

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

335

Date Received

30-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

869137

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP6242NH124315	FORD	THUNDERBIRD	1992	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City	State	Zip Code

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09502000	Part Name(s) LIGHTING; LIGHTING CONCEALMENT DEVICES; HEADLIGHTS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 01-JAN-2000 Mileage at Failure(s) 100000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES WHILE DRIVING DOWN THE ROAD AT NIGHT THE HEADLIGHTS WILL JUST GO OUT, CONSUMER HAD A RECALL ON THE HEADLIGHTS TOOK TO DLR AND THEY REPLACED HEADLIGHT SWITCH AND SOME OTHER WIRE, ABOUT TWO WEEKS LATER THE SAME PROBLEM RETURNED.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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OWNER INFORMATION (Type or Print)

DEFECTS INVESTIGATION

632300

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

YES

NO

In the absence of an authorized signature, please print name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle/Chassis No. (VIN) (Location of VIN is windshield on driver's side) Vehicle make Vehicle Model Vehicle Year Current Odometer Reading
1FAPP6242NH124315 FORD THUNDERBIRD 1992 156,550.7

Purchase Date

7-17-98

Dealer's Name MOTOR MAIL USA

Engine Siz

(CID/CC/L

3.8

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injectio

☐ New ☒ Used

City TRAVERSE CITY State MI Zip Code 49684

No Cylinders

6

Transmission Type Antilock Brakes Restraint System Cruise Control Drive Train Vehicle Type Body Style
☐ Manual ☐ Yes ☐ 3-Point Belt ☒ Motorbelt ☐ Yes ☐ Front ☒ Car ☐ Sport Ult
☒ Automatic ☒ No ☐ Driverside Airbag ☐ 2-Point Bel ☒ No ☐ Rear ☐ Van ☐ Truck
☐ Passengerside Airbag ☒ 4-Wheel ☐ Minivan ☐ Motorcycle
☐ 2-Door
☐ 4-Door
☐ Station wagon
☐ Pick Up
☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Part Name(s) Location Failed Part(s)
09302000 LIGHTING:FUSE:HEAD LIGHTS ☐ Left ☐ Right ☒ Original
☐ Front ☐ Rear ☐ Replacement
No of Failures Date(s) of Failure(s) 01-JAN-2000 Failed Part(s) NHTSA
0 Mileage at Failure(s) 100000 Previously
Vehicle Speed at Failure(s) 0 ☐ Yes ☐ No ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash Fire Number of Persons Injured Number of Potable Estimated Property Damage Reported to Police
☐ Yes ☒ No ☐ Yes ☒ No 0 0 ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING DOWN THE ROAD AT NIGHT HEADLIGHTS WILL JUST GO OUT. CONSUMER HAD A RECALL ON THE HEADLIGHTS. TOOK VEHICLE TO DEALER, AND THEY REPLACED HEADLIGHT SWITCH AND SOME OTHER WIRES. ABOUT TWO WEEKS LATER, THE SAME PROBLEM RETURNED. *AK

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