

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

137

Date Received

30-AUG-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

869132

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP6536TK154507	FORD	CONTOUR	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 30-AUG-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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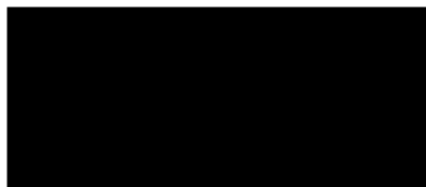
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED THAT WHILE USING THE AIR CONDITIONER STOP BLOWING AIR OUT OF AFTER BEEN REPAIR THE AIR WAS NOT COMING FROM THE VENTE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

To Whom This Concerns
Here are some of the received for ask
for some I do not have



KIRK AUTO CO.

P.O. BOX 670

3000 GATEWAY

GRENADA, MS 38902-0670

PH: (601) 226-3632

FAX: (601) 226-0274



MERCURY

LINCOLN

The Home of Super
Service and Dynamite Deals



DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, both express or implied, including any implied warranty of merchantability, or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. Mississippi's implied warranty law may give the buyer additional rights.

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X

(SIGNED)

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

(DATE)

REPAIR NO.	CUSTOMER PARTICIPATION	DEALER PARTICIPATION	REPAIR TOTAL

INVOICE TO

DRIVER/OWNER INFORMATION -- INVOICE: C15941

FOR OFFICE USE

VEHICLE INFORMATION

ADV: 127 STEVERSON INVOICED AT: 08/06/98 10:04:37 AM 96 CONTOUR

LICENSE NUMBER: MS RJH672

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE C15941

PARTS	64.06
SERVICE MATERIAL	.71
LABOR MECHANICAL	71.25
SUB-TOTAL	136.02
SALES TAX	9.52
TOTAL CHARGE	145.54

PAYMENT DISTRIBUTION FOR INVOICE C15941

TOTAL CHARGE	145.54
CASH USE	145.54

IF YOU HAVE ANY QUESTIONS - PLEASE SEE AARON A. STEVERSON

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LAST PAGE

8-6-98
Paid
CASH
DA

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(DATE)

REPAIR NO.	CUSTOMER PARTICIPATION	DEALER PARTICIPATION	REPAIR TOTAL

INVOICE TO

OWNER/OWNER INFORMATION INVOICE: 615941

ADV: 127 STEVENSON INVOICE: PRELIM CUS 0 AA TX: (FALP6533) 15434 LICENSE NUMBER: MS RJH572

TAX RULES: YVANN INVOICED AT: 08/06/93 10:04:57 : FORD CONTOL SL 4DR SDN

ODOMETER IN: 46515 DIST: 180 : 1996 PRODUCTION: 121995

DATES BEGIN: 08/03/98 DONE: 08/06/98

CONCERN	DESCRIPTION	OPERATION	TECH	HOURS	AMOUNT
51	OK A/C NOT COOLING	PULLEY	174	1.5	71.25
CORRECTION	R&R FAN BELT TENSION PULLEY				
	PART NUMBER	QTY	SELL		
	FMD F7R2 14229 HA	18	64.06		64.06
FACTORY	TECH: 174 - BIRDSONG, GRALI				

TYPE: C

SUBTOTAL	
PARTS	64.06
LABOR MECHANICAL	71.25
TOTAL CHARGE FOR CONCERN	135.31

CONCERN 52 OK POWER STEERING = HARD TO TURN

CORRECTION SEE LINE #51

FACTORY TECH: 174 - BIRDSONG, GRALI

TYPE: C

OPERATION	TECH	HOURS	AMOUNT
NC	174	.08	.00
SUBTOTAL			
TOTAL CHARGE FOR CONCERN			

CONCERN 53 OK ENGINE = TRYING TO RUN HOT

CORRECTION SEE LINE #51

FACTORY TECH: 174 - BIRDSONG, GRALI

TYPE: C

OPERATION	TECH	HOURS	AMOUNT
NC	174	.08	.00
SUBTOTAL			
TOTAL CHARGE FOR CONCERN			

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KIRK AUTO CO.

www.kirkautoco.com

P.O. BOX 670
3000 GATEWAY

www.kirktoyota.com



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Service and Dynamo Deals

GRENADA, MS 38902-0670

PH: (662) 226-3632

FAX: (662) 226-0274

EMAIL: kirkauto@network-one.com



DISCLAIMER OF WARRANTIES

All warranties on the product sell hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, both express or implied, including any implied warranty of merchantability, or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability or connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. Mississippi Code Ann. § 47-23-101 gives the buyer additional rights.

