

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

137

Date Received

14-AUG-2000

Od_or

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od_rt

up_ltr

Reference No.

867778

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTYR14V4XTA74177	FORD TRUCK	RANGER	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures 0	Dates of Failure(s) 01-GCP-1999 Mileage at Failure(s) 34000 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT 55 MPH LEFT REAR TIRE HAD A TREAD SEPARATION, AND CONSUMER LOST CONTROL AND VEHICLE WENT OFF THE ROAD. FIRESTONE WILDERNESS AT P225/70R15. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 197 Date Received: <u>01 OCT -2 PM 1:18</u> 14-AUG-2000 OFFICE DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) [Redacted] 626777				On or after: <u> </u> Modified: <u> </u> Updated: <u> </u> Reference No.: <u>867778</u> Work Number: [Redacted] Home Number: [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized representative, provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date: <u>08/25/00</u>					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1FTYR14V4XTA74177</u>		Vehicle Make <u>FORD TRUCK</u>		Vehicle Model <u>RANGER</u>	
		Vehicle Year <u>1999</u>		Current Odometer Reading <u>39,651</u>	
Purchase Date: <u>04-18-99</u> ☒ New ☒ Used ☐ CAM		Dealer's Name: <u>MULLINAX FORD</u> City: <u>N. CANTON</u> State: <u>OHIO</u> Zip Code: <u> </u>		Engine Size (CID/CC/L): <u>?</u> No Cylinders: <u>06</u> ☐ Turbo Diesel ☒ Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☒ No		Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	
		Cruise Control ☐ Yes ☒ No		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ Sport/UT ☒ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>02740000</u>		Part Name(s) <u>FIRESTONE P22570R15</u>		Location ☒ Left ☐ Front ☐ Right ☒ Rear	
Failed Part(s) ☒ Original ☐ Replacement		No of Failures <u>0</u>		Date(s) of Failure(s) <u>01-SEP-1999</u> Mileage at Failure(s) <u>APPR 14,000</u> Vehicle Speed at Failure(s) <u>55</u>	
Failed Part(s) Available? ☒ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☒ No			
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash ☒ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage <u> </u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE DRIVING ABOUT 55 MPH LEFT REAR TIRE HAD A TREAD SEPARATION, AND CONSUMER LOST CONTROL AND VEHICLE WENT OFF THE ROAD. FIRESTONE WILDERNESS AT P225/70R15. *AK WHILE DRIVING 50-55 MPH I NOTICED A VIBRATION FROM REAR OF TRUCK. I PULLED OFF THE ROAD AND DISCOVERED A FLAT LEFT REAR TIRE (WILDERNESS AT P225/70R15). I REPLACED IT WITH THE SPARE AND TOOK THE FLAT TIRE TO					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T W 2 U U 1 P 0

MANUFACTURER/TIRE NAME

SIZE W H T
P225/70R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

THE LOCAL BP STATION FOR REPAIR. THERE WAS NO NAIL AND/OR PUNCTURE. WHEN INFLATED, THE TIRE WAS GROSSLY CONTORTED AROUND THE TREAD LINE/SIDEWALL AREA. I TOOK THE TIRE TO A LOCAL FIRESTONE DEALER AND WAS TOLD I HAD BEEN DRIVING WITH LOW INFLATION PRESSURE, WHICH IS NOT TRUE. I SUBSEQUENTLY CONTACTED FIRESTONE AND FORD ON THREE OR FOUR OCCASIONS I WAS TOLD THAT FIRESTONE HAD NO PROBLEMS WITH THEIR TIRES AND THAT I WAS AT FAULT. OF COURSE, AS WE NOW KNOW, I WAS FED A MULTITUDE OF LIES BY FORD & FIRESTONE. I WILL NEVER DO BUSINESS WITH THEM AGAIN, EVEN IF THE TIRES ARE REPLACED. I HAVE NOTHING BUT CONTEMPT FOR BOTH COMPANIES.

★ U.S. G.P.O.: 1982 - 622-827 / 60086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IF MAILED
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U.S. Department of Transportation
National Highway Traffic Safety Administration
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Washington, DC 20590