

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

284

Date Received

11-AUG-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

867533

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	BRIDGESTONE	BRIDGESTONE	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 12-JAN-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON TWO OCCASIONS TREAD SEPARATED AT HIGHWAY SPEEDS, CAUSING EXTENSIVE DAMAGE TO VEHICLE. LT265/75R16 SIZE. PLEASE PROVIDE FURTHER DETAIL.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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FOR AGENCY USE ONLY 284

Date Received

00 AUG 30 PM 3:08
11-AUG-2000OFFICE
DEFECTS INVESTIGATION

Oil or

Oil

Oil

Oil

Oil

Reference No.

867533

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 8/24/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
3GN GK26 J8X6110859	BRIDGESTONE	BRIDGESTONE	1999	24088		
Purchase Date	Dealer's Name		Engine Size (CID/CAL)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection		
4-26-98	TOM LIGHT CHANGES		7.6L			
☒ New ☐ Used	City	State	Zip Code	No. Cylinders		
8	BRYAN	TX	7	8		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☒ Other	☐ Sport Utility ☐ Truck ☐ Motorcycle ☒ Suburban

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location	Failed Part(s)
	DOT 7BW8 PDA 028 BRIDGESTONE 20 265-75R16	☒ Left ☐ Right ☒ Front ☐ Rear	☐ Original ☒ Replacement
No. of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)
2	12-JAN-2000 + 7-27-2000	22,500 + 23,700	75 BOTH TIMES
	Failed Part(s) Available?	NHTSA Previously Contacted?	
	☒ Yes ☐ No	☐ Yes ☒ No	

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	\$3,500	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON TWO OCCASIONS TREAD SEPARATED AT HIGHWAY SPEEDS, CAUSING EXTENSIVE DAMAGE TO VEHICLE. LT265/75R16 SIZE. PLEASE PROVIDE FURTHER DETAIL. *AK

FIRST OCCASION RESULTED IN A BLOWOUT WITH OVER \$3,000 IN DAMAGE TO THE VEHICLE. SECOND OCCASION I WAS ABLE TO STOP & CHANGE TIRE BEFORE FURTHER DAMAGE TO VEHICLE. THIS TIRE IS NOW 215 CONTINUED & UNAVAILABLE FOR REPLACEMENT. WHAT WILL HAPPEN WHEN THE NEXT TIRE OF THE SAME KIND FAILS?

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T 7 B W 8 1 D A 0 2 8

MANUFACTURER/TIRE NAME

BRIDGESTONE LT 265-75R16 DWELER HT

SIZE

LT 265-75R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

☆ U.S. G.P.O. 1982-823-897/60088

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

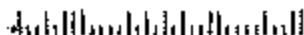
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



Sorted by Complaint Date
Vehicle Owner's Questionnaire (VOQ)

866673
866712
866765
454957
551818
722314
723398
725153
UNK
UNK
865702
725423
865772
553231
553233
~~553234~~
~~553235~~
~~553236~~
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~~553244~~
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~~553246~~
~~553247~~
~~553248~~
~~553249~~
553471
553581/553582
LAWSUIT
~~720900~~
553717
553483
553487
~~553778~~
POLICE REPORT
POLICE REPORT
POLICE REPORT
ARTICLE ATTACHED TO ~~553274~~ ✓
~~553274~~
~~553275~~
~~553277~~
~~553430~~
~~553431~~
X 726947
867139
867315
553489
POLICE REPORT

State	Tire Model	DOT Number	Complaint Date
FL			08/03/00
AZ	IRESTONE WILDERNESS		08/03/00
TX	IRESTONE WILDERNESS		08/03/00
AZ	UNK	UNK	04/12/93
TX	UNK	UNK	03/30/00
FL	FIRESTONE ATX	W2HL1M0204	05/05/00
TX	FIRESTONE ATX		05/31/00
TX	UNK FIRESTONE	UNK	07/09/00
FL	WILDERNESS	UNK	07/10/00
FL	ATX	VDHL1PM306	07/10/00
CA	IRESTONE WILDERNESS		07/18/00
FL	IRESTONE WILDERNES	VDHL1PY118	07/20/00
FL	ERNESSTEELTEX RA	V611B1A377	07/20/00
FL			07/24/00
FL	IRESTONE WILDERNES	VDHL1PY097	07/25/00
TX	FIRESTONE ATX	L1M0311 A07D SL	08/02/00
CO	FIRESTONE ATX		08/02/00
NV	FIRESTONE ATX	W24LAT5 073	08/02/00
TX	FIRESTONE ATX		08/02/00
CA	FIRESTONE	VNHL1M0472	08/02/00
GA	FIRESTONE ATX		08/02/00
TX	FIRESTONE ATX		08/02/00
TN	FIRESTONE		08/02/00
MS	FIRESTONE ATX	VDHL 1M0 044	08/02/00
TX	FIRESTONE		08/02/00
TX	FIRESTONE ATX	VDHL1PM038	08/02/00
CA	FIRESTONE		08/02/00
TX	FIRESTONE ATX	W2HL 1PM 215	08/02/00
TX	FIRESTONE ATX	VDHL 1PM 415	08/02/00
CA	ATX	VNHL1M0284	08/02/00
TX	FIRESTONE ATX		08/02/00
AL	FIRESTONE ATX		08/02/00
TX	ATX	VDHL 1 PM	08/07/00
FL	WILDERNESS	UNK	08/08/00
FL	WILDERNESS AT	UNK	08/10/00
FL	UNK	UNK	08/14/00
KY	FIRESTONE ATX		recent
FL	FIRESTONE ATX		recent
FL	FIRESTONE ATX	VDHL1PM306	recent
FL	FIRESTONE ATX		recent
CA	UNK	UNK	05/22/00
TX/AZ	FIRESTONE ATX		08/02/00
CA/AR	FIRESTONE		08/02/00
OK	FIRESTONE	L 1M0 230 SL51J	08/02/00
FL	FIRESTONE		08/02/00
TX	FIRESTONE ATX	L 1PM 435 SR897J	08/02/00
NM	WILDERNESS	UNK	08/08/00
NM	ATX	UNK	08/08/00
CA	ATX	VDHL 1PM146	08/09/00
NM	UNK	UNK	08/09/00
FL			recent