

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

156

Date Received

17-AUG-2000

Od_or	_____
rt_dt	_____
od_rt	_____
up_ltr	_____

Reference No.

868006

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GCDT19W6TK206955	CHEVROLET TRU	S10	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	<input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle
		<input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt				<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures	Date(s) of Failure(s) 1E-AUG-2000	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) 51	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Vehicle Speed at Failure(s) _____		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE STARTING THE VEHICLE, THE VEHICLE WOULD SUDDENLY ACCELERATED WHICH THE BRAKES DOES SLOW DOWN THE VEHICLE BUT IT TAKE TIME WHICH MAY RESULT A CRASH. DLR HAD TO REPLACE THE THROTTLE BODY UNIT. COMMON PROBLEM. PLEASE PROVIDE FURTHER INFORMATION.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 156 Date Received 00 SEP 14 PM 2:39 17-AUG-2000 OFFICE DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print)				Reference No. 868D06	
[REDACTED] 627329				Work Number [REDACTED] Home Number [REDACTED]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of [REDACTED] name and address to the vehicle manufacturer.				<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Signature of Owner [REDACTED]				Date 9/5/00	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GCDT19W6TK206955		CHEVROLET TRU	S10	1996	54100
Purchase Date		Dealer's Name		Engine Size (CID/CC/L)	
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used		PIERSON CHEVROLET		[] Turbo [] Diesel [] Gas [] Fuel Injection	
		City GADSDEN State AL Zip Code 35903		No Cylinders 6	
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
[] Manual [x] Automatic	[x] Yes [x] No	[] 3-Point Belt [] Driverside Airbag [] Passengerside Airbag [] Motorbelt [] 2-Point Belt		[x] Yes [x] No	[] Front [] Rear [x] 4-Wheel
Vehicle Type		Body Style			
[] Car [] Van [] Minivan [] Other		[] Sport/Utility Truck [x] Truck [] Motorcycle [] Other		[] 2-Door [] 4-Door [] Stationwagon [x] Pick Up Truck [] Other	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 08400000	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL		Location		Failed Part(s)
			[] Left [x] Front [] Right [] Rear		[x] Original [] Replacement
No of Failures	Date(s) of Failure(s) 16-AUG-2000 Mileage at Failure(s) 54 000 Vehicle Speed at Failure(s)		Failed Part(s) Available?		NHTSA Previously Contacted?
			[] Yes [x] No		[] Yes [x] No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
[] Yes [x] No	[] Yes [x] No				[] Yes [x] No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE STARTING VEHICLE IT WOULD SUDDENLY ACCELERATE. BRAKES DID SLOWDOWN VEHICLE, BUT IT TOOK TIME WHICH COULD RESULT IN A CRASH. DEALER HAD TO REPLACE THROTTLE BODY UNIT. COMMON PROBLEM. PLEASE PROVIDE FURTHER INFORMATION. *AK WHILE TRUCK WAS IN SHOP FOR A RECALL ON ABS, I ASKED SERVICE MGR. TO CHECK OUT HANGING GAS PETAL. I WAS TOLD THAT THROTTLE BODY FAULTY AND MUST BE REPLACED AT MY EXPENSE. IF TRUCK ABS SYSTEM IS UNDER WARRANTY (OVER)					
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Washington, DC 20590
 400 7th Street, SW
 Information Management Staff NSA-10.01
 National Highway Traffic Safety Administration
 U.S. Department of Transportation

POSTAGE WILL BE PAID BY MAIL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
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U.S. Department
 of Transportation
 National Highway
 Traffic Safety
 Administration
 400 Seventh St., S.W.
 Washington, D.C. 20590
 Official Business
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 IF MAILED
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 UNITED STATES



U.S. G.P.O.: 1982-823-807/8098

Why would a part just as dangerous if not
 more so ^{not} be covered also. Other owners of
 similar Chevrolet vehicles had had same problem.

