

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

11-AUG-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

867616

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNGK26N7SJ354741	CHEVROLET TRU	SUBURBAN	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Inflator <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Utl <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures 0	Date(s) of Failure(s) 01-MAR-2000 Mileage at Failure(s) 40492 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00 020; CONSUMER WAS TRAVELING ABOUT 50MPH ON HIGHWAY AND SHE HEARD A CLANKING NOISE BEHIND VEHICLE, AND FELT A VIBRATION. SHE PULLED OVER, AND FRONT DRIVER'S SIDE TIRE TREAD HAD SEPARATED. THERE WERE NO INJURIES. THEN, NEXT DAY SHE PULLED INTO A TIRE PLACE, AND EMPLOYEE TOLD HER THAT RIGHT PASSENGER'S TIRE TREAD WAS BEGINNING TO UNTREND. TIRE WERE FIRESTONES WILDERNESS AT ALL TERRAIN AND, TIRE SIZE WAS 245-75R16. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received: 00 SEP - 1 AM 9:11
11-AUG-2000
OFFICE
DEFECTS INVESTIGATION

Od_or _____
Stck _____
Od_m _____
up_itr _____

Reference No.
867616

OWNER INFORMATION (Type or Print)

[Redacted] 626372

Work Number _____
Home Number [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 8/25/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 1GNGK26N7S354741
Vehicle Make CHEVROLET TRU
Vehicle Model SUBURBAN
Vehicle Year 1995
Current Odometer Reading 51189.3

Purchase Date 3/7/95
Dealer's Name MARDONE Auto PLAZA
8600 PINES Blvd (SR 620)
City Pembroke Pines State FL Zip Code 33024
Engine Size V8 7.4L
No. Cylinders 8
Turbo
Diesel
Gas
Fuel Injection

Transmission Type Manual Automatic
Antilock Brakes Yes No
Restraint System 3-Point Belt Motorbelt
 Driverside Airbag 2-Point Belt
 Passengerside Airbag
Cruise Control Yes No
Drive Train Front Rear 4-Wheel
Vehicle Type Car Van Minivan Other
 Sport Ult Truck Motorcycle
Body Style 2-Door 4-Door
 Stationwagon Pick Up Truck
 Other Suburban

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000
Part Name(s) TIRES:TREAD
Location Left Right Front Rear
Failed Part(s) Original Replacement

No of Failures 0
Date(s) of Failure(s) 01-MAR-2000
Mileage at Failure(s) 48482
Vehicle Speed at Failure(s) 0
Failed Part(s) Available? Yes No
NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash Yes No
Fire Yes No
Number of Persons Injured 0
Number of Fatalities 0
Estimated Property Damage _____
Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00 020; CONSUMER WAS TRAVELING ABOUT 50MPH ON HIGHWAY AND SHE HEARD A CLANKING NOISE BEHIND VEHICLE, AND FELT A VIBRATION. SHE PULLED OVER, AND FRONT DRIVER'S SIDE TIRE TREAD HAD SEPARATED. THERE WERE NO INJURIES. THEN, NEXT DAY SHE PULLED INTO A TIRE PLACE, AND EMPLOYEE TOLD HER THAT RIGHT PASSENGER'S TIRE TREAD WAS BEGINNING TO UNTREND. TIRE WERE FIRES TONES WILDBEARS AT ALL TERRAIN AND; TIRE SIZE WAS 245-75R16, *AK I replaced those two tires. Dealer said remaining two were suspect. I returned home and verified with my local dealer that the remaining tires were and I replaced them. I still have the original equipment spares. Firestone all terrain LT 245/75R16 M/S DOT 4011BAR 209 (K11R)
my replacements are DOT VN11 SAC 020
23637 UR BMO 5327-1
28663 UR BMO 5327-1
Steeltek Radial A/T

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