

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

284

Date Received

02-AUG-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

866596

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4T1BG12K2TU001420	TOYOTA	CAMRY	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorized ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13430000	Part Name(s) STRUCTURE:DOOR ASSEMBLY:HANDLE:INSIDE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) 53 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INSIDE DRIVER'S SIDE DOOR WILL NOT OPEN . DEALER HAS BEEN NOTIFIED. "AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 284 Date Received <u>00 AUG 21 PM 3:42</u> 02-AUG-2000 OFFICE DEFECTS INVESTIGATION Reference No. <u>866596</u> Work Number <u> </u> Home Number <u>SAME</u>	
OWNER INFORMATION (Type or Print) 624441		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, please print the name and address to the vehicle manufacturer. Signature of Owner Date <u>8/16/00</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Location at bottom of windshield on driver's side) 4T1BG12K2TU801420		Vehicle Make TOYOTA Vehicle Model CAMRY Vehicle Year 1996 Current Odometer Reading 54,000	
Purchase Date <u> </u> Dealer's Name <u> </u> Engine Size <u> </u> ☐ Turbo ☒ New ☐ Used City <u> </u> State <u> </u> Zip Code <u> </u> (CID/CC/L) <u> </u> ☐ Diesel No Cylinders <u> </u> ☐ Gas ☐ Fuel Injection			
Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☐ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 13430000 Part Name(s) STRUCTURE:DOOR ASSEMBLY:HANDLE:INSIDE Location ☒ Left ☐ Right ☒ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement Part # <u>69759-14050</u>			
No of Failures <u>1</u> Date(s) of Failure(s) <u> </u> Mileage at Failure(s) <u>53,000</u> Vehicle Speed at Failure(s) <u> </u> Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured <u>N/A</u> Number of Fatalities <u>N/A</u> Estimated Property Damage <u>N/A</u> Reported to Police ☐ Yes ☒ No			
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
INSIDE DRIVER'S SIDE DOOR WILL NOT OPEN. DEALER HAS BEEN NOTIFIED. *AK			
CONTINUE ON BACK IF NEEDED			
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