

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

156

Date Received

11-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

867490

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FIRESTONE	FIRESTONE	1900	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
02740000	TIRES: TREAD	☐ Left ☐ Front ☐ Right ☐ Rear	☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 08-DEC-2000 Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020, AFTERMARKET FR430 TIRE SIZE P23575R15, HAD ABOUT 23,000 MILES ON THEM. WHILE DRIVING ON FREEWAY DRIVER'S REAR SIDE TREAD SEPARATED WHICH CAUSED DAMAGES TO VEHICLE. PREVIOUSLY, FIRESTONE REPLACED THE TWO FRONT TIRE BECAUSE TREAD WAS SEPARATING. FIRESTONE PAID FOR THE DAMAGES OF THE VEHICLE. PLEASE PROVIDE FURTHER INFORMATION. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ)	
NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		OFFICE 11-AUG-2000 867490	
FOR AGENCY USE ONLY 156		Date Received	
DD, or rt, at od, n up, hr		Reference No.	
Work M		Home M	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO		OT provide your name and address to the vehicle manufacturer. Date 11/16/2001	
Signature of Owner		Vehicle Information	
Vehicle Identification No. (VIN)		Vehicle Make FIRESTONE	
Vehicle Model FIRESTONE		Vehicle Year 1991	
Current Odometer Reading 82,700		Engine Size 6 Cyl	
Purchase Date Nov. 1991		City Phx	
Dealer's Name Hel Clayton Ford		State AZ	
Zip Code		No Cylinders	
Transmission Type ☒ Automatic ☐ Manual		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Anti-lock Brakes ☒ Yes ☐ No		Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other	
Restraint System ☐ 3-Point Belt ☐ Motorized ☒ 2-Point Belt ☐ Passenger Side Airbag		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	
Cruise Control ☒ Yes ☐ No		Location ☒ Left ☐ Right	
Part Name(s) Tires: Tread		Failed Part(s) ☒ Original ☐ Replacement	
Component D2740000		Application Incident Information	
No of Failures 1		Date(s) of Failure(s) 08-FEB-2000	
Mileage at Failure(s) 82,310		Vehicle Speed at Failure(s) 10 mph on freeway	
Crash ☒ Yes ☐ No		Fine ☒ Yes ☐ No	
Number of Persons Injured 0		Number of Families 0	
Estimated Property Damage \$4,130.00		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PE00020, AFTERMARKET FR400 TIRE SIZE P235/55R15, HAD ABOUT 23,000 MILES ON THEM. WHILE DRIVING ON FREEWAY DRIVER'S REAR SIDE TREAD SEPARATED WHICH CAUSED DAMAGES TO VEHICLE. PREVIOUSLY, FIRESTONE REPLACED THE TWO FRONT TIRE BECAUSE TREAD WAS SEPARATING. FIRESTONE PAID FOR THE DAMAGES OF THE VEHICLE. PLEASE PROVIDE FURTHER INFORMATION. AK			
Note: was told by Firestone that two tires on rear of vehicle were in great shape & did not need to be replaced. Approx 40 days after inspection by Firestone, the tire separation & explosion happened.			
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