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X

(SIGNATURE)

DALLIE, GENERAL MANAGER OF AUTHORIZED PERSON

(DATE)

REPAIR NO.	DESCRIPTION PARTS CITE	DEALER PARTS CITE	REPAIR COST



FOR OFFICE USE
ADMT 114 BRANION, INVOICE# PRELIM CUS # 40 VIN 1MALP5536TK154547 LIC # 16 R44672
TAX ROL 691 44444 INVOICED# 08/31/2009 \$117146 \$6 FORT CONTOUR GL BLUE
ODOMETER IN 35857 DATES 08/15/08 DONE# 08/31/09
DATES 08/15/08 DONE# 08/31/09

CONVEYOR ST	ENGINE RUNNING REAL TIGHT AND MAKING NOISE	OPERATION	AMOUNT
DESCRIPTION	REPLACED SPARK PLUGS, SPARK PLUG WIRE, DRIVE BELT, TENSIONER AND FIT	SPARK PLUGS 245	100.00
COMMENT	40 VARIOUS LEAK TO A/P		
PART NUMBER	P/N	NOTE	DESCRIPTION
SPARK PLUG	245		SPARK PLUG
SPARK WIRE	1275		WIRE FOR
TENSIONER	74		BELT TIGHT
TENSIONER	74		TENSIONER
FACTORY	TECH 140		MAINTENANCE DONE

PARTS	LABOR MECHANICAL	TOTAL CHARGE FOR CONTOUR
		200.00

CONVEYOR ST	A/P WILL ONLY BLOW OUT DEFROST VENTS	OPERATION	AMOUNT
DESCRIPTION	40 CONTOUR	TECH 140	0.00
COMMENT	FIXED WITH LINE 51		
FACTORY	TECH 140		MAINTENANCE DONE

TOTAL CHARGE FOR CONTOUR

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CONFIDENTIAL - UNCLASSIFIED

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www.kirkauto.com

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www.kirktoyota.com



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I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X

(SIGNED)

DEALER GENERAL MANAGER (OR AUTHORIZED PERSON)

(DATE)

E: C37182

FOR OFFICE USE

VEHICLE INFORMATION

ADV: 114 BRANNON, INVOICE: PRELIN CUS C

CO VIN 1FALP65367K154547

LICENSE NUMBER: MS RJH672

TAX RULES: YNNN INVOICED: 07/31/2000 09131132

96 FORD

CONTOUR

GL

4DR SED

BLUE

ODOMETER IN: 85663

DIST: 1FA

DATE IN SERVICE: 010296 PRODUCTION: 121995

DATES BEGIN: 07/26/00 DONE: 07/31/00

CONCERN 51 A/C NOT BLOWING

CORRECTION R/R FUSE BOX UNDER HOOD AND WIRING CONNECTORS TO BLOWER MOTOR

OPERATION

TECH

AMOUNT

FUSEBOX

174

112.50

PART NUMBER

PN

NOTE

DESCRIPTION

QTY

SELL

FMC NPNWIRINGHARNES

10

12.53

12.53

FMC NPNCONNECTORS

20

.47

.91

FMC F0R2 14A068 A

FUSE

10

138.21

138.21

FACTORY TECH: 174 - BIRDSONG, GRAL

SUBTOTAL

PARTS

151.66

LABOR MECHANICAL

112.50

TOTAL CHARGE FOR CONCERN

264.10

TYPE: C

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE C37182

PARTS 151.66

SERVICE MATERIAL 1.13

LABOR MECHANICAL 112.50

SUB-TOTAL 265.31

SALES TAX 18.57

TOTAL CHARGE 283.88

PAYMENT DISTRIBUTION FOR INVOICE C37182

TOTAL CHARGE 283.88

CASH DUE 283.88

IF YOU HAVE ANY QUESTIONS - PLEASE SEE HUGH BRANNON

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LAST PAGE

8-700
P
CASH
DA