

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

335

Date Received

15-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

867815

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FIRESTONE	P21565R15	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
--	---	---	--	--	---	---

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
-----------------------	------------------------------	--	---

No. of Failures 0	Dates of Failure(s) 23-NOV-1998 Mileage at Failure(s) 1294 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
----------------------	---	--	--

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020 ORIGINAL EQUIPMENT ON A NISSAN FRONTEER PICK UP 1998. WHILE DRIVING THE RIGHT BACK TIRE BLEW OUT. THERE WERE 1294 MILES ON THE TIRE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 335	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 		DEFECT INVESTIGATION OFFICE 15-AUG-2000 SEP - 1 AM 10: 03 00	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		YES ☒ NO ☐	
Signature of Owner		Date <u>8/26/00</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Location: bottom of windshield on driver's side) <u>1A6DD2651WC339879</u>	Vehicle Make <u>FIRESTONE</u>	Vehicle Model <u>FIRESTONE</u>	Vehicle Year <u>1900</u>
Current Odometer Reading <u>19200</u>		Engine Size (CID/CC/L) <u>4</u>	
Purchase Date <u>9-98</u>		Dealer's Name <u>Sutherland Nissan</u>	
☒ New ☐ Used		City <u>Marietta</u> State <u>GA</u> Zip Code <u>30062</u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other		Engine Type ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02740000</u>	Part Name(s) <u>TIRES:TREAD</u>	Location ☐ Left ☐ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u>0</u>	Date(s) of Failure(s) <u>23-NOV-1998</u> Mileage at Failure(s) <u>1294</u> Vehicle Speed at Failure(s) <u>20</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>
Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PE00020: ORIGINAL EQUIPMENT ON A NISSAN FRONTEER PICK UP 1998, WHILE DRIVING RIGHT BACK TIRE BLEWOUT, THERE WERE 1294 MILES ON THE TIRE. *AK Tire Tread rolled off, in lots off pieces - then Tire just blew into hundreds of pieces - Firestone dealer said it was caused by something in Road - But it did not, it was tire failure that caused it - there was nothing in the Road we could find -			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT W2VF NNA

MANUFACTURER/TIRE NAME

Firestone WilderNESS

SIZE

P215-65-R15-95S

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

P215-65-R15-95S

We paid for a new replacement WilderNESS tire
which should have been furnished by Firestone!

★ U.S.G.P.O. 1982-820-807/80086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

FIRESTONE TIRE & SERVICE CENTERS

CUSTOMER INVOICE
No. 6-065705-2

FIRESTONE TIRE AND SERVICE CENTER
1105 POWDER SPRINGS RD
MARIETTA GA 30064
(770) 423-9101

Page 1 of 1
11-25-98

CUSTOMER:

VEHICLE:
98 NISSAN/DATSU FRONTIER 4X2
2.4 LITRE F/I L4; VIN: D
Mileage: 1294 License: 352HWA GA
VIN #

Store #012971-07/KX TR:3160 07 99 1

SALES RECEIPT

Description	Tech	Part	Qty	Unit	Price	Parts	Labor
	No.	Number				Total	Total
WILD HT TUBLPS 21565R15	00	058572	A	01	74.99	74.99	
WHEEL BALANCE	00	18708	A	01	3.00	3.00	
WHEEL BALANCE-LBR	46	18716	CSA	01	5.00		5.00
PASS TIRE VALVES	00	13040	A	01	2.00	2.00	
STATE TIRE FEE	00	17671	A	01	1.00	1.00	
TIRE DISPOSAL FEE	00	75078	A	01	1.00	1.00	
ROAD HAZARD WARRANTY	00	40215	SF	04	7.00		28.00
SHOP SUPPLIES	00	26204	A	01	2.00	2.00	

Tech: 46 BE LOCKHART

ROAD HAZARD ON 3 ORIGINAL EQ TIRES

Sales Associate: K M MILLER

VISA Exp 1101 121.19 Acct# 4325157001242864 Apr# 003521

SUMMARY

Parts 83.99
Labor 33.00
Sub Total 116.99
GA Tax 5.000% 4.20
TOTAL 121.19

Total Tendered 121.19

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

I acknowledge notice and oral approval of an increase in the original estimated price.

Customer Signature
The attached estimate is part of this invoice.

Signature or Initials
Estimate revised D
Contacted

THANK YOU FOR SHOPPING

FIRESTONE TIRE AND SERVICE CENTER
YOUR SATISFACTION
IS OUR NUMBER ONE GOAL

1-800-424-9393

1800461904

See reverse side for Warranty Information