

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

15-AUG-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

867873

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTNW21L9YEA69308	FORD TRUCK	F250	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Date(s) of Failure(s) 22-JUL-2000 Mileage at Failure(s) 75143 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00 020 ; CONSUMER WAS TRAVELING ABOUT 72MPH ON HIGHWAY AND THEY HAD A BLOW OUT ON THE FRONT LEFT TIRE. TREAD SEPARATED FROM TIRE. AIR HAD DEFLATED FROM TIRE. BUT, SHE HAD VEHICLE UNDER CONTROL. CONSUMER STATED THAT THEY WERE RIDING ON THE RIMS, TIRE TORE THE RIM. TIRES ARE FIRESTONE STEEL TEX RADIAL A/T, LT265/7516 123/120Q. THERE WERE NO INJURIES. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Date Received

NO SEP 11 PM
15-AUG-2000
OFFICE
DEFECTS INVESTIGATION

Oct or

2:20

od_r1

up_Nr

GATION

Reference No.

867873

OWNER INFORMATION (Type or Print)

627017

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of [redacted] WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 9/2/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTNW21L9YEA69308	FORD TRUCK	F250	2000	4
Purchase Date 06/15/1999	Dealer's Name <u>Beech Ford</u>		Engine Size (CID/CC/L) <u>5.4L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City <u>VA Beach</u> State <u>Va</u> Zip Code _____		No Cylinders <u>8</u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☒ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 22-JUL-2000	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
	Mileage at Failure(s) 41360		
	Vehicle Speed at Failure(s) 30		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage 2000	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00 020 ; CONSUMER WAS TRAVELING ABOUT 72MPH ON HIGHWAY AND THEY HAD A BLOW OUT ON THE FRONT LEFT TIRE. TREAD SEPARATED FROM TIRE. AIR HAD DEFLATED FROM TIRE. BUT, SHE HAD VEHICLE UNDER CONTROL. CONSUMER STATED THAT THEY WERE RIDING ON THE RIMS, TIRE TORE THE RIM. TIRES ARE FIRESTONE STEEL TEX RADIAL AT, LT265/7516 123/120Q. THERE WERE NO INJURIES. *AK

officers John D Scholl & TJ Heinrich aided in helping change the blow out. They can be contacted at ARIZONA Dept of TRANS. Casa Grande AZ 520-836-1057

CONTINUE ON BACK IF NEEDED

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141551

**LIFETIME TIRE SERVICE PACKAGE PURCHASER'S FORM
BASIC LIMITED WARRANTY INFORMATION**

I hereby authorize the repair work below to be done along with the necessary material, and hereby grant you and/or your partner permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck in secure the amount of repairs thereon.

SAM'S CLUB IS NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL. DAMAGE TO VEHICLES INCLUDING LOST HUBCAPS MUST BE REPORTED TO THE CLUB WITHIN 22 HOURS OF SERVICE.

MEMBER SIGNATURE _____

[REDACTED]	
ODOMETER 41,866	YEAR 00
COLOR white	LICENSE / STATE OF LICENSE VMO-TWO / TX
SERVICE COMPLETED TIME	WORK / HOME PHONE

DESCRIPTION		NOTE: All 16" or 16.5" tires must be approved by TMA supervisor.	
SWCH <u>516399</u>		SPECIAL INFORMATION	
SWCH			
<u>YES</u>	NO		
<u>YES</u>	NO		
<u>YES</u>	NO	RELEASED BY <u>Keith, Matt</u>	
<u>YES</u>	NO		
<u>YES</u>	NO		
INSURE FRONT: <u> </u>	REAR: <u> </u>	TIRE INFLATION P <u>50</u> PSI R <u>50</u> PSI	LAIG TORQUE F <u>150</u> FT/LB R <u>150</u> FT/LB

CUSTOM RIMS/LOCKING HUBCAPS

YES

NO

ATTENTION:
IF YOU HAVE ALUMINUM RIMS, HAVE YOUR
LUG NUTS RETORQUED BETWEEN 25 AND 50
MILES

Member Initials

DOT No:

The #1: 2000
The #2: 1000
The #3: 2100
The #4: 0900

DISCLAIMER

- ☐ Predamaged or loose fitting wheel covers
- ☐ Predamaged or rusty lug nuts
- ☐ Predamaged or rusty wheels
- ☐ Predamaged or corroded cables
- ☐ Predamaged or corroded tray/lift down

SAFETY CHECKLIST

- ____ Large nuts tightened
- ____ Secured hubcap (same condition)
- ____ Wheels balanced w/steering
- ____ Recorded damage to vehicle
- ____ Battery cable ends secured
- ____ Battery hold down secured

MEMBER MUST INITIAL.

