

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

252

Date Received

22-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

860332

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B4GD54R1MX567658	DODGE TRUCK	CARAVAN	1991	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City	State	Zip Code

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 01-JAN-2000 Mileage at Failure(s) 10027 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00 020 HE SAID THAT THE VEHICLE WAS NOT STEERING CORRECTLY. SO HE TOOK THE VEHICLE TO GARAGE. AND THE MECHANIC TOOK A LOOK AT THE VEHICLE THE FRONT LEFT AND RIGHT TIRE. THE TREAD WAS EXPANDED INSIDE OF THE TIRE. THE FIRESTONE FR410TUWSPS 2050R1. THE TIRES WERE MADE IN KOREA. THERE WERE NO INJURIES AND ALSO THE CONSUMER NOTIFIED THE DEALERSHIP AND THE MECHANIC TOLD HIM THEY COULDN'T SEE HIM UNTIL TWO WEEKS.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

SEP 14 AM 11:21
22-AUG-2000
OFFICE
DEFECTS INVESTIGATION

Od or _____
rt dt _____
od rt _____
up ltr _____

Reference No.

868332

Work Number

Home Number

OWNER INFORMATION (Type or Print)

628586

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 9-15-00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1B4GD54R1MX567658
Vehicle Make DODGE TRUCK
Vehicle Model CARAVAN
Vehicle Year 1991
Current Odometer Reading 127,463

Purchase Date

Dealer's Name

Engine Size
(CID/CC/L) 2.3

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

☐ New ☒ Used

City _____ State _____ Zip Code _____

No Cylinders 6

Transmission Type ☐ Manual ☐ Automatic
Antilock Brakes ☒ Yes ☐ No
Restraint System ☐ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag
Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utility
☐ Van ☐ Truck ☐ Motorcycle
☐ Minivan ☐ Other
Body Style ☐ 2-Door ☐ 4-Door
☐ Stationwagon ☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000 Part Name(s) TIRES:TREAD - inside of tire came apart
Location ☒ Left ☒ Right ☐ Front ☐ Rear
Failed Part(s) ☒ Original ☐ Replacement
No of Failures 0 Date(s) of Failure(s) 01-JAN-2000
Mileage at Failure(s) 119,000
Vehicle Speed at Failure(s) 0
Failed Part(s) Available? ☐ Yes ☒ No
NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Fatalities 0
Estimated Property Damage Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00 020; VEHICLE WAS NOT STEERING CORRECTLY. CONSUMER TOOK VEHICLE TO GARAGE, AND MECHANIC TOOK A LOOK AT FRONT LEFT AND RIGHT TIRES, AND SAW THAT TREAD WAS EXPANDED INSIDE OF TIRE. FIRESTONE, FR410TUWSPS, 2050R1. TIRES WERE MADE IN KOREA. THERE WERE NO INJURIES. CONSUMER NOTIFIED DEALERSHIP, AND MECHANIC TOLD HIM THEY COULDN'T SEE HIM UNTIL TWO WEEKS. *AK

Size 205 70R 15

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T V D M D 4 1 A 2 8 8

MANUFACTURER/TIRE NAME

FIRESTONE

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

(This was a set of 4 Tires)

I thought the front end was bad. The Mech. Ch. the shocks and alignment. he told me ever thing ok. out ok. he said my problem were the front two tires. he said they were broke down inside and he wouldn't drive the van at all. I called firestone and told them my problem with the tires and he told me they were busy and couldn't get to me for two (2) weeks. I took my van to Wal-mart and they put two tires on the front, but I still have the two other ones on the back. these tires are dangerous thank you for listing to me

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400 Seventh St., S.W.
Washington, D.C. 20390

Official Business
Penalty for Private Use \$300



150 Years

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

