

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

130

Date Received

01-SEP-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

869307

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GTCS19R9N8517384	GMC	SONOMA	1992	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorcyclist ☐ 2-Point Belt	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
07100000	POWER TRAIN:CLUTCH ASSEMBLY	☐ Left ☐ Front ☐ Right ☐ Rear	☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) 866 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON THE THREE OCCASIONS, WHEN THE AIR TEMP. IS HIGH AND IT IS QUITE HUMID WITH AIR CONDITIONER ON THE CLUTCH ASSEMBLY WILL FAIL TO THE POINT WHERE THE CLUTCH WILL NOT DISENGAGE THE GEARS, CONSUMER HAS TO TURN OFF IGNITION AND MUST WAIT ABOUT 16 MIN, SO IT CAN COOL DOWN. A PRIVATE TRANSMISSION GARAGE CLAIMS THE ENGINE WILL GET HOT CAUSING THE BRAKE FLUID TO BOIL WHICH WILL LOSS STABILITY TO MOVE BRAKE PLATES, NOT ALLOWING THE CLUTCH TO MOVE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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OFFICE
DEFECTS INVESTIGATION

Reference No.

869307

OWNER INFORMATION (Type or Print)

633002

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 9/19/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GTCG19R0N3517384	GMC	SONOMA	1992	87,700

Purchase Date

June, 1997

Dealers Name Han: Han Chevrolet

Engine Siz

(CID/CCA) 2.8☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☐ New ☒ UsedCity WARREN State Mich. Zip Code

No Cylinders

6

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☒ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Ult ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07100000	Part Name(s) POWER TRAIN: CLUTCH ASSEMBLY	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures 3 Since I have owned Vehicle	Date(s) of Failure(s) <u>Latest August, 2000 Once in '99, once in '98</u> Mileage at Failure(s) <u>86600</u> Vehicle Speed at Failure(s) <u>35 MPH</u>	Failed Part(s) ☐ Yes ☒ No	NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage <u>0 (Fortunately)</u>	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON THE THREE OCCASIONS, WHEN THE AIR TEMPERATURE IS HIGH AND IT IS QUITE HUMID WITH AIR CONDITIONER ON, CLUTCH ASSEMBLY WILL FAIL TO THE POINT WHERE THE CLUTCH WILL NOT DISENGAGE THE GEARS. CONSUMER HAS TO TURN OFF IGNITION AND MUST WAIT ABOUT 15 MIN, SO IT CAN COOL DOWN. A PRIVATE TRANSMISSION GARAGE CLAIMED ENGINE WILL GET HOT, CAUSING BRAKE FLUID TO BOIL WHICH WILL LOSE STABILITY TO MOVE BRAKE PLATES, NOT ALLOWING THE CLUTCH TO MOVE. *AK

Disengage

Cause: Loss of

Clutch

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Handwritten note: *Handwritten note: Hydraulic Clutch*