

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

117

Date Received

14-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

867747

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
FILL IN	FORD	ESCORT	1995	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City	State	Zip Code
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No
		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12240000	Part Name(s) INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 3	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING VEHICLE SEAT BELTS IN REAR, RESTRAINING CHILDREN, WOULD MAKE RETCHING NOISES BEFORE JAMMING. TOP OF SEAT BELT WOULD NOT RETRACT AFTER CHILD HAS LEANED FORWARD QUICKLY. BEEN REPAIRED TWICE ON BOTH SIDES. PARTS WERE BACK AN ORDER, AND DEALER WAS NOT ABLE TO REPAIR IT. "AK"

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 117 Date Received 14-AUG-2000 OFFICE DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) 		Reference No. 867747	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of your name and address to the vehicle manufacturer. Signature of Owner		☒ YES ☐ NO Date 8/25/00	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side) FILL IN 3FASP15J1SR193494	Vehicle Make FORD	Vehicle Model ESCORT	Vehicle Year 1995
Purchase Date 9/1995		Current Odometer Reading 22,000	
☒ New ☐ Used	Dealer's Name Sunset Ford	Engine Size (CID/CC/L) No Cylinders	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
City Peoria State AZ Zip Code 85345			
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Ut ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 12240000	Part Name(s) INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS	Location ☒ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original and ☒ Replacements
No of Failures 3	Date(s) of Failure(s) 3 times in 5 Years!! Mileage at Failure(s) 21,000 (last failure) Vehicle Speed at Failure(s) parked	Failed Part(s) Available? ☐ Yes ☐ No DEALER HAS THEM	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING VEHICLE SEAT BELTS IN REAR, RESTRAINING CHILDREN, WOULD MAKE RETCHING NOISES BEFORE JAMMING. TOP OF SEAT BELT WOULD NOT RETRACT AFTER CHILD HAS LEANED FORWARD QUICKLY. BEEN REPAIRED TWICE ON BOTH SIDES. PARTS WERE BACK AN ORDER, AND DEALER WAS NOT ABLE TO REPAIR IT. 'AK FOR 3 WEEKS. THIS IS 3RD FAILURE IN 5 YEARS! I AM VERY CONCERNED ABOUT THE SAFETY OF THESE RESTRAINT SYSTEMS IF THEY BREAK WHEN A CHILD 50-60 LBS LEANS FORWARD QUICKLY TO PICK SOMETHING OFF THE FLOOR, THE BELTS JAMMED →			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

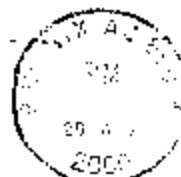
THESE TO SAVE OUR LIVES + SHOULD NOT HAVE TO WORRY ABOUT
ENOUGH, TO HAS OR MORE SEEMS RESPONSIBLE, WE DEPEND ON
ORIGINAL EQUIPMENT. 5 YEARS FOR SEAT BELTS NOT
GAREY A MINIMUM OF A 5 YEAR WARRANTY LIKE THE
THIS DOES NOT MAKE ANY SENSE! REPAIRS SHOULD
FOR 5 YEARS ONLY, THE REPAIRS ONLY FOR 1 YEAR!!!
OUT (ie loose), NOT TIGHT! FORD WARRANTIES THESE
TIRE FAILURE!!!

★ U.S. G.P.O.: 1992-020-807/10036

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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