

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

119

Date Received

31-JUL-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

866235

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3GKFK16R1W0515803	GMC	SUBURBAN	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 102 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING AT 50 MPH THE ADAPTOR WITHIN THE TRANSMISSION FELL DOWN, CAUSING SMOKE TO FILL THE PASSENGER COMPARTMENT. ALSO, PASSENGER'S COMPARTMENT BECAME VERY HOT. CONSUMER HAS CONTACTED DEALER, DEALER HAS REPLACED THE TRANSMISSION. PLEASE PROVIDE ANY FURTHER DETAILS. "AK"

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 119 Date Received: 07 AUG 21 PM 3:08 31 JUL-2000 OFFICE DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) [Redacted] 623715				Reference No. 866285 Work Number [Redacted] Home Number [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner [Redacted]				Date 08/16/2000	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3GKFK16R1W0516808		Vehicle Make GMC		Vehicle Model SUBURBAN	
		Vehicle Year 1998		Current Odometer Reading 104,200 miles	
Purchase Date 03/19/1998 ☒ New ☐ Used		Dealer's Name KURLAND CARRIAGE-DEVELOPABLE GMC City NANUET State NY Zip Code 10954		Engine Size (CID/CCIL) 5.4 L No. Cylinders 8 ☐ Turbo Diesel ☒ Gas Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
		Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	
		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		☒ Sport Utility Truck ☐ Motorcycle ☒ Other SLAV	
				Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 07300000		Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC		Location ☐ Left ☐ Right ☒ Front ☐ Rear	
				Failed Part(s) ☒ Original ☐ Replacement	
No. of Failures		Date(s) of Failure(s) Mileage at Failure(s) 102 Vehicle Speed at Failure(s)		Failed Part(s) Available? ☐ Yes ☐ No	
				NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Fatalities	
				Estimated Property Damage	
				Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHEN DRIVING AT 50 MPH THE ADAPTOR WITHIN THE TRANSMISSION FELL DOWN, CAUSING SMOKE TO FILL THE PASSENGER COMPARTMENT. ALSO, PASSENGER'S COMPARTMENT BECAME VERY HOT. CONSUMER HAS CONTACTED DEALER, DEALER HAS REPLACED THE TRANSMISSION. PLEASE PROVIDE ANY FURTHER DETAILS. *AK TRANSMISSION WAS TOTALLY BROKEN WITH ADAPTOR WHICH UNVEILED A VERY VISIBLE CRACK - AMOUNT OF SMOKE AND OVERHEATED SPRAYING OIL WAS PHENOMENAL - VERY HAZARDOUS CONDITION WHICH SHOULD NOT HAVE OCCURRED TO SUCH EXTENT, DESPITE TRUCK CARRYING OVER 100,000 MILES.					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

CAR WAS FIXED / TRANSMISSION AND ADAPTOR REPLACED
WITH OTHER PARTS - TOTAL \$ 2,964.00 AT
LITTLETON CHEVROLET, OLDSMOBILE, BUICK, PONTIAC IN
LITTLETON, NEW HAMPSHIRE - ACCIDENT OCCURRED
ON ROUTE 91 SOUTH, NEAR LITTLETON, N.H.

★ U.S. G.P.O. 1992-629-887/80086

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

1-800-441-4444