

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

252

Date Received

18-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

868156

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B7GH1134NR548618	DODGE TRUCK	CARAVAN	1992	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01100000 01200000	Part Name(s) STEERING:WHEEL AND COLUMN STEERING:GEAR BOX	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Date(s) of Failure(s) 01-JAN-1993 Mileage at Failure(s) 100080 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN CONSUMER TURN VEHICLE TO LEFT OR RIGHT INTERMITTENTLY, WAS TRYING TO TURN INTO A PARKING SPACE, AND STEERING WHEEL WOULDN'T TURN FAR ENOUGH. SO HE COULDN'T PULL IN. STEERING BOX MECHANISM WAS DEFECTIVE. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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03 SEP 11 PM 12:31

18-AUG-2000

OFFICE

DEFECTS INVESTIGATION

Od_or

rt_dt

od_rt

up_ltr

Reference No.

868156

Work Number

Home Number

OWNER INFORMATION (Type or Print)

627732

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
to the absence of an☒ YES☐ NO

Signature of Owner

Your name and address to the vehicle manufacturer.

Date 9/02/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of
windshield on driver's side)

2B7GH1134NR548618

Vehicle Make

DODGE TRUCK

Vehicle Model

CARAVAN

Vehicle Year

1992

Current Odometer Reading

Purchase Date

Dealer's Name ROXBURY AUTO

Engine Size
(CID/CC/L)☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☐ New ☒ Used

City ROXBURY State NJ Zip Code

No Cylinders

Transmission Type

☐ Manual☒ Automatic

AntiLock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☒ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Sport Ult☒ Minivan☐ Truck☐ Other☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other☒ CARAVAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

01200000

Part Name(s)

STEERING GEAR BOX

Location

☐ Left☐ Right☒ Front☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

0

Date(s) of Failure(s) 01-JAN-1998

Mileage at Failure(s) 100080

Vehicle Speed at Failure(s) 0 SLOW

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN CONSUMER TURNED VEHICLE TO LEFT OR RIGHT INTERMITTENTLY, AND WHEN TRYING TO TURN INTO A PARKING SPACE, STEERING WHEEL WOULDN'T TURN FAR ENOUGH, IT COULDN'T PULL IN. STEERING BOX MECHANISM WAS DEFECTIVE. *AK

- ①-TURNING OFF HIGHWAY INTO PARKING LOT - OVER & NOT ENTRANCE
 ②-CAUSING DANGEROUS CONDITION
 ③-WHEN TURNING AROUND AND/OR PARKING INTO PARKING SPACE, DIFFICULTY
 ④-CONSTANT PROBLEM/DANGER/NUISANCE
 ⑤-CONTACTED DEALER/SERVICE, I WAS INFORMED - UPDATED/ IMPROVED/REUSED PARTS NEEDED

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