

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

117

Date Received

14-AUG-2000

Od_or	_____
rt_dt	_____
od_rt	_____
up_ltr	_____

Reference No.

867685

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDKE30G7THA44815	FIRESTONE	STEELTEX	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Inflator <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures 1	Date(s) of Failure(s) 00-NOV-1999	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) 63	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Vehicle Speed at Failure(s) 60		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAS TRAVELING 60MPH WHEN THE LEFT REAR INSIDE TIRE BLEW. HAD HEARD A NOISE WHICH KEPT GETTING LOUDER. TOOK TO SERVICE STATION & MECHANIC NOTICED TIRE HAD NO TREAD. ALL TIRES REPLACED EXCEPT THE SPARE TIRE. ALSO OIL WAS LEAKING FROM GENERATOR. THIS WAS DUE TO SHIMS NOT BEING INSTALLED & IT NEEDED HAVE SHIMS. TIRE: FIRESTONE STEEL TEX R43 SIZE LT 225/75R16 1996 WINNEBAGO MINI WINNIE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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DEFECTS INVESTIGATION
OFFICE
14-AUG-2000
00 AUG 31 AM 11:38

Reference No. 867665

DD or _____
ft. dt. _____
od. n. _____
up. kt. _____

FOR AGENCY USE ONLY 117

Do you authorize in the absence of Signature of Owner

point to the manufacturer of your vehicle? YES NO
NOT provide your name and address to the vehicle manufacturer.

Date 8/23/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 1FDKE30G7THA44815
Vehicle make FIRESTONE
Vehicle model STEELTEX
Vehicle year 1900
Current odometer reading 63,272

Purchase Date New Used
Dealer's Name _____ City _____ State _____ Zip Code _____
Engine Size (CID/CCL) _____ No. Cylinders 8
Turbos Diesel Gas Fuel Injection

Transmission Type Automatic Manual
Anti-lock Brakes Yes No
Restraint System 3-Point Belt Driver-side Airbag 2-Point Belt
Cruise Control Yes No
Drive Train Front Rear 4-Wheel
Vehicle Type Car Van Minivan Other *Change!*
 Sport Utility Truck Motorcycle
Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other *3.5L V6*

Failed Component(s)/Part(s) Information
Component 13168000
02744000
Part Name(s) STRUC:FRAME:MEMBERS AND BODY:OTHER PARTS
Location Left Right Rear
Failed Part(s) Original Replacement

No. of Failures 1
Date(s) of Failure(s) 08-NOV-1999
Mileage at Failure(s) 63
Vehicle Speed at Failure(s) 60
Failed Part(s) Available? Yes No
NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash Yes No
Fire Yes No
Number of Persons Injured 0
Number of Fatalities 0
Estimated Property Damage Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING 60MPH LEFT REAR INSIDE TIRE BLEW, HAD HEARD A NOISE WHICH KEPT GETTING LOUDER, TOOK TO SERVICE STATION & MECHANIC NOTICED TIRE HAD NO TREAD, ALL TIRES REPLACED EXCEPT THE SPARE TIRE, ALSO, OIL WAS LEAKING FROM GENERATOR, THIS WAS DUE TO SHIMS NOT BEING INSTALLED & IT NEEDED HAVE SHIMS, TIRE: FIRESTONE STEEL TEX R43, SIZE LT 226/75R16 ON 1996 WINNEBAGO MINI MOTORHOME, AK

CONTINUE ON BACK IF NEEDED

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