

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

130

Date Received

18-AUG-2000

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
up\_ltr \_\_\_\_\_

Reference No.

868097

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	GMC	K1500	1992	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Introlubell <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
--	---	---	--	--	--	--

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10310000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
-----------------------	---	--	---

No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available?   Yes   No	NHTSA Previously Contacted?   Yes   No
-----------------	---	---	---

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	---	---------------------------	----------------------	---------------------------	---

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WINDSHIELD WIPER WILL INTERMITTENTLY FAIL DURING OPERATION DUE TO 3 BAD SOLDER CONNECTION IN CIRCUIT CARD WHICH CAN CAUSE POOR VISIBILITY.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire (VOQ)</b> U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline		<b>FOR AGENCY USE ONLY 150</b> Date Received _____ 00 SEP 28 PM 1:18 18-AUG-2000 OFFICE OF DEFECTS INVESTIGATION	
<b>OWNER INFORMATION (Type or Print)</b> [Redacted] 627567		Od. or _____ 8 Car _____ od. rt _____ up. Hr _____ Reference No. 868097	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an _____ your name and address to the vehicle manufacturer. Signature of Owner _____ Date 9/12/00		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 2GTEK19K6N1523464	Vehicle Make GMC	Vehicle Model K1500	Vehicle Year 1992
Purchase Date 10/92 <input checked="" type="checkbox"/> New <input type="checkbox"/> Used		Dealer's Name KOONS OF MANASSAS City MANASSAS State VA Zip Code 20109	Current Odometer Reading 97,500 Engine Size (CID/CC/L) 5.7L No. Cylinders 8 <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	<input type="checkbox"/> Sport Ut <input checked="" type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER: MOTOR	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s) 7/00 Mileage at Failure(s) 95,000 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es) and injury(ies) on the back of this form.)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WINDSHIELD WIPERS WILL INTERMITTENTLY FAIL DURING OPERATION DUE TO 3 BAD CONNECTION IN CIRCUIT CARD WHICH CAN CAUSE POOR VISIBILITY. *AK RESOLDERED WIPER CIRCUIT BOARD CONNECTIONS (3 SOLDER JOINTS WERE FOUND TO BE CRACKED.) RE-SOLDERING OF BOARD CORRECTED PROBLEM AND WIPERS WERE RESTORED TO NORMAL OPERATION. A SEARCH OF THE INTERNET POINTED ME IN THE RIGHT DIRECTION AS TO THE POSSIBLE CAUSE OF WIPER FAILURE. CANADA RECALLED 1995-1997 GMC PICKUP TRUCKS WITH THE SAME			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) IF APPLICABLE

TIRE IDENTIFICATION NO.\*

D O T

MANUFACTURER/TIRE NAME

SIZE

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Symptoms (Intermittant loss of WIPERS AND FINALLY  
COMPLET LOSS OF WIPERS) due to poor solder CONNECTIONS  
ON THE WIPER CIRCUIT CARD. I INSPECTED THE WIPER  
CARD, FOUND POOR SOLDER (BROKEN) CONNECTIONS, re-soldered  
THE BAD CONNECTIONS AND PROBLEM WAS RESOLVED. AND  
A CO-WORKER WITH A 1995 CHEVROLET TRUCK THAT HAD  
SAME PROBLEM SHORTLY AFTER I CORRECTED MY  
PROBLEM RE-SOLDERING A NUMBER OF POOR CONNECTIONS  
CLEARED HIS PROBLEM ALSO.

☆ U.S. G.P.O.: 1982-622-897/80000

U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Information Management Staff NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

ottawa.com

HOME | FRONT PAGE | CITY | SPORTS | NATIONAL | WORLD | OPINION | ENTERTAINMENT | OTTAWA.COM | HIGH  
TECH | BUSINESS | PRESS CLIPS | STOCKS/MUTUALS | INTERNET COMMUNITY | SEARCH/ARCHIVES |  
CAREERCLICK | CARCLICK | HOMESCLICK | CLASSIFIED | BIRTHS/DEATHS | PERSONALS | ABOUT US

**WHEELS**

News

Road Tests

Ask An Expert

Auto Biography

On the Web

Recalls

**Wheels** **OTTAWA CITIZEN**  
**Online**

Friday, September 22, 2000

WHEELS RECALLS

Wednesday 28 October 1998

# Defective wiper motors dog trucks, utilities

**Tony Cote**  
The Ottawa Citizen

More than 70,000 of General Motors' most popular trucks and sport-utilities are being recalled to repair a problem with the windshield wiper motors.

The vehicles involved are the 1995-'96 Chevrolet C/K and S/Ts and the 1994-'96 GMC C/K and S/Ts, which include Blazers, Jimmys, Tahoes, S10 pickups and full-size pickups.

According to Transport Canada, the trucks may have faulty solder joints near the wiring harness connector to the windshield wiper motors. The fault can cause the wipers to fail or operate on an intermittent basis.

GM will replace the wiper motor circuit board and install a cover to protect it under recall number 98043.

- GM is also recalling 6,200 pickups because of a fear that the fuel tanks may puncture and leak, which could lead to a

*Exactly the same problem I experienced with my 1992 GMC X-1500 truck*