DATE OF ROTATION	ODOMETER READING	CLUB NUMBER	CLUB SIGNATURE	PSI (check)

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS DOCUMENT. 30 DAY GUARANTEE ON BALANCE.

SAVE THIS DOCUMENT!

SVC-101 Rev. 2.01

REFUGEE COPY

IMPORTANT DOCUMENT

141002



SAVE THIS DOCUMENT!!

CLUB #: 6698

YES/NO YES BASIC LIMITED WARRANTY INFORMATION

I hereby authorize the repair work below to be done along with the necessary material, and hereby grant you and/or your partner permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of test and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount repaid thereto.

SAM'S CLUB IS NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL. DAMAGE TO VEHICLE INCLUDING LOST HUBCAPS MUST BE REPORTED TO THE CLUB WITHIN 72 HOURS OF SERVICE.

MEMBER SIGNATURE

MEMBERSHIP NUMBER 10667885472	ADDRESS
DATE 7/22/00	ODOMETER 41,886
MAKE AND MODEL Ford F250	COLOR White
MEMBER ARRIVAL TIME	SERVICE COMPLETED TIME
	LICENSE / STATE OF LICENSE YMO-TWO / TX
	WORK / HOME PHONE

QTY	DESCRIPTION	NOTE All 16" or 16.5" tires must be approved by TM supervisor.
4	TIRE SIZE 265/75 SWCH 516399	SPECIAL INFORMATION
4	BATTERY GROUP SWCH	
4	BALANCE YES NO	
3	ROTATION YES NO	
3	KEEP OLD TIRES YES NO	
	KEEP OLD BATTERY YES NO	RELEASED BY Keith, Matt
	BEST TO SPARE YES NO	TIRE INFLATION F 50 PSI R 50 PSI
	RECOMMENDED TIRE PRESSURE: FRONT: REAR:	LUG TORQUE F 150 FT/LB R 150 FT/LB
W/W Vol No		CUSTOM RIMS/LOCKING HUBCAPS YES NO
		ATTENTION: IF YOU HAVE ALUMINUM RIMS, HAVE YOUR LUG NUTS RETORQUED BETWEEN 25 AND 50 MILES. Member Initials

DOT No: 2000
Tire #1: 1000
Tire #2: 2100
Tire #3: 0900
Tire #4:

DISCLAIMER
 _____ Predamaged or loose fitting wheel covers
 _____ Predamaged or rusted lug nuts
 _____ Predamaged or rusty wheels
 _____ Predamaged or corroded axles
 _____ Predamaged or corroded tray/hold downs

SAFETY CHECKLIST
 _____ Lug nuts tightened
 _____ Second hubcap (same condition)
 _____ Wheels balanced w/weight
 _____ Recorded damage to vehicle
 _____ Heavy cable ends secured
 _____ Battery hold down secured

DATE OF ROTATION	ODOMETER READING	CLUB NUMBER	CLUB SIGNATURE	PSL (cho)

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS DOCUMENT. 30 DAY GUARANTEE ON BALANCE.

SAVE THIS DOCUMENT!!

ARIZONA DEPARTMENT OF PUBLIC SAFETY

2102 WEST ENCANTO BLVD. P.O. BOX 6636 PHOENIX, ARIZONA 85006-6636 (602) 223-2000



JANE DEE HULL
GOVERNOR

DENNIS A. GARRETT
DIRECTOR

August 25, 2000



Thank you for your letter commending Officer Heinrich and Sergeant Shull for their courtesy and assistance after they contacted you recently.

Public service and providing aid to motorists traveling our state highways are paramount to the Arizona Department of Public Safety. The professionalism and helpfulness displayed by Officer Heinrich and Sergeant Shull are indicative of the many fine officers employed by this agency. We are glad they were able to assist you in your time of need.

It is very rewarding to receive complimentary letters from the public we serve and to hear that they appreciate the service provided by our officers. A copy of your letter will be forwarded to Officer Heinrich and Sergeant Shull and a copy placed in their field files.

Sincerely,

A handwritten signature in dark ink, appearing to read 'T. P. Tometich'.

T. P. Tometich, Commander
Southern Highway Patrol Bureau

mtm

