

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 156 Data Received 05-SEP-2000 Reference No. 869539	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make FIRESTONE	Vehicle Model STEEL TEX	Vehicle Year 1900
Current Odometer Reading _____			
PLEASE FILL IN			
Purchase Date _____	Dealer's Name _____		Engine Size (CID/CC/L) _____
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____		Body Style ☐ Sport Ult ☐ Truck ☐ Motorcycle ☒ Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000	Part Name(s) TIRES: TREAD		Location ☐ Left ☐ Right ☐ Front ☐ Rear
		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures _____	Date(s) of Failure(s) 26-AUG-2000 Mileage at Failure(s) 16 Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
		Estimated Property Damage _____	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PE00020; ORIGINAL EQUIPMENT ON 1996 FORD, E350 CHASSIS, DUTCHMEN CLASS C, TIRE SIZE LT22575R16, DOT VD1W1XB435. PASSENGER'S INSIDE TIRE, A FOOT LONG TREAD PEELED OFF WHICH ALMOST CAUSED A CRASH. PLEASE PROVIDE FURTHER INFORMATION.*AK			
CONTINUED ON BACK (SEE)			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 156	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 634169		Effects Investigation Office Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA will not provide your name and address to the vehicle manufacturer. Signature of Owner Date <u>05-SEP-2000</u>		Reference No. 869539	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FDKE3068 PLEASE FILL IN THAS4849		Vehicle Make FIRESTONE	Vehicle Mode STEEL TEX
Vehicle Year 1900 '96		Current Odometer Reading 36,000	
Purchase Date 04-09-96	Dealer's Name <u>HOLIDAY WORLD</u>		Engine Size (CID/CC/L) 8
☒ New ☐ Used	City <u>ALBURN</u> State <u>MA</u> Zip Code <u>01501</u>		☐ Turbo Diesel ☒ Gas Fuel Injectio
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front 4-Wheel ☒ Rear 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Other <u>MOTOR HOME</u>	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000	Part Name(s) TIRES:TREAD		Location ☐ Left ☐ Front ☒ Right ☒ Rear
Failed Part(s) ☒ Original ☐ Replacement		No of Failures 1	
Date(s) of Failure(s) <u>26-AUG-2000</u> Mileage at Failure(s) <u>32,000</u> Vehicle Speed at Failure(s) <u>50 MPH</u>		Failed Part(s) ☐ Yes ☐ No	
NHTSA Previously ☐ Yes ☒ No			
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>N/A</u>	Number of Fatalities <u>N/A</u>
Estimated Property Damage <u>N/A</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PE00020; ORIGINAL EQUIPMENT ON 1996 FORD, E350 CHASSIS, DUTCHMEN CLASS C, TIRE SIZE LT22575R16, DOT VD1W1XB435. PASSENGER'S INSIDE TIRE, A FOOT LONG TREAD PEELED OFF WHICH ALMOST CAUSED A CRASH. PLEASE PROVIDE FURTHER INFORMATION. *AK On Saturday August 26, 2000 at approximately 12:30 P.M. I was operating my 1996 Dutchman-Motor-home in the right West bound lane of Rte. 20 in the town of Brimfield, MA. My wife and two grandchildren ages 4 & 6 were passengers in my vehicle. As we were traveling along at approximately 50 MPH the right rear tire tread separated and the tire blew out. It caused my vehicle to swerve, however, because of relatively slow speed, I was able to control the vehicle and no collision occurred. I pulled into a turn-around area and accessed the damage. The only damage to my vehicle was that the right mudflap was torn.			
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T V D I L 1 X B 4 5

MANUFACTURER/TIRE NAME

FIRESTONE

SIZE

75R 16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

off. We called for assistance on our cell phone and at approximately 2:45 P.M. a serviceman from New England Truck Stop arrived with a used tire. My motorhome is mounted onto a Ford E350. The tire that blew was a Firestone Steeltex Radial

R4S Lt225/75R16M/S -DOT VDIL 1XB 435-Load Rating D - SN918K--Upon inspection of the tire I noted that there was 12/32" tread, approximately 35" of tread was lost.

There was a 2" strip of tread remaining on the side of the tire. (refer to item #2)

I submitted the tire to a Firestone Tire Service Center and it was inspected for damage. After a close examination of the tire by a technician I was given a replacement tire at no cost.

It should be noted that the tire Pressure was at the recommended 65PSI when we started out on our trip.

Enclosures:

Item #1 - Receipt for service call

Item #2 - Photo of tire

Item #3 - Invoice from Firestone

★ U.S. G.P.O.: 1982 - 623-887 / 80884

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NEW ENGLAND TRUCK STOP, INC.

201 Charlton Road, Route 20
Sturbridge, Massachusetts 01566
(508) 347-7363 • FAX (508) 347-9842

PAYMENT METHOD

Cash ☒

Check ☐
Type

Charge ☐
Type

OIL CHANGE SPECIAL

Oil Filters ☐

Rotella Oil ☐

Grease Tractor ☐

Grease Trailer ☐

Cell # 508 826-4406

Print Name

Date 8-26-00

Time A.M. 1 P.M. 1:30

Cashier

Mechanic KEVIN

Customer Name

Street Address

City & State

DESCRIPTION OF WORK

ROAD CALL TO VILLAGE GREEN CAMP GARDS
RE: NEEDS A 235/85R16 TIRE N/S TIRE

QTY.

MATERIAL

PRICE

1

USED 235/85R16 TIRE

50.00

AMOUNT

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is understood that you will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other causes beyond your control.

Signature

Work Order 08434

Tractor Number

State & Plate

Trailer & Number

TOTAL MATERIAL 50.00

TOTAL OIL CHANGE

LABOR CHG 60.00

TOTAL LABOR 110.00

SALES TAX 2.50

THANK YOU
PAY THIS AMOUNT 222.50

#1

Customer Invoice
013707
09/19/2000

FIRESTONE TIRE & SERVICE CENTER
27 S QUINSIGAMOND
SHREWSBURY, MA. 01545

#3

Service Advisor:
04 KRISTOFOR
508.798.0067

1996 FORD CAB & CHASSIS F350 [WHITE]
Lic #: 487 MA Vin #:
In: 09/19/00 8:41AM Mileage: 16,000
Out: 09/19/00 8:41AM

Store # 006521

RETAIL SALE

Description	Article Number	T#	Qty	Unit Price	Extended Price	Job Total
CUSTOMER REQUESTED NO INSPECTION						0.00
FIRESTONE TIRE						104.99
STLTEX R4S II LT225/75R16E BL	150886	04	1	104.99	104.99	
MISCELLANEOUS TIRE RELATED ITEMS						-110.24
P23575R15 TIRE RECALL DISCOUNT	7002577	04	-1	110.24	-110.24	

Technician: 04 KRISTOFOR MCMAHON

Payment History:

Summary:

Parts	-5.29
Labor	0.00
Shop Supplies	0.00
Sub-Total	-5.29
Tax	5.29
Total	\$0.00

I have received the above goods and/or services. If
this is a credit card purchase, I agree to pay and
comply with my cardholder agreement with the issuer.

Customer Signature

All parts are new unless otherwise specified.

