

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

119

Date Received

01-SEP-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

869362

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FORD	MUSTANG	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel
			<input type="checkbox"/> Gas
			<input type="checkbox"/> Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Inertia Belt <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Utility Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 21 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING 30 MPH UNPON DEPRESSING THE BRAKE PEDAL TO MAKE A NORMAL STOP THE STEERING WHEEL LOCKED UP CAUSING EXTENDED STOPPING DISTANCE RESULTING IN AN ACCIDENT. CONSUMER HAS CONTACTED THE DEALER. PLEASE PROVIDE ANY FURTHER DETAILS.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Reference No.

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OWNER INFORMATION (Type or Print) EFFECTS INVESTIGATION

OFFICE

33135

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) *IFAFP4448WF19* 2922 Vehicle Mfg. FORD Vehicle Model MUSTANG Vehicle Year 1998 Current Odometer Reading

Purchase Date 7-28-2000 Dealers Name Northgate Lincoln-Mercury, Inc. Engine Size (CID/CC) Turbo Diesel Gas Fuel Injection Turbo Diesel Gas Fuel Injection
 New Used City Tampa State FL Zip Code 33612 No Cylinders

Transmission Type Manual Automatic Antilock Brakes Yes No Restraint System 3-Point Belt Motorbelt Driverside Airbag 2-Point Belt Passengerside Airbag Cruise Control Yes No Drive Train Front Rear 4-Wheel Vehicle Type Car Van Minivan Other Sport Ult Truck Motorcycle Body Style 2-Door 4-Door Stationwagon Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM Location Left Right Front Rear Failed Part(s) Original Replacement

No of Failures ? Date(s) of Failure(s) 8-10-2000 Mileage at Failure(s) 21 Vehicle Speed at Failure(s) 15-10 Failed Part(s) Yes No NHTSA Previously Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es) and Injury(ies) on the back of this form)

Crash Yes No Fire Yes No Number of Persons Injured 1 (one) Number of Fatalities None Thank God Estimated Property Damage 6,008.79 Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

Slowing at 15 mph and upon depressing brake pedal to make a normal stop steering wheel locked up, causing extended stopping distance, resulting in an accident. Consumer has contacted dealer. Please provide any further details. *AK It was raining. Evening. Driver moved to left lane, van in front quickly pulled in front. To avoid collision, driver moved back to right lane and encountered a white pick up stopping in front. Upon depressing brakes, load shifted from rear to front, due to engine weight, the anti-lock couldn't grab to stop due to sliding giving brain contusion = steering wheel locked up - couldn't turn out of sliding collision.

CONTINUE ON BACK IF NEEDED

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IFAFP4448WF192922



U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Information Management Staff NSA-10.01
 400 7th Street, SW
 Washington, DC 20590

POSTAGE WILL BE PAID BY MAIL HWY TRAFFIC SAFETY ADMIN.

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 National Highway Traffic Safety Administration
 400 Seventh St., S.W.
 Washington, D.C. 20590
 Official Business
 Penalty for Private Use \$300

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 IN THE
 UNITED STATES



Upon encountering an automobile's confused brain, due to load shift one could have been killed on ice on a mountain road, due to not being able to turn steering wheel into side. In this case the car was repaired for \$6,008.29 and a check was sent to Mr. Nadie Saxon, made payable to "Ms. Nadie Saxon and Ford Co." According to Ford's internet directions, the Dealer's (Selling) loan officer was to check repairs were adequate before the 6008.29 check was honored. Northgate on 10505 N. Fla. Ave. Loan Agent adamantly refused and sent us to Ford Credit, located in Sabal Park Tampa. Ford Credit officer adamantly refused also, and literally said we were not supposed to be in the building (Repair Shop owner and Nadie) Repair Shop owner took check, left, and evidently cashed it. We haven't heard from him since. Nadie ^{at} we sold a car that was unusable, and not took off its weaknesses or ~~learned~~ how to guard against its dangers. Our loan was refused saying we made late payments, poor payments performance with similar trades. This was Nadie's first trade (Missouri) for Mustang. ~~and always paid about the last of each month. WHAT DO YOU SUGGEST?~~ Please

Fasten to show Return Address (no stamp needed) (Fasten with tape or staple and mail)

INFORMATION ON TIRE FAILURES (IF APPLICABLE)

THE IDENTIFICATION NO. *																				
D O T																				
MANUFACTURER/TIRE NAME																				
SIZE																				

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)