

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

241

Date Received

25-AUG-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

868770

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTRW08L61KD77944	FORD TRUCK	F150	2001	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01150000	Part Name(s) STEERING COLUMN SHAFT UPPER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 02-AUG-2000 Mileage at Failure(s) 2000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE LOST COMPLETE STEERING WHILE TURNING ONTO THE INTERSTATE; INFORMED THAT THE PITMAN ARM DISCONNECTED FROM THE SECTION SHAFT, DUE TO THE LOST OF THE NUT AND WASHER NUT, DEALER NOTIFIED. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS:

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241 Date Received <u>25-AUG-2000</u> 00 SEP 18 PM 4: <u>00</u> OFFICE <u>DEFECTS INVESTIGATION</u> Reference No. <u>868770</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) 631176			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of a signature, this authorization is void. ☒ YES ☐ NO Signature of Owner _____ Date <u>9/9/00</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) <u>1FTRW08L61KD77944</u>		Vehicle Make <u>FORD TRUCK</u> Vehicle Model <u>F150</u> Vehicle Year <u>2001</u> Current Odometer Reading <u>3220</u>	
Purchase Date <u>4-28-00</u> ☒ New ☐ Used		Dealer's Name <u>FREEDOM FORD</u> City <u>NORFOLK</u> State <u>VA</u> Zip Code <u>23518</u> Engine Size (CID/CC/L) <u>5.4L</u> No. Cylinders <u>8</u> ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☒ Sport Util Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☒ Stationwagon ☒ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>01510000</u>	Part Name(s) <u>STEERING:LINKAGES:ARM:PITMAN</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement
No. of Failures <u>1</u>	Date(s) of Failure(s) <u>02-AUG-2000</u> Mileage at Failure(s) <u>2000</u> Vehicle Speed at Failure(s) <u>35 MILES PER HOUR</u>		Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>N/A</u>	Number of Fatalities <u>N/A</u>
Estimated Property Damage <u>N/A</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
VEHICLE LOST COMPLETE STEERING WHILE TURNING ONTO THE INTERSTATE INFORMED THAT PITMAN ARM DISCONNECTED FROM THE SECTION SHAFT DUE TO THE LOSS OF THE NUT AND WASHER NUT. DEALER NOTIFIED. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS: *AK Dealer Service Advisor stated he has never seen this happen before, I asked that the Kansas Plant that assembled my truck please contact me as to how this happened, IT TOOK ALMOST 3 WEEKS			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

before They notified me that they were investigating this incident. I asked them to please contact me on what they planned to do about other 2001 Supercrew Trucks assembled at Kansas. I asked that they please follow up on vehicles just before and after my truck, in sequence to be sure that other vehicles did not have the same problem. I also asked that they replace my truck but was told they would not do it. I don't feel safe & secure driving this vehicle anymore. The dash lights stop working at 3000 miles. Sorry I purchased this truck. would like Ford to order me another just like it, but they refused.

—thanks—

★ U.S. G.P.O.: 1992-023-887/00000

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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