

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

05-SEP-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

869611

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)		Vehicle Make GEO	Vehicle Model STORM	Vehicle Year 1990	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08000000 02000000	Part Name(s) ELECTRICAL SYSTEM SUSPENSION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 12-SEP-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING ABOUT 65MPH ON HIGHWAY SPEEDOMETER DROPPED TO ZERO AND VEHICLE JUST SHUT OFF, WITHOUT PRIOR WARNING. THEN, HE REALIZED THAT VEHICLE WOULDN'T RESPOND. VEHICLE HAD TO BE TOWED. ALSO, VEHICLE HAD A SUSPENSION PROBLEM. VEHICLE IS AT THE DEALERSHIP. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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05-SEP-2000

Od or

ft. dr

od. rt

up. tr

Reference No.

859611

Work Number

Home Number

OWNER INFORMATION (Type or Print)

834549

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of your signature, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 2/21/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

GEO

STORM

1990

156,544

Dealer's Name

Engine Size
(CID/CC/L)

1.6L

☐ Turbo
☐ Diesel
☐ Gas☒ Fuel Injection☐ New ☒ Used

City State Zip Code

No Cylinders

4

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☒ Manual☐ Yes☒ 3-Point Belt☐ Motorbelt☐ Yes☒ Front☒ Car☐ Sport Ult☒ 2-Door☐ Automatic☒ No☒ Driverside Airbag☐ 2-Point Belt☒ No☐ Rear☐ Van☐ Truck☐ 4-Door☐ Passengerside Airbag☐ No☐ Passengerside Airbag☐ 4-Wheel☐ Other☐ Minivan☐ Motorcycle☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
00000000
02000000Part Name(s)
ELECTRICAL SYSTEM
SUSPENSION

Location

☐ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

1

Date(s) of Failure(s) 12-SEP-1999

Mileage at Failure(s)

125,625

Vehicle Speed at Failure(s) 68 mph

Failed Part(s)

☒ Yes☐ No

NHTSA Previously

☐ Yes☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING ABOUT 65MPH ON HIGHWAY SPEEDOMETER DROPPED TO ZERO AND VEHICLE JUST SHUT OFF. WITHOUT PRIOR WARNING. THEN, HE REALIZED THAT VEHICLE WOULDN'T RESPOND. VEHICLE HAD TO BE TOWED. ALSO, VEHICLE HAD A SUSPENSION PROBLEM. VEHICLE WAS AT THE DEALERSHIP. *AK

There was nothing visibly wrong or audibly

CONTINUE ON BACK IF NEEDED

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wrong with the ignition module, then during a long road trip in the summer, the ignition shut off suddenly and the car showed no signs of life when trying to restart. This occurred around 7:30 a.m. in Palm Springs on a hot day. I estimate a 90 degree temperature at the time of failure. I drove it the previous day during hot weather as well. There was nothing wrong with any other systems on the car. The cooling system was in good condition as well as the drivetrain.

The ignition module repair (new one), plus diagnostic charges, such as at Pep Boys was \$152.00. Towing was \$40. A day's loss of wages was \$64.00. In total, approx. \$256, lost funds.

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE) Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail									
TIRE IDENTIFICATION NO.									
MANUFACTURER/TIRE NAME SIZE									
The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									