Fast to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*										
D	0	1								
MANUFACTURER/TIRE NAME										
SIZE										

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

07/30/00

1-800-222-1020
Chevrolet Customer
Assistance

Central Office
Chevrolet Motor Division
General Motors Corporation

100 Renaissance Center, P.O. Box 100, Detroit, MI 48265-1000



C99041-S
July, 2000

Dear Chevrolet Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1991-1996 4-wheel drive (4WD) Blazers and 1994-1996 4WD S-10 pickup trucks. Some of these vehicles exhibit a condition in which a switch that signals the antilock brake system (ABS) module when the vehicle is in 4WD may malfunction. The ABS module is designed with two different operating algorithms: one for 2-wheel drive (2WD) operation and another for 4WD drive operation. This allows the ABS system to compensate for the braking torque applied to the rear wheels through the drivetrain when the vehicle is in 4WD drive. When the vehicle is in 2WD, a malfunctioning switch may send an incorrect signal to the ABS module. If this occurs during an ABS stop, a somewhat longer stopping distance could result. If this occurred when minimum stopping distance was required, it could result in a vehicle crash.

What Will Be Done: Your Chevrolet dealer will install a new transfer case selector switch, wiring harness, and an additional switch to ensure that the ABS receives the 4WD signal only when the drivetrain is in 4WD. This service will be performed for you at **no charge**.

How Long Will The Repair Take? The length of time required to perform this service correction is approximately 30 minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

Contacting Your Dealer: Please contact your Chevrolet dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your Chevrolet dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the Chevrolet Customer Assistance Center at 1-800-222-1020. The deaf, hearing impaired, or speech impaired should call 1-800-833-2438 (utilizes Telecommunication Devices for the Deaf/Text Telephones, TDD/TTY).

546-3391
Johnny → Check occ. foot pedal sticking/hanging

CUSTOMER NO. 23176	ADVISOR JOHN A HARVEY	35	FAT NO. 32	INVOICE DATE 08/16/00	INVOICE NO. CTCS86525
	LABOR RATE	LICENSE NO. 31CF528	MILEAGE IN 54751	COLOR HARDON/	STOCK NO.
	YEAR/MAKE/MODEL 96/CHEVROLET TRUCK/S10	DELIVERY DATE 05/30/96		DELIVERY MILES	
	VEHICLE ID. NO. 1GCDT19W6TK206933	SELLING DEALER NO.		PRODUCTION DATE	
	TAX EXEMPT. NO.	P.O. NO.		R.O. DATE 08/14/00	
BUSINESS PHONE	COMMENTS				MILEAGE OUT

LABOR
 JOB 1 99CVZ99041 TRANSFER CASE SWITCH HOURS: TECH(S):
 RECALL CAMP 99041 INCORRECT FRONT AXLE STATUS SIGNAL TO ERC4
 ABS. SEE RECALL FOR INSTRUCTIONS. (TRANSFER CASE SWITCH)
 INSTALL NEW VAC SWITCH, WIRING HARNESS, & TRANSFER CASE
 SELECTOR SWITCH. MA 96 V0358 .5 AM. .1

WARRANTY

JH 2 14CVZ FUEL/DRIVEABILITY HOURS: 1.70 TECH(S):#1B 78.20
 CHECK ACCELERATOR STICKING/HANGING
 THROTTLE BODY HAS BEEN CLEANED & IDLE STOP SCREW HAS BEEN
 OPENED UP STILL STICKING THROTTLE BODY FAULTY REPLACED
 THROTTLE BODY

TOTAL - LABOR 78.20

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	88880029	SWITCH KI 4.710	
JOB # 2	1	17096175	BODY-TROT	365.00
JOB # 2	1	17113215	SEAL KIT 3.270	16.85
TOTAL - PARTS				381.85

WARRANTY
 365.00
 16.85
 381.85

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A		TELC SHOP SUPPLIES	
TOTAL - MISC			7.82

