

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

118

Date Received

24-AUG-2000

Od_or

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od_rt

up_ltr

Reference No.

868562

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FORD TRUCK	EXPLORER	1991	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorized ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 09-SEP-1998 Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020; TIRE TREAD SEPARATION: WHILE DRIVING ABOUT 65 MPH TIRE ON THE REAR PASSENGER'S SIDE EXPLODED. DRIVER WAS ABLE TO GET THE EXPLORER ONTO THE SHOULDER SAFELY. TIRE SIZE P235R7615, NOT ORIGINAL EQUIPMENT. THERE WAS ABOUT 60,000 MILES ON THE TIRE. THE TIRE WAS REPLACED BY TUCKER TIRE COMPANY WITH A SIMILAR TIRE, AT OWNER'S EXPENSE.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 118 Date Received _____ 00 OCT -3 PM 1:4 24-AUG-2000 OFFICE DEFECTS INVESTIGATION Out or _____ At _____ On _____ up _____ Reference No. _____ 868562 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] 630651		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA will NOT send your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date 09/21/00	
VEHICLE INFORMATION			
Vehicle Identification Number (VIN) (Check at windshield on driver's side) 1FMDU32X0MUD18533		Vehicle Make FORD TRUCK	
Vehicle Model EXPLORER		Vehicle Year 1991	
Current Odometer Reading 11094		Purchase Date 3-91	
Dealer's Name Ted Jones Ford		Engine Size (CID/CO/L) No Cylinders 6	
City Buena Vista State CA Zip Code _____		☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt		Cruise Control ☒ Yes ☐ No	
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other		☐ Sport Utl ☐ Truck ☐ Motorcycle	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000		Part Name(s) TIRES:TREAD	
Location ☐ Left Front ☒ Right Rear		Failed Part(s) ☐ Original ☒ Replacement	
No of Failures 1		Date(s) of Failure(s) 09-SEP-1998 9-20-98 Mileage at Failure(s) 65,000 mi Vehicle Speed at Failure(s) 65 mph	
Failed Part(s) Available? ☒ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured 0		Number of Fatalities 0	
Estimated Property Damage tire replacement \$94-27		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PE00020; TIRE TREAD SEPARATION: WHILE DRIVING ABOUT 65 MPH TIRE ON THE REAR PASSENGER'S SIDE EXPLODED. DRIVER WAS ABLE TO GET THE EXPLORER ONTO THE SHOULDER SAFELY. TIRE SIZE P235R7515, NOT ORIGINAL EQUIPMENT. THERE WAS ABOUT 60,000 MILES ON THE TIRE. THE TIRE WAS REPLACED BY TUCKER TIRE COMPANY WITH A SIMILAR TIRE, AT OWNER'S EXPENSE.*AK 83,000 on 9-20-98 - tire peeled and disintegrated			
CONTINUE ON BACK IF NEEDED			
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T	P	2	3	5	7	5	S	R	1	5	M	/	5	F	I	R	E	S	T	O	N	T
MANUFACTURER/TIRE NAME																SIZE								

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I have my tires rotated with every other oil change (oil change every 3500 miles) Since 1992 I have had to have patches for flats 9 times 8 times left rear, one right rear - on three separate occasions. I have purchased new tires - two at a time - replaced with the same type as original - frequent flats could never be explained - tires were inflated at psi per manufacturer and Ford dealer - usually 27 to 32 psi depending upon feel of drive.

★ U.S. G.P.O. 1992 - 629-887 / 80086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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