

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

284

Date Received

10-AUG-2000

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od_rt

up_ltr

Reference No.

867333

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of vehicle or on driver's side)	Vehicle Make FIRESTONE	Vehicle Model ATX	Vehicle Year 1900	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRE: TREAD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures	Dates of Failure(s) 31-JUL-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ORIGINAL EQUIPMENT ON A 99 EXPLORER. THE RIGHT REAR TIRE TREAD SEPERATED 65MPH CAUSING DAMAGE TO THE VEHICLE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 284 Date Received: <u>NOV 13 AM 8:40</u> <u>10-AUG-2000</u> Office: <u>DEFECTS INVESTIGATION</u> Reference No.: <u>867333</u> Work Number: <u>[REDACTED]</u> Home Number: <u>[REDACTED]</u>	
Signature of Owner: <u>[REDACTED]</u> Date: <u>1/1</u>		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. ☒ YES ☐ NO		Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side): <u>1FMDU32P9TZA1203</u> Vehicle Make: <u>FORD</u> Vehicle Model: <u>EXPLORER</u> Vehicle Year: <u>1996</u> Current Odometer Reading: <u>69700</u>	
Purchase Date: <u>None</u> ☐ New ☒ Used		Dealer's Name: <u>Leif Johnson</u> City: <u>Bustin</u> State: <u>TX</u> Zip Code: <u>78772</u>		Engine Size (CID/CC/L): <u> </u> No. Cylinders: <u> </u> ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type: ☐ Manual ☒ Automatic		Antilock Brakes: ☒ Yes ☐ No		Restraint System: ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
Cruise Control: ☒ Yes ☐ No		Drive Train: ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type: ☐ Car ☒ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style: ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: <u>08740000</u>		Part Name(s): <u>TIRES:TREAD</u>		Location: ☐ Left ☐ Right ☐ Front ☐ Rear	
No. of Failures: <u>1</u>		Date(s) of Failure(s): <u>31-JUL-2000</u> Mileage at Failure(s): <u>a little less than 69700</u> Vehicle Speed at Failure(s): <u>about 60 mi</u>		Failed Part(s) Available? ☒ Yes ☐ No	
NHTSA Previously Contacted? ☐ Yes ☒ No		APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: <u>N/A</u>	
Number of Fatalities: <u>N/A</u>		Estimated Property Damage: <u>2,100 car + 500 tires</u>		Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
ORIGINAL EQUIPMENT ON A 96 EXPLORER. RIGHT REAR TIRE TREAD SEPARATED AT 60MPH, CAUSING DAMAGE TO VEHICLE. *AK					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) IF APPLICABLE

TIRE IDENTIFICATION NO.*

DOT VDH LAT 5467

MANUFACTURER/TIRE NAME

FIRESTONE

SIZE 15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Car started vibrating. Jerry slowed down thinking the tire was badly out of balance. Then the tread started coming off. He had a hard time keeping control of the car. After all the tread was off he was able to pull over and check the tire. Air was coming out. He rode down the frontage slowly until he could find a station to change the tire safely. If Jerry had stopped on the brake or reversed the right to get off the road we might not be here to tell the tale.

17 U.S.G.P.O. 1982-225-187/10094

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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