

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

255

Date Received

04-AUG-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

866789

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) _____ (located at front of vehicle or driver's side)	Vehicle Make HONDA TRUCK	Vehicle Model PASSPORT	Vehicle Year 1998	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Station wagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WENT ON WET PAYMENT, APPLIED BRAKES, AND THEY SHUTTERED LIKE THEY WERE GOING TO CATCH, BUT KEPT GLIDING FORWARD. THIS HAPPENED OFTEN. ALSO, HAPPENED ON DRY PAYMENT. DEALER HAS BEEN CONTACTED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

03 SEP 12 AM 11:05

04-AUG-2000

OFFICE

EFFECTS INVESTIGATION

Od or

Ad or

Ad or

up, ltr

Reference No.

866789

OWNER INFORMATION (Type or Print)

624814

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, your name and address to the vehicle manufacturer.

Signature of Owner

Date 9/5/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

4S6CM58W2W4403425

Vehicle Make

HONDA TRUCK

Vehicle Model

PASSPORT EX

Vehicle Year

1998

Current Odometer Reading

4,254

Purchase Date

Dealer's Name YONKES HONDA

Engine Size

(CID/CC/L) 3.2L

☒ New ☐ Used

City YONKERS State NY Zip Code 10703

No Cylinders 6

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Tran

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Ut☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
03250000

Part Name(s)

BRAKES:HYDRAULIC:ANTI-SKID SYSTEM

ABS

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

10?

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WENT ON WET PAVEMENT, APPLIED BRAKES, AND THEY SHUTTERED LIKE THEY WERE GOING TO CATCH, BUT KEPT GLIDING FORWARD, THIS HAPPENED OFTEN. ALSO, HAPPENED ON DRY PAVEMENT. DEALER HAS BEEN CONTACTED. *AK

CONTINUE ON BACK IF NEEDED

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CUSTOMER #: 7795862

29619

YONKERS MOTORS
Corporation

WORKORDER

HONDA MAZDA

PAGE 1

210 SOUTH BROADWAY * YONKERS, NEW YORK 10705

(914) 963-5867 - SERVICE

(914) 963-7000 - SALES

(914) 963-5838 - PARTS

SERVICE ADVISOR: 1463 ANTHONY VALENTINE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
V6-GREEN	98	HONDA PASSPORT 4WD	4S6CM58W2W4403425	T577UW	10630/	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
14NOV97		14NOV00	17:00 31JUL98		62.00	
H.O. OPENED	READY	OPTIONS: STK:HS2582 DLR:206688 1) UPDATED 1/30/98				
31JUL98 09:22						

LINE	OP CODE	TECH TYPE	DESCRIPTIONS/INSTRUCTIONS
# A		CPH	CUST. STATES BRAKES ARE NOT FUNCTIONING PROPERLY-CAR GLIDES WHEN BRAKE IS DEPRESSED HARD

NYS SHOP # R 260-0304
 THANKS/PLEASE COME AGAIN
 PLEASE PICK UP BY 5:00PM
 914-963-5867



Drove w/ Denny



Customer Copy

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damage or consequential losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranty that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material. I also agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. These repairs are covered by a limited warranty, labor and parts 90 days or 4000 miles, whichever comes first. Seller hereby limits implied warranties to the same period. If I am not the owner of the vehicle, I hereby certify that I have the authority to authorize the needed repairs.
 Storage charge \$20.00 per day 48 hrs. after work completion.

PRELIMINARY ESTIMATE #

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE

N.Y. REPAIR SHOP NO. R 260 0304

7795862

29700

YONKERS MOTORS
Corporation

INVOICE

HONDA MAZDA

210 SOUTH BROADWAY * YONKERS, NEW YORK 10705

NYS REPAIR SHOP NO. R-260 0304

(914) 983-6867 - SERVICE

(914) 983-7000 - SALES

(914) 983-6838 - PARTS

PAGE 1

SERVICE ADVISOR: 1461 TERRY VALENTINE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
6-GREEN	98	HONDA PASSPORT 4WD	4S6CM58W2W4403425	T577UW	10873/10878		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
14NOV97		14NOV00	17:00 04AUG98		62.00		05AUG98
R/O OPENED		READY	OPTIONS: STK:HS2582 DLR:206688 1) UPDATED 17/30/98 ME IN				
08:24 04AUG98		11:37 05AUG98					
LINE OPCODE TECH TYPE HOURS				LIST	NET	TOTAL	

ROAD TESTED WITH DANNY AND CUSTOMER FOR BRAKE PROBLEM PREVIOUSLY.

CHECK FOR NOISE.

NPF NO PROBLEM FOUND

6 CPH 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

TRUCK ROAD TESTED BY TECH'S #S 6 AND 12 TRUCK FUNCTIONING AS
DESIGNED..

NYS REPAIR SHOP # R 260-0304

THANK YOU/PLEASE COME AGAIN!

BOOKING GREAT!

7:00AM TO 5:00PM.MCN-FRI....



HONDA/MAZDA SALES SERVICE	210 SOUTH BROADWAY YONKERS, NY 10705 (914) 983-7000	MAZDA SHOWROOM	1880 CENTRAL PARK AVE YONKERS, NY 10710 (914) 981-8181	SERVICE DEPT. OPENS AT 7:00 AM MONDAY THRU FRIDAY	DESCRIPTION	TOTALS
ASK ABOUT OUR EXPERT BODY AND FENDER REPAIRS				SHUTTLE AVAILABLE!	LABOR AMOUNT	0.00
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE SAME PERIOD. STORAGE CHARGES WILL BE IMPOSED 48 HRS. AFTER COMPLETION OF REPAIRS AT \$20.00 PER DAY.				ASK YOUR SERVICE ADVISOR FOR ANY ARRANGEMENTS.	PARTS AMOUNT	0.00
				SERVICE: (914) 983-6867	GAS, OIL, LUBE	0.00
				PARTS: (914) 983-6838	SUBLET AMOUNT	0.00
				SALES: (914) 983-7000	MISC. CHARGES	0.00
				CUSTOMER SIGNATURE	TOTAL CHARGES	0.00
					LESS INSURANCE	0.00
					SALES TAX	0.00
					PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY