

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT****1-888-327-4236****www.nhtsa.dot.gov/hotline****FOR AGENCY USE ONLY**

156

Date Received

18-AUG-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

868110

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4HT54KXYU269842	BUICK	LESABRE	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 06-AUG-2000 Mileage at Failure(s) 6 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INTERMITTLEY, WHILE DRIVING THE VEHICLE STALLS UNEXPECTEDLY WHICH MAY HAVE CAUSE A CRASH. ABLE TO RESTART THE VEHICLE. CURRENTLY AT DLRS. PLEASE PROVIDE FURTHER INFORMATION.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 158

Date Received

SEP 14 PM 2:12
18-AUG-2000
OFFICE
DEFECTS INVESTIGATION

Od_or
rt_dt
od_rt
up_tr

Reference No.

868110

OWNER INFORMATION (Type or Print)

627623

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of a signature, please print name and address to the vehicle manufacturer.

☒ YES☐ NO

Signature of Owner

Date 9/1/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 1G4HT54KXYU269842
Vehicle Make BUICK
Vehicle Model LESABRE
Vehicle Year 2000
Current Odometer Reading

Purchase Date

Dealer's Name

Engine Size
(CID/CC/L)

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

☒ New ☐ Used

City State Zip Code

No Cylinders

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☒ 3-Point Belt☐ Motorbelt☒ Yes☐ Front☒ Car☐ Sport Utl☐ 2-Door☒ Automatic☐ No☒ Driveside Airbag☐ 2-Point Belt☐ No☐ Rear☐ Minivan☐ Truck☒ 4-Door☒ Passengerside Airbag☐ 4-Wheel☐ Other☐ Motorcycle☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

Part Name(s)

Location

Failed Part(s)

05100000

ENGINE

☐ Left☐ Right☐ Original☐ Front☐ Rear☐ Replacement

No of Failures

Date(s) of Failure(s) 08-AUG-2000

Mileage at Failure(s) 6

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

NHTSA Previously

Contacted?

☐ Yes ☐ No☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es) and injury(ies) on the back of this form)

Crash

Fire

Number of Persons injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INTERMITTENTLY WHILE DRIVING VEHICLE STALLED UNEXPECTEDLY WHICH MAY HAVE CAUSED A CRASH. ABLE TO RESTART VEHICLE. CURRENTLY AT DEALER. PLEASE PROVIDE FURTHER INFORMATION.*AK

after car
The dealer reported they tightened a wire to battery & one under the passenger side in front. Both seats had to be removed. We have since heard of a '99

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Le Sabre w/ the same problem w/ only 100 miles on it

Also a Park Avenue 2000 a similar problem.

We had 6,000 mi on our car when the above started on us August 16, 2000 and it is 4 1/2 mos. old.

Right now we're ^{very} bothered - very much with a noise, which we were told could be a wheel noise.

We are very concerned about the losing all power in the car while going 65 MPH and afraid it could happen again and cause a wreck.

We are enclosing a copy of the garage report and hope you can make something out of it.

☆ U.S. G.P.O.: 1992-522-887 / 80086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20580

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



MORTON MOTOR CO.
907 West 4th
Phone (785) 456-8550
WAMEGO, KANSAS 66542-0170



1005-47516

Customer Code - **(PN)**

DATE 8/18/00

NAME	[REDACTED]	
ADDRESS	[REDACTED]	
CITY	[REDACTED]	
STATE	[REDACTED]	
ZIP	[REDACTED]	
PHONE	[REDACTED]	
TELETYPE	[REDACTED]	
FAX	[REDACTED]	
E-MAIL	[REDACTED]	
DATE	8/18/00	
TIME RECEIVED	[REDACTED]	
TIME PROMISED	[REDACTED]	
CUSTOMER'S ORDER	[REDACTED]	
ORDER NO.	[REDACTED]	
REPAIR ORDER - LABOR INSTRUCTIONS	[REDACTED]	
ORDER WRITTEN BY	[REDACTED]	

YEAR	1998	MAKE	BUICK	MODEL	REGAL	ENGINE	2.8	TRANSMISSION	4-SPD	DRIVE	FRONT	COPIES	1
VEHICLE NO.	164110254KLYC200842												
VEHICLE IDENTIFICATION NO.	62223												

VEHICLE NO.	164110254KLYC200842
VEHICLE IDENTIFICATION NO.	62223

REPAIR ORDER - LABOR INSTRUCTIONS

ORDER WRITTEN BY

FC - 68

LO - 116602

Not Charge to Customer

Check and make sure it's the same as the code 330 + 748 could not change to problem with the line + performance all what they said & that's done all OK at this time

39.00

RECEIVED BY		DATE	
GAL. GASOLINE @			
QTS. OIL @			
LBS. GREASE @			
TOTAL GAS - OIL - GREASE			
TOTAL AMOUNT			

DISCLAIMER OF WARRANTIES

The above MORTON MOTOR COMPANY, hereby expressly disclaims all warranties, either express or implied, made by the manufacturer, including any implied warranty of merchantability or fitness for a particular purpose, and MORTON MOTOR COMPANY neither assumes nor authorizes any other person to assume to it any liability in connection with the sale of the parts named herein.

ACCESSORIES - TIRES AND TUBES

TOTAL PARTS

TOTAL LABOR

TOTAL PARTS

GAS, OIL, GREASE

ADDITIONAL

TOTAL AMOUNT