

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

137

Date Received

15-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

867855

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located between of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP11JXMW303707	FORD	ESCORT	1991	

Purchase Date

Dealer's Name

Engine Size

(CID/CCL

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☐ Yes☐ 3-Point Belt☒ Motorbelt☐ Yes☐ Front☐ Car☐ Sport Vlt☐ 2-Door☐ Automatic☒ No☐ Driverside Airbag☐ 2-Point Belt☒ No☐ Rear☐ Van☐ Truck☐ 4-Door☐ Passengerside Airbag☐ Mini van☐ Motorcycle☐ Station wagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12130000	Part Name(s) INTERIOR SYSTEMS; PASSIVE RESTRAINT BELTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures

0

Date(s) of Failure(s) 15-AUG-2000

Mileage at Failure(s) 74000

Vehicle Speed at Failure(s) 2

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

0

0

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVER AUTOMATIC SEAT BELT WILL NOT WORK. SOMETIMES WHEN DOOR IS OPENED, NOT ALLOWING PERSON TO GET OUT, AND A NOISE COULD BE HEARD, LIKE IT WAS STILL WORKING. BUT, WON'T WORK. SAME PROBLEM STARTED HAPPENING ON THE PASSENGER'S SIDE. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		OFFICE SEP 21 AM 8:46 15-AUG-2000 REFLECTS INVESTIGATION		Reference No. 867855 Work Number Home Number		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		Signature of Owner _____ Date _____	
Vehicle Ident. No. (VIN) 1FAP11JXMMW303707 (Located at bottom of windshield on driver's side)		Vehicle Make FORD		Vehicle Model ESCORT		Vehicle Year 1991		Current Odometer Reading 74500		Purchase Date Dealer's Name Rickert Ford City Columbus State OH Zip code	
Transmission Type ☒ Automatic ☐ Manual Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ Motorist ☐ Driver's Airbag ☐ Passenger's Airbag		Cruise Control ☒ Yes ☐ No		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other ☒ Sport Ute ☐ Truck ☐ Motorcycle ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		Fuel Injection ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
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FAILED COMPONENT(S)/PART(S) INFORMATION											
Component 12130000		Part Name(s) INTERIOR SYSTEMS-PASSIVE RESTRAINT-BELTS		Location ☒ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement		NHTSA Previously Contacted? ☒ Yes ☐ No		Available? ☐ Yes ☐ No	
No of Failures 0		Date(s) of Failure(s) 15-AUG-2000 Mileage at Failure(s) 74000 Vehicle Speed at Failure(s) 0		Failed Part(s) Available? ☐ Yes ☐ No		NHTSA Previously Contacted? ☒ Yes ☐ No		(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Number of Persons Injured 0		Number of Fatalities 0		Estimated Property Damage		Reported to Police ☒ Yes ☐ No		Narrative Description of Failure(s), Incident(s), Injury(ies)	
DRIVER AUTOMATIC SEAT BELT WILL NOT WORK, SOMETIMES WHEN DOOR IS OPENED, NOT ALLOWING PERSON TO GET OUT, AND A NOISE COULD BE HEARD, LIKE IT WAS STILL WORKING, BUT, THIS DISCLOSED ONLY PART OF THE PROBLEM, THE TRACK (CABLE) OF THE BODY FRAME OF THE CAR IS BROKEN + SLICKING OUT, WHICH IS A CRACK HINGED FOR MY 4 YEAR OLD SON, THE BELT (SHOULDER BELT) DO NOT WORK, SO WE MANUALLY UNFASTENED THE BELT BUT THE METAL PART THAT IT FASTENS INTO											
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

is stuck in the Middle of the door so when you get in or out of the Car if you are not very careful you hit your head.

I had been very happy with my Car but I really think it is bad that a seat belt of all things would go bad after 9 years. I feel that a part so important to Safety should be expected to last longer and I should not have to worry about it ~~the~~ making fire because the Motor of the seat belt keeps running.

★ U.S. G.P.O. 1987-623-847/60298

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