TOTAL - MISC 7.82

TOTALS		
PIERSONS	TOTAL LABOR....	78.20
APPRECIATES YOUR BUSINESS	TOTAL PARTS....	381.85
IF YOU HAVE ANY QUESTIONS OR COMMENTS	TOTAL SUBLET....	0.00
CALL YOUR SERVICE CONSULTANT AT 546-3391	TOTAL G.D.G....	0.00
	TOTAL MISC CHG....	7.82
	TOTAL MISC DISC....	0.00
	TOTAL TAX.....	30.55
	TOTAL INVOICE \$	498.42

CASH () CHECK () CREDIT CARD () CHARGE () INTERSTATE

CUSTOMER SIGNATURE

Handwritten Signature
 #5139

AUG 16 2000

File # C 01275364

GRACIE RODRIGUEZ

PIERSON
 CHEVROLET-BUICK
 546-3391
 10000

PIERSON CHEVROLET INC. WARREN, AL 35902-5889 SERVING YOU SINCE 1955

CUSTOMER NO. 23176	ADVISOR JOHN A HARVEY 35	PA# NO. 217	INVOICE DATE 02/15/99	INVOICE NO. CICS6836
	LABOR RATE	LICENSE NO. 31DF528	RELEASE IN 33363	STOCK NO.
	YEAR, MAKE, MODEL 96/CHEVROLET TRUCK/S10		DELIVERY DATE 05/30/96	DELIVERY MILES
	VEHICLE ID NO. 1B C D T 1 9 W 6 T K 2 0 6 9 5 5 2		SELLING DEALER NO.	PRODUCTION DATE
	TAX EXEMPT NO.	P.O. NO.	RO. DATE 02/11/99	
BUSINESS PHONE	COMMENTS			MILEAGE OUT

LABOR-----
 J# 1 99CUZ98043 WIRER MOTOR HOURS: 0.30 TECH(S):29
 RECALL CAMP 98043, INSTALL W/SHIELD WASHER PULSE CONTROL
 MODULE. SEE RECALL BULLETIN FOR FULL INSTRUCTIONS.
 ADM .1
 MA 96 V0229 .3 - INSTALL WINDSHIELD WASHER PULSE MODULE
 PER INSTRUCTIONS IN RECALL CAMP 98043.

WARRANT

TOTAL - LABOR 0.0

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 1 1 12463017 MODULE 16.067

WARRANT

TOTAL - PARTS 0.0

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # 1 SDPA SERVICE DEPT. POLICY ADJ.

WARRANT

TOTAL - MISC 0.0

TOTALS-----

PIERSONS
 APPRECIATES YOUR BUSINESS
 IF YOU HAVE ANY QUESTIONS OR COMMENTS
 CALL YOUR SERVICE CONSULTANT AT 546-3391

TOTAL LABOR.... 0.0
 TOTAL PARTS.... 0.0
 TOTAL SUBLET... 0.0
 TOTAL G.O.G.... 0.0
 TOTAL MISC CHG. 0.0
 TOTAL MISC DISC 0.0
 TOTAL TAX..... 0.0
 TOTAL INVOICE \$ 0.0

CASH () CHECK () CREDIT CARD () CHANGE () INTERSTATE

CUSTOMER SIGNATURE

PIERSON CHEVROLET INC. GAUSDEN, AL 35902-0389 - SERVING YOU SINCE 1955

PIERSON
 CHEVROLET-CRUISE-RENT
 508 W. 11th St.
 GAUSDEN, AL 35902-0389
 205-536-3391

CUSTOMER NO. 23176	ADVISEE JOHN A HARVEY 35	HA. NO.	INVOICE DATE 12/23/99	INVOICE NO. CTCS7B652
[REDACTED]	LABOR RATE	LICENSE NO. 31CF528	MILEAGE IN 45059	GOLD MAROON
	YEAR / MAKE / MODEL 96 / CHEVROLET TRUCK / S10	DELIVERY DATE 05/30/96	STOCK NO.	DELIVERY MILFS
	VEHICLE ID NO. 18CWT19W6TK206955	SELLING DEALER NO.	PRODUCT OR DATE	
	TAX EXEMPT NO.	P.O. NO.	R.O. DATE 12/20/99	
BUSINESS PHONE	COMMENTS		MILEAGE OUT	

