

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

137

Date Received

14-AUG-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

867772

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GCEC14Z4SZ226505	CHEVROLET TRU	PICKUP	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Date(s) of Failure(s) 14-AUG-2000 Mileage at Failure(s) 50600 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT ANY SPEED IN RAINY WEATHER WINDSHIELD WIPERS ARE WORKING POORLY. THEY COULD QUIT WITHOUT A PRIOR WARNING. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY Date Received: 14-AUG-2000 Office: EFFECTS INVESTIGATION Reference No.: 867772		WORK NO. 626767 WORK NO. 626767		Do you authorize NHTSA to release information in the absence of an owner's signature? ☒ YES ☐ NO		Signature of Owner: [Redacted] Date: 8-28-00		VEHICLE INFORMATION Vehicle Identification Number (VIN): 1GCEC14Z4527226505 Vehicle Make: CHEVROLET TRU Vehicle Model: PICKUP Vehicle Year: 1995 Current Odometer Reading: 56103		Purchase Date: 9-98 Dealer's Name: EAST TEXAS AUTO REX City: SHERMAN State: TX Zip Code: 75094 Engine Size (CID/CIL): 4.3 No Cylinders: 6 Fuel Injection: ☒ Gas ☐ Diesel ☐ Turbo		FAILED COMPONENT(S)/PART(S) INFORMATION Transmission Type: ☒ Manual ☐ Automatic Antilock Brakes: ☐ Yes ☒ No Restraint System: ☐ 3-Point Belt ☒ Driver Side Airbag ☐ Motor Bell ☐ Passenger Side Airbag Cruise Control: ☒ Yes ☐ No Drive Train: ☐ 4-Wheel ☒ Front ☐ Rear Vehicle Type: ☐ Car ☐ Van ☐ Minivan ☐ Motorcycle ☐ Other Body Style: ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☒ Pick Up Truck ☐ Other		FAILED COMPONENT(S)/PART(S) INFORMATION Component: 10312000 Part Name(s): VISUAL SYSTEMS: WINDSHIELD WIPER: MOTOR Location: ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s): ☒ Original ☐ Replacement NHTSA Previously Contacted? ☐ Yes ☒ No		APPLICATION INCIDENT INFORMATION Date(s) of Failure(s): 14-AUG-2000 Mileage at Failure(s): 53000 Vehicle Speed at Failure(s): 0 Failed Part(s): Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☐ Yes ☒ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) While driving at any speed in rainy weather windshield wipers are working poorly. They could quit without a prior warning. AK		The Privacy Act of 1974 (Pub. Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	
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