



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)
 NATIONWIDE 1-888-DASH-2-DOT
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 119	
Data Received	Od_or _____ rt_dt _____ od_rt _____ up_ltr _____
28-AUG-2000	Reference No. 868920

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.
 Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) _____ <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
NOT AVAILABLE	FORD	TAURUS	1996			
Purchase Date _____	Dealer's Name _____		Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____		No. Cylinders _____			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 05100000 08110000 09002000	Part Name(s) ENGINE ELECTRICAL SYSTEM: BATTERY: CARRIER: HOLD DWN LIGHTING: GENERAL OR UNKNOWN COMPONENT: HEAD LIGHTS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures _____	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No


APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured _____	Number of Fatalities _____	Estimated Property Damage _____	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING CONSUMER NOTICED VEHICLE OVERHEATED DUE TO A LEAK WITHIN THE ENGINE COMPARTMENT. ALSO, A PROBLEM WITH BATTERY DRAINING OUT, AND HEADLIGHTS COME OFF AND ON. CONSUMER HAVE CONTACTED THE DEALER. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 119	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		Date Received 10 AM 10:15 28-AUG-2000 OFFICE INVESTIGATION	
[Redacted] 631554		Reference No. 868920	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an _____ and address to the vehicle manufacturer.		Work Num [Redacted] Home Num [Redacted]	
Signature of Owner _____		Date 10/2/00	
VEHICLE INFORMATION			
Vehicle Make IFALP52 NOT AVAILABLE	Vehicle Model WAG1213 FORD TAURUS GL	Vehicle Year 1995	Current Odometer Reading 130664
Purchase Date 8-3-99	Dealer's Name Educators Credit Union	Engine Size (CID/CC/L) 3.0	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City WACO State Tx Zip Code 76711	No Cylinders 6	
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Motorized 2-Point Bel <input checked="" type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
		Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other
			Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up <input type="checkbox"/> Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 05100000 08110000 09002000	Part Name(s) ENGINE ELECTRICAL SYSTEM:BATTERY:CARRIER:HOLD DWN LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS	Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s) 11-06-99 - over heated Mileage at Failure(s) 2 WRAPPED HEADS Vehicle Speed at Failure(s) 65 M.P.H.	Failed Part(s) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities
		Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHEN DRIVING CONSUMER NOTICED VEHICLE OVERHEATED DUE TO A LEAK WITHIN THE ENGINE COMPARTMENT. ALSO, A PROBLEM WITH BATTERY DRAINING OUT, AND HEADLIGHTS COME OFF AND ON. CONSUMER HAVE CONTACTED THE DEALER. PLEASE PROVIDE ANY FURTHER DETAILS. *AK Contacted Bird Keltzen Ford in WACO, TEXAS, 1701 W LOOP 340 (214) 666-BIRD - To check FOR WARRANTY, None whatsoever.			
CONTINUE ON BACK IF NEEDED			
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT	EM9LDAB048	MANUFACTURER/TIRE NAME	Firestone FT70C	SIZE	P205-65R15
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* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

~~1979~~ Rubber unthreaded 925 M+S

Took to Varela Auto Service (906 N. 25 Street)
 Rolando VARela owner - 214 7570228 - He fixed
 the heads - new thermostat - He said Radiator needs
 to be boiled out. Took Radiator to Jesse Welding
 Shop 2020 S 15th Waco, TX - 76706 (214-756-1418)
 Edward Torres - owner - (He said that Fans (cooling)
 would not come on. Suggested I buy sensors
 that go on Engine Block. I bought them
 and still the fans wouldn't come on. Went
 to Bird Kulgen Ford and bought a Relay -
 they still don't come on. From my understanding
 the Ford Motor Company had a recall on these
 96 January. If I had known this before hand I
 would have taken it to the dealership. But due
 to financial difficulties I took the route to the garage
 that ^{was} fit my budget.

★ U.S. G.P.O.: 1992 - 625-887 / 80008

U.S. Department
 of Transportation
 National Highway
 Traffic Safety
 Administration

400 Seventh St., S.W.
 Washington, D.C. 20590

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U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Information Management Staff NSA-10.01
 400 7th Street, SW
 Washington, DC 20590



Sheraton

WORLDWIDE HOTELS, INNS, RESORTS & ALL-SUITES

I don't have my bills
on this car. But to me
this is my loss. All
I want is to have this
case taken to a dealership
to have fixed. If at all
possible.

Thank-you

FOR RESE



Sheraton
WORLDWIDE HOTELS, INNS, RESORTS & ALL-SUITES

1. Varela Auto Service
900.00 Engine work
2. Edward Jones -
Radiator Flush - Billet
\$69.00
3. Auto-zone - Engine Block
Senors \$26.00
4. Bird Kaltung Ford -
Relay. \$108.00

FOR RESERVATIONS DIAL 800-325-3835 IN U.S.A. AND CANADA