

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

335

Date Received

25-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

868639

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3HD46T9SF688257	DODGE	INTREPID	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12430000	Part Name(s) INTERIOR SYSTEMS; INSTRUMENT PANEL; SPEEDOMETER; ODOMETER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 01-JUN-1998 Mileage at Failure(s) 84000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE IS A PROBLEM WITH ODOMETER/ SPEEDOMETER. ODOMETER WORKS INTERMITTENTLY. CONSUMER HAD TO DRIVE ALMOST 40 MILES BEFORE IT KICKED IN TO LET CONSUMER KNOW HOW FAST HE WAS GOING ALSO, A/C STOPPED WORKING AT THE SAME TIME. TOOK VEHICLE TO DEALER AND THEY COULD NOT FIND A REMEDY."AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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00 OCT 26 2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

OFFICE
INVESTIGATION

Reference No.

868689

OWNER INFORMATION (Type or Print)

631036

Work Number

Home No. _____

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of your authorization, NHTSA will not provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 10/19/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located as shown on
windshield on driver's side)

1B3HD46T9SF688257

Vehicle Make

DODGE

Vehicle Model

INTREPID

Vehicle Year

1995

Current Odometer Reading

63,402

Purchase Date

8-15-95

Dealers Name J. M. Jones & Sons

Engine Size
(CID/CC/L)

☐ Turbo
☐ Diesel
☒ Gas
☒ Fuel Injection

☒ New ☐ Used

City Manchester State IA Zip Code 52057

No Cylinders _____

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

12830000

Part Name(s)

INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOM

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

0

Date(s) of Failure(s) 01-JUN-1996

Mileage at Failure(s) 64000

Vehicle Speed at Failure(s) 0

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE IS A PROBLEM WITH ODOMETER/ SPEEDOMETER. ODOMETER WORKS INTERMITTENTLY. CONSUMER HAD TO DRIVE ALMOST 40 MILES BEFORE IT KICKED IN TO LET CONSUMER KNOW HOW FAST HE WAS GOING ALSO, A/C STOPPED WORKING AT THE SAME TIME. TOOK VEHICLE TO DEALER AND THEY COULD NOT FIND A REMEDY.*AK

Dealer had this auto in his shop on and off for a period of more than 2 months. He said he took the car apart and re-did the wiring completely, but the problem persists. The last time I had the car in to check on this problem, I drove away from the dealer and speedometer stuck at 35 just 3 blocks away. I turned the car around and headed back to dealer but speedometer started working as I pulled into drive.

CONTINUE ON BACK IF NEEDED

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