

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

28-AUG-2000

Oid_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

868883

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ <small>(located at front of windshield or driver's side)</small>	Vehicle Make FIRESTONE	Vehicle Model WILDERNESS AT	Vehicle Year 1900	Current Odometer Reading
--	----------------------------------	---------------------------------------	-----------------------------	--------------------------

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____
--	---	---	--	--	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
-----------------------	-----------------------------	--	---

No. of Failures	Date(s) of Failure(s) 13-JUN-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
-----------------	---	---	---

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020 ; TIRE TREAD SEPARATION: WHILE DRIVING ABOUT 65/70 MPH, TREAD PEELED OFF REAR PASSENGER'S SIDE TIRE. VEHICLE WENT ALL OVER THE HIGHWAY BEFORE DRIVER WAS ABLE TO GAIN CONTROL. TIRE SIZE P23575R15, DOT # URBX074593, ORIGINAL TIRE EQUIPMENT ON A 1997, MERCURY MONTAINEER. DAMAGES TO THE VEHICLE WAS REPAIRED BY THE DEALERSHIP. ALSO, REPLACED TWO TIRES AT NO CHARGE TO OWNER. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4238
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 11B

Date Received

00 OCT -3 AM 10:51
28-AUG-2000
OFFICE
DEFECTS INVESTIGATION

Od_or
rt_dt
od_rt
up_tr

Reference No.

868883

OWNER INFORMATION (Type or Print)

631330

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO

In the absence of an authorized signature, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 9/21/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) Vehicle Make Vehicle Model Vehicle Year Current Odometer Reading

4M2DV55P8VUJ3850 FIRESTONE MOUNTAINEER WILDERNESS AT 1900 1997 39131

Purchase Date 6/7/00 Dealer's Name Tom Ricci's Rental Car Sales Engine Size (CID/CC) 18 Turbo Diesel Gas Fuel Injectio No Cylinders 8

Transmission Type Antilock Brakes Restraint System Cruise Control Drive Train Vehicle Type Body Style

Manual Automatic Yes No 3-Point Belt Driverside Airbag Motorbelt 2-Point Bel Passengerside Airbag Yes No Front Rear 4-Wheel Car Van Minivan Other Sport/Utility Truck Motorcycle 2-Door 4-Door Stationwagon Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000 Part Name(s) TIRES:TREAD Location Left Front Right Rear Failed Part(s) Original Replacement

No of Failures 2 Date(s) of Failure(s) 13 JUN 2000 Mileage at Failure(s) 32,500 Vehicle Speed at Failure(s) 65-70 Failed Part(s) Yes No NHTSA Previously Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es) and injury(ies) on the back of this form)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Fatalities 0 Estimated Property Damage \$2,000.00 Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020 ; TIRE TREAD SEPARATION: WHILE DRIVING ABOUT 65/70 MPH, TREAD PEELED OFF REAR PASSENGER'S SIDE TIRE. VEHICLE WENT ALL OVER THE HIGHWAY BEFORE DRIVER WAS ABLE TO GAIN CONTROL. TIRE SIZE P23575R15, DOT # URBX074593, ORIGINAL TIRE EQUIPMENT ON A 1997, MERCURY MOUNTAINEER. DAMAGES TO THE VEHICLE WAS REPAIRED BY THE DEALERSHIP. ALSO, REPLACED TWO TIRES AT NO CHARGE TO OWNER. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK
Rear driver's side tires also began to peel. Dealer is now wants us to pay if Firestone doesn't. — over

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT URGX07 4593

MANUFACTURER/TIRE NAME Firestone Wilderness

SIZE P235 75R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

All of the Wilderness tires are dangerous! The tires had just been (less than 6 days before!) properly inflated & balanced... It was "cool" that day - about 70° F... These tires were NOT made in the Decatur Illinois plant & they still had the tread separation - they should ALL be recalled!!! Thank you!



☆ U.S. G.P.O. 1992 - 625-887 / 40000

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

