

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT****1-888-327-4236****www.nhtsa.dot.gov/hotline****FOR AGENCY USE ONLY****252**

Date Received

16-AUG-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

867980

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7KC23Z8WJ261711	DODGE TRUCK	RAM	1998	

Purchase Date	Dealer's Name _____	Engine Size _____	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	(CID/CCL _____)	☐ Diesel
		No. Cylinders _____	☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorcyclist ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Vlt ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12421000 12420000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR:GA INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) 21798 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**GAS GAUGE AND THE LOW INDICATOR LIGHT CAME ON. VEHICLE STOPPED BECAUSE IT RAN OUT OF GASOLINE. THERE WAS FALSE READING OF GASOLINE GAUGE. *AK**

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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FOR AGENCY USE ONLY 252

Date Received

00 SEP 21 AM 9:17
16-AUG-2000OFFICE
DEFECTS INVESTIGATION
 Od or _____
 rt dt _____
 bd rt _____
 up hr _____

File No.

867980

Work Number

Home Number 925 736 8803

OWNER INFORMATION (Type or Print)

RANDALL

LIVINGSTON

627243

83 BUCKINGHAM PLACE

DANVILLE

CA

94506

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.
☒ YES☐ NO

Signature of Owner

Date 9/9/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of
windshield on driver's side)

1B7KC23Z8WJ261711

Vehicle Make

DODGE TRUCK

Vehicle Model

RAM

Vehicle Year

1998

Current Odometer Reading

22178

Purchase Date

10/98

Dealer's Name

Dublin Auto Center

Engine Size
(CID/CC/L)☐ Turbo
☐ Diesel☐ New ☒ Used

City Dublin

State CA

Zip Code 945

No Cylinders 6

☒ Gas
☐ Fuel Injection

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport UT☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

12421000
12420000

Part Name(s)

INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR:GA
INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

2

Date(s) of Failure(s)

9/10/00

9/20/00

Mileage at Failure(s)

21700

Vehicle Speed at Failure(s)

15-25 miles hour

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

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 OF GASOLINE. THERE WAS FALSE READING OF GASOLINE GAUGE. *AK

 This has happened twice
 with child in the car.

DID NOT come on

 Better - Car Ti 3434 Mount Diablo Bl LAF. Told me they could not
 duplicate because there was gas in the vehicle. This has happen twice to me.
 Dodge tells me there is no problem since Better - Car Ti checked it out.
 customer service

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