00	
<b>VEHICLE INFORMATION</b>			
<b>Vehicle Ident. No. (VIN)</b> (Printed on bottom of windshield on driver's side) 3FCM5F53S3XJA5034	<b>Vehicle Make</b> WINNEBAGO	<b>Vehicle Model</b> ADVENTURER	<b>Vehicle Year</b> 1998
<b>Purchase Date</b> June 1998		<b>Current Odometer Reading</b> 11,600	
<b>Dealer's Name</b> ARLINGTON SUPER RV CENTER	<b>City</b> WARWICK	<b>State</b> RI	<b>Zip Code</b> [Redacted]
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	<b>Engine Size (CID/CC)</b> [Redacted]	<b>No. Cylinders</b> 10	<input type="checkbox"/> Turbo Diesel <input checked="" type="checkbox"/> Gas Fuel Injected
<b>Transmission Type</b> <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<b>Antilock Brakes</b> <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<b>Restraint System</b> <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	<b>Cruise Control</b> <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<b>Drive Train</b> <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<b>Vehicle Type</b> <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input checked="" type="checkbox"/> Other MOTORHOME	<input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	<b>Body Style</b> <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up <input checked="" type="checkbox"/> Truck
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
<b>Component</b> 08500000	<b>Part Name(s)</b> EXHAUST/GRAVITY EMISSION CONTROL DEVICES AIR FILTER INTAKE TO CARBURETOR	<b>Location</b> <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<b>Failed Part(s)</b> <input checked="" type="checkbox"/> Original Replacement
<b>No. of Failures</b> 1	<b>Date(s) of Failure(s)</b> 01-SEP-1998, May 1999, SEPT 1999, SEPT 2000	<b>Mileage at Failure(s)</b> 1	<b>Vehicle Speed at Failure(s)</b> [Redacted]
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>APPLICATION INCIDENT INFORMATION</b>			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
<b>Crash</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<b>Fire</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<b>Number of Persons Injured</b> [Redacted]	<b>Number of Fatalities</b> [Redacted]
<b>Estimated Property Damag</b> [Redacted]		<b>Reported to Polic</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<b>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</b>			
ON A FORD CHASSIS, V10 TRITON ENGINE; IN A SIGNIFICANT AMOUNT OF RAIN STORM, AIR FILTER GETS SATURATED WITH RAIN WHICH CAUSES FILTER TO GET CLOGGED UP, AND VEHICLE WILL STALL UNEXPECTEDLY WHICH MAY CAUSE A CRASH. MANUFACTURER IS AWARE OF THE PROBLEM, BUT HAS NO SOLUTION OTHER THAN DON'T DRIVE VEHICLE IN THE RAIN. *AK IN TALKING TO TECHNICIANS AT FORD, CORRECTIVE PARTS WE GOING TO BE AVAILABLE IN LATE 1998, BUT AS OF SEPT. 2000, PARTS ARE STILL NOT AVAILABLE. I HAVE HAD MY MOTORHOME STALL AT STOP SIGNS, ON INTERSTATE HIGHWAYS, IN HEAVY TRAFFIC. IN REVIEWING VARIOUS MOTORHOME MAGAZINES, BASED ON LETTERS SENT IN BY READERS, THE PROBLEM IS WIDE SPREAD. FORD HAS KNOWN ABOUT THE PROBLEM AND ACKNOWLEDGED THE PROBLEM SINCE MID. 1998. IT IS A DANGEROUS SITUATION.			
CONTINUE ON BACK IF NEEDED			
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