

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

118

Date Received

10-AUG-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

867433

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X3TZA01492	FORD TRUCK	EXPLORER	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) 36000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020 TIRE TREAD SEPARATION: THE TREAD ON THE TWO FRONT TIRES WAS PEELING AWAY FROM THE SIDEWALLS. TWO WEEKS LATER OWNER REPLACED ALL FOUR TIRES. THE TIRES WERE FIRESTONE, ATX, P23576R15. NOT ORIGINAL TIRE EQUIPMENT, TIRE MILEAGE AROUND 32,000. PLEASE PROVIDE DOT # IF POSSIBLE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 118	
		Base Received: 00 SEP 11 PM 12:46 10-AUG-2000 OFFICE DEFECTS INVESTIGATION Od_or _____ rt_dt _____ od_rt _____ up_ltr _____	
OWNER INFORMATION (Type or Print)		Reference No. 867433	
		Work Number _____ Home Number _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA will <u>NOT</u> provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date <u>8/27/2000</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FMDU34X3TZA01492	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1996
			Current Odometer Reading 100661
Purchase Date _____ ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CO/L) <u>4/112</u> No. Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☒ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☒ Sport Utl ☐ Truck ☐ Motorcycle
		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740009	Part Name(s) TIRES:TREAD	Location ☒ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No. of Failures _____	Date(s) of Failure(s) _____ Mileage at Failure(s) <u>100510</u> Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
		Estimated Property Damage _____	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PED0020; TIRE TREAD SEPARATION: TREAD ON THE TWO FRONT TIRES WAS PEELING AWAY FROM THE SIDEWALLS. TWO WEEKS LATER, OWNER REPLACED ALL FOUR TIRES. THEY WERE FIRESTONE, ATX, SIZE P23575R15. NOT ORIGINAL TIRE EQUIPMENT, TIRE MILEAGE AROUND 32,000. PLEASE PROVIDE DOT # IF POSSIBLE. *AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

FIRESTONE ATX

SIZE

P235-75R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

CANNOT GIVE DOT # - TIRES WERE KEPT
AND DISPOSED OF BY DEALER

☆ U.S. G.P.O.: 1962-623-887 / 80080

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73172 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BRIDGESTONE**FROESEL TIRE SERVICE
AND AUTO CENTER****DUNLOP**

FROESEL TIRE
9273 MANCHESTER ROAD
ST. LOUIS, MO 63144

INVOICE #: 160947

PAGE: 1

CUSTOMER: CASH-MO

SHIP TO:

100001 ST. LOUIS, MO 63144

SALESMAN: 00044

VEHICLE: 96 EXPLORER

LICENSE: 181 ACW MILEAGE: 100540

INVOICE DATE: 08/04/00

DUE: 08/04/00

PRODUCT	MECHANIC	QUANTITY	PRICE	F.E.T.	EXTENSION
235/75R15 FRSTN WILDERNESS AT DW					302.00
038040					
PASSENGER WHEEL BALANCE					20.00
0700					
MISSOURI TIRE FEE					2.00
1000					
PASSENGER VALVES					8.00
TR413					
SALES TAX					22.40
99SLTAX					
MERCHANDISE:					362.40
INVOICE TOTAL:					362.40
CASH					362.40

THANKS FOR YOUR BUSINESS

***** CHECK OUT OUR WEB PAGE AT WWW.COOPERDLRS.COM/FROESEL *****

ALL RETURNED GOODS MUST BE
ACCOMPANIED BY INVOICE AND ARE

THE FINANCE CHARGE ADDED TO ALL
BALANCES 30 DAYS PAST DUE IS COMPUTED BY A
PERIODIC RATE NOT TO EXCEED THE HIGHEST RATE