

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

119

Date Received

10-AUG-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

867377

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of vehicle or on driver's side)	Vehicle Make FIRESTONE	Vehicle Model AFFINITY	Vehicle Year 1900	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driver Side Airbag ☐ Passenger Side Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component Q2710000	Part Name(s) TIRES/BEAU	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE-00-020-ORIGINAL TIRE EQUIPMENT ON A 1997 SATURN SL2, TIRE SIZE NOT AVAILABLE, DOT NUMBER NOT AVAILABLE TIRES ONLY HAD UNDER 9 THOUSAND MILES ON THEM. WHEN DRIVING ON THE HIGHWAY AT 65 MPH THE DRIVER SIDE REAR TIRE TREAD SEPARATED, TREAD PEELLED OFF CAME INTO CONTACT WITH THE FUEL PUMP WIRING HARNESS WHICH CAUSED LOSS OF ALL POWER. ENGINE CAME TO A COMPLETE STOP DUE TO THE FUEL NOT CAPABLE OF REACHING THE ENGINE. CONSUMER CONTACTED THE DEALER, DEALER REPLACED THE TIRES. PLEASE PROVIDE ANY FURTHER DETAILS.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

00 SEP -7 PM 12:11
10-AUG-2000

OFFICE

DEFECTS INVESTIGATION

Od or
stg
od rt
up ltr

Reference No.

867377

Work Num

Home Number

Same

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

☒ YES☐ NO

Signature of Owner

Date 8/27/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of instrumental on driver's side) 1682K5277V2111408 NOT AVAILABLE	Vehicle Make FIRESTONE	Vehicle Model AFFINITY	Vehicle Year 1997	Current Odometer Reading 67,265
Purchase Date 8/18/96	Dealer's Name SATURN OF SAN JUAN CAPISTRANO		Engine Size (CID/COIL) 1.9L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City SAN JUAN CAPIST		State CA	Zip Code 92675
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02710000 08110000	Part Name(s) TIRES:BEAD FUEL:FUEL TANK ASSEMBLY (wire harness)	Location ☒ Left ☐ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 11/27/97	Mileage at Failure(s) 27,467	Vehicle Speed at Failure(s) 65 MPH
Failed Part(s) Available?		NHTSA Previously Contacted?	
☐ Yes ☒ No		☐ Yes ☒ No	

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured None	Number of Fatalities None	Estimated Property Damage 1000.-	Reported to Police ☒ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00020; ORIGINAL TIRE EQUIPMENT ON A 1997 SATURN SL2, TIRE SIZE NOT AVAILABLE, AND DOT NUMBER NOT AVAILABLE. TIRES ONLY HAD UNDER A THOUSAND MILES ON THEM. WHEN DRIVING ON HIGHWAY AT 65 MPH DRIVER'S SIDE REAR TIRE TREAD SEPARATED, TREAD PELED OFF, AND CAME INTO CONTACT WITH FUEL PUMP WIRING HARNESS WHICH CAUSED LOSS OF ALL POWER. ENGINE CAME TO A COMPLETE STOP DUE TO THE FUEL NOT CAPABLE OF REACHING ENGINE. CONSUMER CONTACTED THE DEALER, DEALER REPLACED THE TIRES. PLEASE PROVIDE ANY FURTHER DETAILS.
*AK CAR HAD TO BE TOWED.

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