

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

05-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

869587

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3FCMF53G1SJA16053	WINNEBAGO	VECTRA	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000	Part Name(s) SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 15-MAY-2000 Mileage at Failure(s) <5000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT SUSPENSION HAS A EXTREMELY VIOLENT VIBRITION. VIBRATION IS SO HARD IT HAS THROWN PASSENGER OUT OF SEAT, AND IT BROKE A MIRROR, CONSUMER ALMOST TOTALLY LOST CONTROL ON THE HIGHWAY. IT DID NOT HAPPEN ALL THE TIME.*AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 335	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) Signature of Owner		DEFECTS INVESTIGATION 00 OCT -2 PM 1:28 05-SEP-2000 OFFICE Reference No. 869587 Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Date <u>2/10/91</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3FLMF53G16JA16053		Vehicle Make WINNEBAGO Vehicle Mode VECTRA Vehicle Year 1996 Current Odometer Reading 44,006	
Purchase Date <u>OCT 1999</u> ☐ New ☒ Used		Dealer's Name <u>GIANT RV</u> City <u>COLUMBIA</u> State <u>CA</u> Zip Code <u>-</u>	
Engine Size (CID/CC/L) <u>460</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injectio No Cylinders <u>8</u>		Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☐ Yes ☒ No Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag Cruise Control ☒ Yes ☐ No Drive Train ☐ Front 4-Wheel ☒ Rear 4-Wheel	
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Other <u>CLASS A RV</u>		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02100000</u> Part Name(s) <u>SUSPENSION:INDEPENDENT FRONT</u>		Location ☒ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement	
No of Failures <u>0</u> Date(s) of Failure(s) <u>15-MAY-2000</u> Mileage at Failure(s) <u>45000</u> Vehicle Speed at Failure(s) <u>0</u>		Failed Part(s) ☐ Yes ☒ No NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u> Number of Fatalities <u>0</u> Estimated Property Damage <u>0</u> Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
HAD FRONT SUSPENSION WAS A EXTREMELY VIOLENT VIBRATION. VIBRATION IS SO HARD IT HAS THROWN PASSENGER OUT OF SEAT, AND IT BROKE A MIRROR, CONSUMER ALMOST TOTALLY LOST CONTROL ON THE HIGHWAY. IT DID NOT HAPPEN ALL THE TIME.*AK THIS VIBRATION INITIATED WITH A SMALL BUMP IN THE ROAD AND THEN WENT DIVERGENT INTO AN EXTREME FRONT AXEL (WHEELS?) VIBRATION. HAPPENED TWICE. CONVERSATIONS WITH FORD DISCLOSES SIMILAR PROBLEMS WITH THIS CHASSIS - UNITARY, LEAF-SUSPENDED AXLE APPEARS TO BE THE			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) IF APPLICABLE

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

CALIF. SIMILAR OCCURRENCES HAVE BEEN EXPERIENCED BY OTHER, NON-WINNEBAGO, RV OWNERS WITH THE SAME CHASSIS. ONLY BUT EXTREME CARE + CONTROL PREVENTED AN ACCIDENT ON A CROWDED FREEWAY. FORD IMPLICITLY ACKNOWLEDGES THIS PROBLEM, BUT OFFERS NO SOLUTION. IT SHOULD BE RECTIFIED.

☆ U.S. G.P.O. 1992 - 623-857 / 0000

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IF MAILED
IN THE
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

