

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

137

Date Received

16-AUG-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

867964

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) _____ (located at front of vehicle or on driver's side)	Vehicle Make SUBARU	Vehicle Model LEGACY	Vehicle Year 1993	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Date(s) of Failure(s) 04-AUG-2000 Mileage at Failure(s) 50000 Vehicle Speed at Failure(s) 70	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT 70 MP VEHICLE STARTED VIBRATING. THEN PULLED OFF THE ROAD, AND FOUND OUT THAT TREAD SEPARATED. FIRESTONE F570. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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FOR AGENCY USE ONLY 197

Date Received

00 SEP 11 PM 12:59

16-AUG-2000

OFFICE
DEFECTS INVESTIGATION

Od. or

5.0

od. rt

up. ltr

Reference No.

867964

OWNER INFORMATION (Type or Print)

627232

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

In the absence of an

provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 8/31/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4S3 BJ6336 P79599 AS	SUBARU	LEGACY	1993	160,000
Purchase Date 6/95	Dealer's Name Cable Mazda/Subaru	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☐ New ☒ Used	City OKC	State OK	Zp Code	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures 0	Date(s) of Failure(s) 04-AUG-2000	Mileage at Failure(s) 60000	Vehicle Speed at Failure(s) 75
Failed Part(s) Available? ☒ Yes ☐ No		NHTSA Previously Contacted? ☒ Yes ☐ No	

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage 1st time ~ \$200 2nd time ~ \$300	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT 70 MP VEHICLE STARTED VIBRATING. THEN PULLED OFF THE ROAD, AND FOUND OUT THAT TREAD SEPARATED. FIRESTONE F570. *AK

The more recent incident occurred on 8/4. We were northbound on I35 south of Waco, TX in the left lane, travelling at about 70-75 mph when our car began shaking. We pulled over to the shoulder & found the tread dangling from the axle. We got to a garage in →

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT	E2J651	AT535	MANUFACTURER/TIRE NAME	Filestone F-570	145/70R14	SIZE
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* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Alaska where the owner sold us another tire. He verified that the pressure in the other tires was 32 psi. The splash guard was missing and some cables, including the air bag deployment system, had been yanked loose & were exposed above the tire. The garage owner's name is Mike Horst (942) 938-2886. Basically the outer rubber casing peeled off, exposing the metal mesh layer underneath. All tires had been inspected on 7/9, after an earlier incident under similar conditions. We were south of Chico travelling south when the right front Filestone tire peeled off the ~~the~~ steel layers underneath. In this situation we went to a Wal Mart garage in Hillsboro TX where the tire was removed & replaced. All tires had been checked at a local Subaru service center the week before, in Oklahoma City.

☆ U.S. G.P.O. 1982-622-897/60000

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400 Seventh St., S.W.
Washington, D.C. 20590

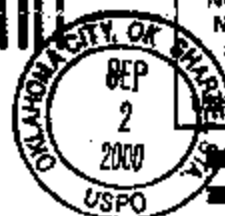
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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