

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

558

Date Received

16-AUG-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

867967

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTZR15X5XTAD4546	FIRESTONE	WILDERNESS	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorcyclist ☒ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 01-AUG-2000 Mileage at Failure(s) 19000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ALL FOUR TIRES ON 1999 FORD TRUCK RANGER WERE TEARING APART. TREAD WAS SEPARATING FROM TIRES. TIRES WERE EXAMINED BY FIRESTONE DEALER, BUT DENIED REPAIR SINCE THIS SIZE WAS NOT A PART OF THE RECALL. FIRESTONE WILDERNESS AT, TIRE SIZE P246/76R16 30819UR8M14289-4, AND WERE THE ORIGINAL TIRES OF VEHICLE WHEN PURCHASED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 558 Date Received <u>SEP -7 AM 11:49</u> <u>16-AUG-2000</u> OFFICE OF INVESTIGATION	
OWNER INFORMATION (Type or Print) <u>[REDACTED]</u> <u>627236</u>				Reference No. <u>867967</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>1/1</u>				☐ YES ☐ NO	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1FTZR15X5XTAD4546</u>		Vehicle Make <u>FIRESTONE</u>		Vehicle Model <u>WILDERNESS</u>	
Purchase Date <u>10-10-98</u>		Dealer's Name <u>WOODFIELD FORD</u>		Vehicle Year <u>1999</u>	
☒ New ☒ Used		City <u>SCHAMBERG</u> State <u>IL</u> Zip Code <u>60103</u>		Engine Size (CID/CC/L) <u>V-6</u> No Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	
Cruise Control ☐ Yes ☒ No		Drive Train ☐ Front ☒ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☒ Truck ☐ Motorcycle ☐ Minivan ☒ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>02740000</u>		Part Name(s) <u>TIRES: TREAD</u> <u>TREAD - SEPARATING</u> <u>ALL 4</u>		Location ☒ Left ☒ Right ☒ Front ☒ Rear	
No of Failures		Date(s) of Failure(s) <u>01-AUG-2000</u> Mileage at Failure(s) <u>19000</u> Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☒ Yes ☐ No	
NHTSA Previously Contacted? ☐ Yes ☒ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
ALL FOUR TIRES ON 1999 FORD TRUCK RANGER WERE TEARING APART. TREAD WAS SEPARATING FROM TIRES. TIRES WERE EXAMINED BY FIRESTONE DEALER, BUT DENIED REPAIR SINCE THIS SIZE WAS NOT A PART OF THE RECALL. FIRESTONE WILDERNESS AT, TIRE SIZE P245/75R16 30819UR8M14289-3, AND WERE THE ORIGINAL TIRES OF VEHICLE WHEN PURCHASED. *AK					
CONTINUE ON BACK IF NEEDED					
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સાચું / ખોટું - જાણ : ઉદાહરણ આપો

ONLY SPLITTING ON TIRES - WENT
TO GOODYEAR FOR NEW SET ON TIRES
THEY SAID 16" ~~IS~~ THE SAME PROBLEM AS
THE 15" - BUT FIRESTONE WILL NOT
HELP ME ON MY TIRES AT ALL
SO BOUGHT NEW GOODYEAR - MY
LIFE IS WORTH MORE THAN ONE
SET OF TIRES - (\$54.50)

Thank You

8-28-00

POST TO SHOW MOUNT ADDRESS (NO MOUNTING REQUIRED) FASTEN WITH TAPE OR STAPES AND MOUNT INFORMATION ON THE FUTURE! (IF APPLICABLE)												
TIRE IDENTIFICATION NO. *												
0	0	T	M	A	7	0	I	R	T	3	A	8
MANUFACTURER/TIRE NAME										FIRESTONE - WILLIAMS		4T
SIZE										P45-75R16		
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.										NARRATIVE DESCRIPTION (CONTINUED)		