Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY	241
Date Received	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ up_ltr ____ ____
28-JUL-2000	Reference No. 866268

OWNER INFORMATION (Type or Print)

DALE SCHROBILGEN 623696

Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241	
Date Received 28-JUL-2000	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ up_ltr ____ ____
	Reference No. 866268

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	CHEVROLET TRU	BLAZER	1994	

Purchase Date
☐ New ☒ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L _____
No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____ ☒

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
02000000	SUSPENSION	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures		Failed Part(s) Available?	NHTSA Previously Contacted?
	Date(s) of Failure(s) 10-OCT-1997 Mileage at Failure(s) 91000 Vehicle Speed at Failure(s) _____	| |Yes | |No	| | Yes | |No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INTERMITTENTLY VEHICLE HAS BEEN EXPERIENCING A SEVERE VIBRATION WHEN STARTING FROM A COLD START; VEHICLE BEEN IN DEALER SHOP ON THREE OCCASIONS, AND AT INDEPENDENT REPAIR SHOP ON ONE OCCASION. STILL UNABLE TO FIND THE PROBLEM. FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK

CONTINUE ON BACK IF NEEDED

Form Approved O.M.B. No 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received
28-JUL-2000

RECEIVED
00 SEP 21 AM 9:11
OFFICE OF DEFECTS INVESTIGATION

Od_dr
rl_dt
od_rt
up_ltr

Reference No.
866268

OWNER INFORMATION (Type or Print)

[redacted] 623696

Work Number

Home Num [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 9/9/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN 1GNDT13W7R0H	CHEVROLET TRU	BLAZER	1994	59,941

Purchase Date
☐ New ☒ Used

Dealer's Name GARY'S AUTOMOTIVE
City DUBUQUE State IA. Zip Code 52001

Engine Size (CID/CC/L) 4.3
No Cylinders 6
☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☒ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
02000000	SUSPENSION	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures		Failed Part(s) Available?	NHTSA Previously Contacted?
	Date(s) of Failure(s) 10-OCT-1997 Mileage at Failure(s) 51000 Vehicle Speed at Failure(s)	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(as), and injury(ies) on the back of this form)

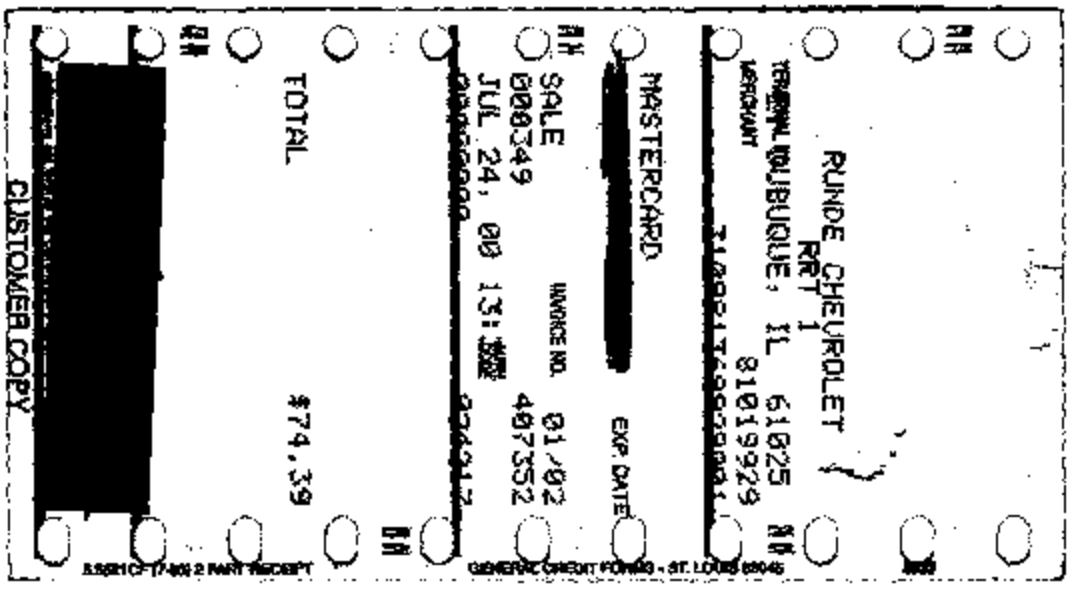
Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INTERMITTENTLY VEHICLE HAS BEEN EXPERIENCING A SEVERE VIBRATION WHEN STARTING FROM A COLD START; VEHICLE BEEN IN DEALER SHOP ON THREE OCCASIONS, AND AT INDEPENDENT REPAIR SHOP ON ONE OCCASION. STILL UNABLE TO FIND THE PROBLEM. FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK

The independent mechanic I took the vehicle to did not charge me because he couldn't get the problem to present itself since it only happens once in awhile so I have no receipt from him.

