

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

117

Date Received

16-AUG-2000

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Reference No.

867976

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B7HB21Y6RK585109	DODGE TRUCK	MAXIVAN	1994	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City	State	Zip Code

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures 1	Dates of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
			60		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 60MPH & OFF FREEWAY CONSUMER FELT A SLIGHT VIBRATION. VEHICLE WAS HARD TO CONTROL. STOPPED & CHECKED VEHICLE & TIRES. NOTICED RIGHT REAR TIRE HAD LOST ITS TREAD. TREAD HAD WRAPPED AROUND & HIT VEHICLE. STILL HAS THE TIRE.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

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16-AUG-2000OFFICE
DEFECTS INVESTIGATION

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OWNER INFORMATION (Type or Print)

627251

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, please print your name and address to the vehicle manufacturer.

Signature of

Date 9/5/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B7HB21Y8RK585189	DODGE TRUCK	MAXIVAN	1994	

Purchase Date

12/11/98

Dealer's Name American Van & Camper

Engine Size (CID/CC/L) 5.2 L

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection
☐ New ☒ Used

City Ft. Meyers State FL Zip Code 33907

No Cylinders 8

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other	☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other <i>Sleeper RV Conversion</i>

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) ~ 6/1/2000 Mileage at Failure(s) Vehicle Speed at Failure(s) 60	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 60MPH & OFF FREEWAY CONSUMER FELT A SLIGHT VIBRATION. VEHICLE WAS HARD TO CONTROL. STOPPED & CHECKED VEHICLE & TIRES. NOTICED RIGHT REAR TIRE HAD LOST ITS TREAD. TREAD HAD WRAPPED AROUND & HIT VEHICLE, STILL HAS THE FIRE-PAK AND TIRE HAD COLLAPSED.

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

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Washington, D.C. 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



* U.S. G.P.O. 1982-62-587 / 0000

I complained to Michelin's Customer Service about the
near disastrous situation caused by the tread peeling
off the right rear Michelin tire while driving 60 mph
in hot weather in Texas, causing some damage to my van.
I was very disappointed in Michelin's response (to
the effect that it couldn't have been a faulty tire,
it must have been my fault). Upon their instruction, I took the tire to Bob at
Bob's Concrete Gas Station in Steamboat CO for inspection
(phone 970-879-9735). He verified that it was
tread separation, and the tire remains looked like
the photos of the failed Firestone tires.
The attitude of Michelin Customer Service about
in advance on the two near identical Michelin
tires I had to buy, was "fat chance". And
are they safe to drive??

NARRATIVE DESCRIPTION (CONTINUED)

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

0	0	1	B	3	0	D	8	8	1	X	0	8	3
MICHELIN XWH													
P235H5R15													

THE IDENTIFICATION NO.

INFORMATION ON THE FAILURE(S) (IF APPLICABLE)

Seal with tape or staple and mail