

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

335

Date Received

21-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

868194

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FIRESTONE	STEELTEX RADIA	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 21-AUG-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020 ORIGINAL EQUIPMENT ON A FORD EXPLORER, CONSUMER STATES TREAD IS SEPARATING

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		DEFECTS INVESTIGATION OFFICE 21-AUG-2000 00 SEP 18 PM 12:22 up lit od rt n dt Od or		FOR AGENCY USE ONLY 335	
OWNER INFORMATION (Type or Print) 627860 Work Number Home Number		Signature of Owner In the absence of owner Do you authorize NHTSA to provide a confidential report to the manufacturer of your vehicle? ☒ YES ☐ NO Date 9/17/00		VEHICLE INFORMATION Vehicle Identification No. (VIN) (Located at bottom of windshield or driver's side) 1G2FK16K15J338532 Vehicle Make FIRESTONE Vehicle Model FIRESTONE Vehicle Year 1995 Current Odometer Reading 58,500		Purchase Date Jan 1995 ☐ New ☒ Used Dealer's Name Ray Korte Chevrolet City SCOTSDALE AZ State AZ Zip code 85252 Engine Size 350 CID No cylinders 8 Fuel Injection ☒ Gas ☐ Diesel ☐ Turbo	
Transmission Type ☒ Automatic ☐ Manual Antilock Brakes ☒ Yes ☐ No Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other ☒ Sport Ute ☐ Truck ☐ Motorcycle Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other		Component 02740000 Tires/Tread Location ☒ Left ☐ Right ☒ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement		Failed Component(s)/Part(s) Information No of Failures 2 Date(s) of Failure(s) 1-23-98 + 3-09-98 Mileage at Failure(s) 39,539 + 33,617 Vehicle Speed at Failure(s) 50 mph Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured N/A		Number of Failures N/A	
Estimated Property Damage \$430.00		Reported to Police ☐ Yes ☒ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) PE00020: ORIGINAL EQUIPMENT ON A FORMERLY USED, TREAD IS SEPARATING FROM TIRES. *AK CHEVROLET SUBURBAN			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT VN11B1B504

MANUFACTURER/TIRE NAME

FIRESTONE/STEELIX R4S II

SIZE

245/35R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

BOTH REAR TIRES HAD TREAD SEPERATION

PREDOMINATELY DRIVEN IN ARIZONA. SOMETIMES
TOW A BOAT - APPROX WGT OF BOAT + TRAILER
4500 LBS

TIRES REPLACED (ALL 4) AT OWNER'S COST -
NOT CONSIDERED PART OF RECALL BY FIRESTONE

★ U.S. G.P.O.: 1992-632-387/10000

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

FIRESTONE TIRE & SERVICE CENTERS

CUSTOMER INVOICE
No. 6-110346-4

FIRESTONE TIRE AND SERVICE CENTER
1130 EAST BASELINE RD
TEMPE AZ 85283
(602) 831-6684

Page 1 of 1
03-09-96

CUSTOMER:

VEHICLE:
95 CHEVROLET SUBURBAN C10
5.7 LITRE F/I V8; VIN: K.
Mileage: 33617 License: LTF934 AZ
VIN #

Store #020516-2639 TR:3271 04 04 1

SALES RECEIPT

Description	Tech No.	Part Number	Qty	Unit Price	Parts Total	Labor Total
COURTESY CHECK	00	46930	ASF 01	0.00		0.00
STLTx R4611 TUB LPS 24575R16 6	00	288640	A 01	98.99	98.99	
RUBBER VALVE STEM	00	15040	A 01	2.50	2.50	
WHEEL BALANCE WEIGHT	00	18708	A 01	2.50	2.50	
WHEEL BALANCE LABOR	00	18716	SF 01	6.00		6.00
TIRE DISPOSAL FEE	00	75078	A 01	1.25	1.25	
ARIZONA TIRE FEE	00	95729	BF 01	2.00		2.00
CREDIT	00	8011	CF 01	33.66-	33.66-	
NO ROAD HAZARD WANTED/////	00	42439	SF 01	0.00		0.00

Sales Associate: R P MULLER

DSCV Exp 1099 84.78 Acct# 6011000340645179 Apr# 009117

SUMMARY

Parts	71.56
Labor	8.00
Sub Total	79.56
8% Tax 7.200%	6.11
TOTAL	84.78

Total Tendered 84.78

I have received the above goods and/or services. If this is a credit, I acknowledge the same. With

I acknowledge notice and oral approval of an increase in the original estimated price.

The attached estimate is part of this invoice.

Signature of Initials
Estimate Revised D
Contacted

THANK YOU FOR SHOPPING
FIRESTONE TIRE AND SERVICE CENTER
WE'RE NOT SATISFIED
UNTIL YOU'RE SATISFIED

FIRESTONE TIRE & SERVICE CENTERS

CUSTOMER INVOICE
No. 6-115511-3

FIRESTONE TIRE AND SERVICE CENTER
1130 EAST BASELINE RD
TEMPE AZ 85283
(602) 831-6684

Page 1 of 1
03-23-98

CUSTOMER:

VEHICLE:
95 CHEVROLET SUBURBAN C10
5.7 LITRE F/I VS; VIN: K,
Mileage: 39539 License: LTF834 AZ
VIN #

Store #020516-2639 TR:5454 04 04 7

SALES RECEIPT

Description	Tech	Part	Qty	Unit	Price	Parts	Labor
	No.	Number				Total	Total
COURTESY CHECK	11	46930	ASF	01	0.00		0.00
STLTX R4SII TUBLPS 24575R16 6	00	288540	A	03	98.99	296.97	
CREDIT TIRES	11	2011	CF	01	58.60	58.60	
RUBBER VALVE STEM	11	15040	A	03	2.50	7.50	
WHEEL BALANCE WEIGHT	11	18708	A	03	2.50	7.50	
WHEEL BALANCE LABOR	11	18716	GSF	03	6.00		18.00
TIRE DISPOSAL FEE	11	75070	A	03	1.25	3.75	
THRUST ANGLE ALIGNMENT	11	24929	AESF	01	44.00		44.00
Tech: 11 DV MURPHY							

Sales Associate: R P MULLER
DSCV Exp 1099 342.99 Acct# 6011000340645179 Apr# 023868

SUMMARY
Parts 262.12
Labor 62.00
Sub Total 324.12
AZ Tax 7.200% 18.87
TOTAL 342.99

Total Tendered 342.99

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with

I acknowledge notice and oral approval of an increase in the original estimated price.

Customer Signature
The attached estimate is part of this invoice.

Signature or initials
Estimate revised D T
Contacted

THANK YOU FOR SHOPPING

FIRESTONE TIRE AND SERVICE CENTER
WE'RE NOT SATISFIED
UNTIL YOU'RE SATISFIED