

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 151

Date Received

02-AUG-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

866575

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	HONDA	ACCORD	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Inert Inert <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150000 05150031	Part Name(s) ENGINE: OTHER PARTS ENGINE: CAMSHAFT (8/82)	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WAS LEAKING OIL DUE TO THE BALANCE SHAFT SEAL AND THE CAMSHAFT SEAL COMING OUT. DEALER HAS REPAIRED VEHICLE. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 51 Date Received: 02 SEP 13 PM 12:02 02-AUG-2000 OFFICE: DEFECTS INVESTIGATION Reference No. 866575 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] 624389			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an address, please provide the name and address to the vehicle manufacturer.			
Signature of Owner: [Redacted]		Date: [Redacted]	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield and on driver's side) 1HGCD5637TA299678	Vehicle Make HONDA	Vehicle Model ACCORD	Vehicle Year 1996
Current Odometer Reading 67,500		Purchase Date: _____	
Dealer's Name: Curry Honda (Not where repaired) City: Yorktown State: NY Zip Code: _____		Engine Size (CID/CC/L): 2200cc No. Cylinders: 4	
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used		<input type="checkbox"/> Turbo Diesel Gas <input checked="" type="checkbox"/> Fuel Injection	
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Ut Truck <input type="checkbox"/> Van <input type="checkbox"/> Motorcycle <input type="checkbox"/> Minivan <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 06150000, 05150031	Part Name(s): Complete loss of all ENGINE: OTHER PARTS oil ENGINE: CAMSHAFT (8/82) cam shaft & front bal. shaft seals	Location: <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s): <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures: 1	Date(s) of Failure(s): August 1, 2000 FAILED Mileage at Failure(s): 67,373 Vehicle Speed at Failure(s): 40+	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: 0	Number of Fatalities: 0
Estimated Property Damage: none repair cost		Reported to Police: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
VEHICLE WAS LEAKING OIL DUE TO THE BALANCE SHAFT SEAL AND THE CAMSHAFT SEAL COMING OUT. DEALER HAS REPAIRED VEHICLE. *AK while driving oil indicator light came on indicating loss of oil from engine. see attached invoice \$483.22 all allegedly had to be replaced including placing bracket at seal location to prevent recurrence of problem. see service bulletins oct. 1996 indicating defect. coolant ALSO REPLACED. Note book time over allowance.			
CONTINUE ON BACK IF NEEDED			
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Fair HONDA
 FEDERAL ROAD - F.O. BOX 436 - DANBURY, CONNECTICUT 06813
 HONDA SERVICE (203) 730-5702 PARTS (203) 730-5703 SERVICE ADVISOR DAVE DUBE



DATE	TIME	VEHICLE IDENTIFICATION	STOCK NO.	DATE RECD	STOCK NO.	VEHICLE IDENTIFICATION	CHRT. NO.	TAG NO.	TAG NO.	DATE	TIME	VEHICLE IDENTIFICATION	STOCK NO.	DATE RECD	STOCK NO.	VEHICLE IDENTIFICATION	CHRT. NO.	TAG NO.	TAG NO.	DATE	TIME	
01AUG00	10:23	1HGCD56377A299678		01AUG00		1HGCD56377A299678				01JAN96	14:49	96 HONDA ACCORD		01AUG00		1HGCD56377A299678				01JAN96	14:49	96 HONDA ACCORD

DESCRIPTION	LABOR AMOUNT	PARTS AMOUNT	TOTALS
A SHAKES AND BOUNCES AROUND 40MPH OK SOUND EVERYTHING OK 157 CP 0.00	0.00	0.00	0.00
B (LOST OIL) CHECK AND ADVISE TR TIMING BELT AND CAM SEAL AND BALANCE SHAFT SEAL 157 CP 5.00	5.00	350.00	350.00
3 OIL BULKOSW30 1 94109-1400 0171876	3.71	1.25	3.75
W WASHER (1MM) 1 94400-B70-004 3241285	0.64	0.64	0.64
W BELT 1 94400-B70-004 3241285	41.12	0.00	41.12
W BELT COMPRESSION 1 38920-POA-J02 4736898	19.18	19.18	19.18
1 935A BRACKET, BALANCE SEAL 1 91233-PT0-003 3301652	11.21	11.21	11.21
W-OIL SEAL (27X40X8) 1 91213-PT0-003 3301637	10.89	10.89	10.89
W-OIL SEAL (28X42X8) 1 C008730 1066588	9.45	9.45	9.45
W-COOLANT 1 C008730 1066588	14.14	14.14	14.14