LABOR
 JH 1 05CVZ BRAKE REPAIR HOURS: 0.70 TECH(S):85
 REPROGRAM VCM AS PER SPECIAL POLICY 99046
 REPROGRAM VCM IN ACCORDANCE TO SPECIAL POLICY 99046
 MK 95 T5535 .7
Recall

TOTAL - LABOR 0.00

WARRANTY

TOTALS

PIERSONS APPRECIATES YOUR BUSINESS IF YOU HAVE ANY QUESTIONS OR COMMENTS CALL YOUR SERVICE CONSULTANT AT 546-3391	TOTAL LABOR..... 0.00 TOTAL PARTS..... 0.00 TOTAL SUBLET..... 0.00 TOTAL G.O.G..... 0.00 TOTAL MISC CHG..... 0.00 TOTAL MISC DISC..... 0.00 TOTAL TAX..... 0.00 TOTAL INVOICE \$ 0.00
---	---

CASH () CHECK () CREDIT CARD () CHANGE () INTERSTATE

CUSTOMER SIGNATURE

PIERSONS
 CHEVROLET DIVISION
 12000 W. 11TH AVENUE
 MINNEAPOLIS, MN 55426
 (612) 735-1000

CUSTOMER NO 23174	ADVISOR JOHN A HARVEY 35	HAT NO 2	INVOICE DATE 02/01/00	INVOICE NO. CTCS79873
	LABOR RATE	LICENSE NO 31CF52B	MILEAGE IN 46543	STOCK NO.
	YEAR / MAKE / MODEL 96/CHEVROLET TRUCK/S10	DELIVERY DATE 05/30/96	DELIVERY MILES	
	VEHICLE ID NO 1G1C D T 1 9 W 6 T K 2 0 6 9 5 5	SELLING DEALER NO.	PRODUCTION DATE	
	TAX EXEMPT NO.	P.O. NO.	P.O. DATE 01/27/00	
BUSINESS PHONE	COMMENTS			MILEAGE OUT

LABOR
 J# 1 20CVZ TRANSFER CASE REPAIR HOURS: 2.00 TECH(S):BS 90.00
 CHECK WILL NOT SHIFT INTO 4-WHEEL HI
 PERFORM TEST IN SERVICE MANUAL FAULTY TRANSFER CASE ENCODER
 & MOTOR ASSEMBLY REPLACED TRANSFER CASE ENCODER CLEARED BTC
 OK
 NOTE: FRONT DISC BRAKE WEAR SENSOR RUMBLING

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	15636676	MOTOR, TRF 4.563	288.00	288.00
				TOTAL - PARTS	288.00
MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A		TELC SHOP SUPPLIES			9.00
				TOTAL - MISC	9.00

TOTALS

PIERSONS APPRECIATES YOUR BUSINESS IF YOU HAVE ANY QUESTIONS OR COMMENTS CALL YOUR SERVICE CONSULTANT AT 546-3391	TOTAL LABOR....	90.00
	TOTAL PARTS....	288.00
	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	9.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	23.04
	TOTAL INVOICE \$	410.04

CASH () CHECK () CREDIT CARD () CHARGE () INTERSTATE

[Handwritten Signature]
 CUSTOMER SIGNATURE

CA# 4893

PAID
 FEB - 8 2000
PAID

PIERSON CHEVROLET INC. GADSDEN, AL 35902-0589 - SERVING YOU SINCE 1955