

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

130

Date Received

25-AUG-2000

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Reference No.

868707

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7KF23DXVM570450	DODGE TRUCK	RAM 2500	1997	

Purchase Date

Dealer's Name

Engine Size

(CID/CC/L

No. Cylinders

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

City _____ State _____ Zip Code _____

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☐ 3-Point Belt☐ Motorbelt☒ Yes☐ Front☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☒ Pick Up Truck☐ Other☐ Automatic☐ No☐ Driverside Airbag☐ 2-Point Belt☐ No☐ Rear☐ 4-Wheel

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01200000	Part Name(s) STEERING GEAR BOX	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) Mileage at Failure(s) 75000 Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No☐ Yes☒ No☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AT LOW SPEEDS POWER STEERING WHEEL WILL LOCK UP INTERMITTENTLY, WITHOUT WARNING WHICH HAS CAUSED 2 ACCIDENTS. CONSUMER TOOK VEHICLE TO TWO CHRYSLER DEALERS, WHO HAVE EXPERIENCED STEERING LOCKING UP, AND HAVE NOTED THAT THERE WAS TOO MUCH PLAY IN STEERING GEAR BOX. ALSO, ALLSTATE INSURANCE SAFETY INSPECTOR CAME OUT TO CHECK VEHICLE AFTER 2ND ACCIDENT AND DETERMINED THAT THERE WAS TOO MUCH PLAY IN STEERING GEAR BOX. CHRYSLER FINALLY SENT OUT THEIR OWN SAFETY INSPECTOR TO DEALER TO CHECK VEHICLE, AND HE DETERMINED THERE WAS NO DEFECT, EVEN AFTER TWO CHRYSLER DEALERS AND ALLSTATE INSPECTOR INDICATED EXCESSIVE PLAY IN STEERING GEAR BOX.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.