

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

137

Date Received

29-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

869048

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1P4GP54R4MX619497	PLYMOUTH TRUC	GRAND VOYAGE	1991	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 27-AUG-2000 Mileage at Failure(s) 135000 Vehicle Speed at Failure(s) 25	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED THAT WHILE DRIVING ABOUT 25 MPH WHEN THE STEP ON THE BRAKES AND LOST CONTROL OF VEHICLE, WHERE VEHICLE WAS TAKEN TO DEALER AND FOUND OUT THAT ABS POWER ASSIST MALFUNCTION.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 197 Date Received <u>09 OCT -5 PM 3:02</u> 29-AUG-2000 OFFICE DEFECTS INVESTIGATION Od. or <u>0000</u> od_rt <u>0000</u> up_kr <u>0000</u> Reference No. <u>869048</u>	
OWNER INFORMATION (Type or Print) [Redacted] <u>631953</u>		Work Number [Redacted] Home Number [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, you must NOT provide your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>9/23/00</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) <u>1P4GP54R4MX619497</u>		Vehicle Make <u>PLYMOUTH TRUC</u> Vehicle Model <u>GRAND VOYAGE</u> Vehicle Year <u>1991</u> Current Odometer Reading _____	
Purchase Date <u>5/91</u> ☒ New ☐ Used		Dealer's Name <u>Pagum Motors</u> City <u>ST ALBANS</u> State <u>VT</u> Zip Code _____ Engine Size (CID/CC/L) _____ No. Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt		Cruise Control ☒ Yes ☐ No	
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck		Turbo Diesel Gas ☒ Fuel Injector	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>03260000</u> Part Name(s) <u>BRAKES:HYDRAULIC:ANTI-SKID SYSTEM</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No. of Failures <u>0</u> Date(s) of Failure(s) <u>27-AUG-2000</u> Mileage at Failure(s) <u>105000</u> Vehicle Speed at Failure(s) <u>25</u>		Failed Part(s) ☐ Original ☐ Replacement NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured <u>0</u>		Number of Fatalities <u>0</u>	
Estimated Property Damag _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING ABOUT 25 MPH STEPPED ON THE BRAKES AND LOST CONTROL OF VEHICLE. VEHICLE WAS TAKEN TO DEALER, AND FOUND OUT THAT ABS POWER ASSIST MALFUNCTIONED. *AK Power Assist had passed inspection previously as part of recall. Power Assist for antilock brakes was to be replaced only if found defective. We were told that power assist turning on every 5-30 seconds was "normal" and not to be concerned.			
CONTINUE ON BACK IF NEEDED			
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail														
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)														
TIRE IDENTIFICATION NO.*														
D	O	T											MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.														
NARRATIVE DESCRIPTION (CONTINUED)														

I report this with the belief that all vehicles with the ABS power assist in "question" should have them replaced - not just inspected. Based on our experience, this is a tragedy waiting to happen.

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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