

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

558

Date Received

07-AUG-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

867075

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2GCEK19T8X1184430	CHEVROLET TRU	SILVERADO	1990	

Purchase Date

Dealer's Name

Engine Size

(CID/CC/L

No. Cylinders

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☐ 3-Point Belt☐ Motorbelt☐ Yes☐ Front☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other☒ Automatic☐ No☐ Driverside Airbag☐ 2-Point Belt☒ No☐ Rear☐ 4-Wheel☐ Passengerside Airbag

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 02100000	Part Name(s) BRAKES:HYDRAULICANTI-SKID SYSTEM SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 6	Dates of Failure(s) 01-FEB-1999 Mileage at Failure(s) 15500 Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE SLOWING DOWN TO STOP VEHICLE HIT A BUMP AND PEDAL STARTED TO VIBRATE. PEDAL WILL HIT THE FLOOR. IT HAS TAKEN EXTENDED STOPPING DISTANCE IN ORDER FOR VEHICLE TO STOP. VEHICLE WAS TAKEN TO DEALER, WHO HAD NO REMEDY, AND SAID "GET USED TO IT". BRAKES HAVE CAUSED CONSUMER TO COME CLOSE TO AN AUTOMOBILE ACCIDENT FOR NOT BEING ABLE TO STOP AT AN APPROPRIATE DISTANCE. ALSO, TRUCK DOES NOT STAY IN ALIGNMENT. VEHICLE STARTS TO PULL TO THE RIGHT. DEALER HAD ADVISED CONSUMER TO GIVE THE VEHICLE A "SETTLE IN PERIOD" UP TO 500 MILES, VEHICLE HAS 15000 MILES, AND PROBLEM STILL OCCURS. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Vehicle Owner's Questionnaire (VOQ) RECEIVED 07 APR 2001 667075		FOR AGENCY USE ONLY 558	
OWNER INFORMATION (Type or Print) Name: [Redacted] Address: [Redacted] City: [Redacted] State: [Redacted] Zip: [Redacted] Home Number: [Redacted] Work Number: [Redacted] Date Received: [Redacted]					
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO					
Signature of Owner: [Redacted] Date: [Redacted]					
VEHICLE INFORMATION Vehicle Ident. No. (VIN): 2GCEK19T8X1184430 Vehicle Make: CHEVROLET TRU Vehicle Model: SILVERADO Vehicle Year: 1990 Current Odometer Reading: 15751					
Purchase Date: 08/99 Used ☒ New ☐		Dealer's Name: Riverside Chevy City: Tulsa State: OK Zip Code:			
Transmission Type: Automatic ☒ Manual ☐ Restraint System: 3-Point Belt ☒ 2-Point Belt ☐ Motorized ☐ Cruise Control: Yes ☒ No ☐		Drive Train: Front ☒ Rear ☐ 4-Wheel ☐ Vehicle Type: Car ☐ Van ☐ Minivan ☐ Other ☐ Body Style: 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other ☐			
FAILED COMPONENT(S)/PART(S) INFORMATION Component: 03260000 BRAKES-HYDRAULIC-ANTI-LOCK SYSTEM Part Name(s): Location: Front ☒ Left ☒ Right ☐ Failed Part(s): Original ☒ Replacement ☐					
No of Failures: 6 Date(s) of Failure(s): 01-FEB-1999 Mileage at Failure(s): 15500 Vehicle Speed at Failure(s): 7-25 mph		Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured: 0 Number of Fatalities: 0 Estimated Property Damage: 0 Reported to Police: ☐ Yes ☒ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE SLOWING DOWN TO STOP VEHICLE HIT A BUMP AND PEDAL STARTED TO VIBRATE. PEDAL WILL HIT THE FLOOR. IT HAS TAKEN EXTENDED STOPPING DISTANCE IN ORDER FOR VEHICLE TO STOP. VEHICLE WAS TAKEN TO DEALER, WHO HAD NO REMEDY, AND SAID "GET USED TO IT". BRAKES HAVE CAUSED CONSUMER TO COME CLOSE TO AN AUTOMOBILE ACCIDENT FOR NOT BEING ABLE TO STOP AT AN APPROPRIATE DISTANCE. ALSO, TRUCK DOES NOT STAY IN ALIGNMENT. VEHICLE STARTS TO PULL TO THE RIGHT. DEALER HAD ADVISED CONSUMER TO GIVE THE VEHICLE A "SETTLE IN PERIOD" UP TO 500 MILES, VEHICLE HAS 15000 MILES, AND PROBLEM STILL OCCURS. *AK			
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CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

When Applying Brakes at speeds less than 25 mph. IF truck should come in contact with bump in road. Sometimes the Braking of vehicle is extended for a increased distance because the jar to the truck make the pedal drop, you feel a vibration in the pedal and the Brakes of the truck feel as if they release and try to grab again but may not have enough hydraulic press. After the release, creating a extended stopping distance, which is difficult to compensate for when you do not know when it will happen. Dealer's Advice is cheu. Says this is the way of these trucks and drivers need to get used to the braking of vehicle.

★ U.S. G.P.O.: 1982-625-877/H0086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
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BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