DESCRIPTION	LABOR AMOUNT	PARTS AMOUNT	TOTALS
LABOR AMOUNT			
PARTS AMOUNT			
GAS, OIL, LUBE			
SUBLET AMOUNT			
MISC. CHARGES			
TOTAL CHARGES			
LESS DISCOUNT			
SALES TAX			
PLEASE PAY THIS AMOUNT			

STATEMENT OF CHARGES
 BY AUTHORIZED PERSONNEL ONLY
 CUSTOMER COPY

***** Directory *****
 Service Department 203-730-5702
 Appointments 203-730-5718
 Parts Department 203-730-5703
 Sales Department 203-730-5888
 Toll Free 800-717-7000
 Website-mail www.fairhonda.com
 203-743-2128
 203-748-8988
 203-825-8880
 Body Shop
 Rental Cars
 Towing Service
 Wash/Wax
 Toll Free
 Sales Department
 Parts Department
 Appointments
 203-730-5702
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 203-730-5888
 800-717-7000
 www.fairhonda.com
 203-743-2128
 203-748-8988
 203-825-8880

Free Estimates!
 Parts/Service - Hours of Operation
 Monday - Friday 7:30 a.m. - 5:30 p.m.
 Tuesday 7:30 a.m. - 7:30 p.m.
 Saturday 8:00 a.m. - 4:30 p.m.

MADD
 Mothers Against Drunk Driving
 We proudly support
 A.S.E. Certified Techns
 Saturday Hours
 Shuttle Service
 Pick-up/Delivery Service
 Express Oil Change
 A.A.A. Approved
 Early Bird Drop Off

INVOICE NO.	DATE READY	BOOK NO.	VEHICLE IDENTIFICATION	DEPT. NO.	TAG NO.	PLATE NO.	MAKE & MODEL	TELEPHONE NO.	DATE OF PURCHASE	SALES TAX	SALES
01AUG00	01AUG00		1HGCD56377A299678			7695092	HONDA ACCORD		01JAN96	70.00	8
67383	67383		KZH-192								

FOUND BALANCE SHAFT SEAL POPPED OUT ALSO CAM
 SHAFT SEAL STARTING TO LEAK REPLACED BOTH
 SEALS; NECESSARY TO REPLACE TIMING BELT AND
 BALANCE SHAFT BELT SOAKED WITH OIL; REPLACED
 ACCESSORY BELTS
 CUSTOMER PAY WE RECYCLE FOR REPAIR ORDER

The Fair Honda Edge!
 A.S.E. Certified Techns
 Saturday Hours
 Shuttle Service
 Pick-up/Delivery Service
 Express Oil Change
 A.A. Approved
 Early Bird Drop Off
 We proudly support



Mothers Against Drunk Driving

DESCRIPTION	LABOR AMOUNT	PARTS AMOUNT	GAS OIL, LUBE	SUBLET AMOUNT	MISC. CHARGES	TOTAL CHARGES	LESS DISCOUNT	SALES TAX	PLEASE PAY THIS AMOUNT
TOTAL	350.00	152.73	0.00	0.00	0.50	503.23	50.20	30.19	483.22

***** Directory *****

- Service Department 203-730-5702
- Appointments 203-730-5718
- Parts Department 203-730-5703
- Sales Department 203-730-5888
- Toll Free 800-717-7000
- Website-mail www.fairhonda.com
- Towing Service 203-743-2128
- Rental Cars 203-748-8988
- Body Shop 203-828-8880

Parts/Service - Hours of Operation

Monday - Friday 7:30 a.m. - 5:30 p.m.
 Tuesday 7:30 a.m. - 7:30 p.m.
 Saturday 8:00 a.m. - 4:30 p.m.

Free Estimates!

CUSTOMER COPY
 AUTHORIZED BY

The factory warranty covers all of the hardware with respect to the sale of the item. The dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Other notices are provided for your information and are not intended to constitute an offer of insurance or any other financial product. Dealer notices are provided for your information and are not intended to constitute an offer of insurance or any other financial product.