CONTINUE ON BACK IF NEEDED



310981366682
RICHARDSON BUICK-CADILLAC-HONDA-GMC
1475 JFK ROAD
DUBUQUE, IA 52002
319-582-5411
THANK YOU!!

MERCHANT 0101 310981366682 001
MAY 27, 1999 04:18PM

BATCH # : 147001 REF # : 009
ACCT # : [redacted]
TYPE : MASTERCARD 11/99
AUTH # : 027567

SALE $ 77.47

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
(MERCHANT AGREEMENT IF CREDIT VOUCHER)

[redacted]

SALE SIGNATURE

RO 94261

BIRD CHEVROLET COMPANY
3255 UNIVERSITY
DUBUQUE IA 52001
(319) 583-9121
HAVE A NICE DAY!

S-A-L-E

1:16 PM 07/07/99

[redacted] 1199

SALE TERM# 0001

AMOUNT $ 201.86

REF #007 AP 007046

RO #13942

I AGREE TO COMPLY WITH
THE CARDHOLDER AGREEMENT
SIGNATURE

X _____

WHITE-MERCHANT YELLOW-CUSTOMER

Ok Per Customer

[redacted]

RUNDE CHEVROLET, INC.

HIGHWAY 35 NORTH • EAST DUBUQUE, ILLINOIS 61025 • PHONE (815) 747-3011

CUSTOMER COPY

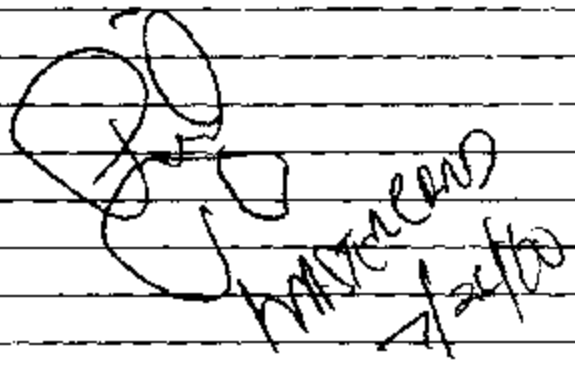
[redacted] T# 13813

RO# C90936 PG 1
DATE 7/14/00 - 7/24/00
PO#
WRITER PNT
APPROVAL PNT /PNT

OWNER 13813 UNIT# W7R0147242 1994 CHEV BLAZER TAHOE 4DR CURR MI 51,283.0
DELIVERED: 7/07/94 TRANSMISSION: AUTO
VIN: 1GNDT13W7R0147242 ENGINE: 4.3L
PRODUCTION #: COLOR:

			LIST	UNIT PRC	EXT
(C) 1. COMPLAINT: LEAK AT RADIATOR					
CORRECTION: PRESSURE TEST COOLING SYSTEM NOLEAKS FOUND					
LABOR:					12.40
				SUBTOTAL LABOR	12.40
(C) 2. COMPLAINT: INTERMITTENTLY STARTS AND RUNS ROUGH					
CORRECTION: CLEAN INJECTORS AND TEST FUEL PRESSURE					
LABOR:					43.40
PARTS:	1.00	12345104	DETERGENT	17.50	17.50

SUBTOTAL LABOR	43.40
SUBTOTAL PARTS	17.50
TOTAL LABOR	55.80
TOTAL PARTS	17.50
REPAIR ORDER SUBTOTAL	73.30
*SALES TAX	1.09
REPAIR ORDER TOTAL	74.39
CHARGED TO CREDIT CARD	74.39



I hereby authorize the repair work herein set forth to be done (including parts and materials) and agree to make payment therefore in CASH, unless it is otherwise agreed and so set forth in this order. I understand that as a matter of Illinois law [illegible] Runde Chevrolet, Inc. is not X

Richardson
1475 Kennedy Road
DUBUQUE, IA 52002-5288
Phone 319/582-5411

SO# 94261 DATE/TIME IN: 5/27/1999 15:35 DATE/TIME OUT: 5/27/1999 16:18
SA# 025 DOC COUNT: 1 PAGE: 1

[redacted] 01 1GNDT13W7R0147242
1994 CHEVROLET S-T BLAZER
ENGINE: L35 4.3LV6

MILES IN/OUT 34831 /

LINE 1 CHECK FOR ENG RUNS ROUGH

REPAIR 1 SCOPE CHECK,REPLACE PLUGS,FUEL FIL.
OPCODE: TU6 SALE TYPE: CASH CUSTOM $39.11
PRIMARY TECH: 009

PARTS		DESC	FP	QTY	PRICE	SALE TYPE	
GM	5614288	SPARKPLUG	N	6	2.430	CASH CUSTOMER P	$14.58
GM	25055052	FUEL FLTR	N	1	17.050	CASH CUSTOMER P	$17.05

LINE TOTAL $70.74

MAY 1999 PAID cc KM

LABOR	$39.11
PARTS	$31.63
HAZD MATERIALS	$2.35
TAX (Dubuque City Ta)	$.73
TAX (Iowa State Tax)	$3.65
CUSTOMER TOTAL	$77.47
PAYMENT (CASH)	$77.47

CUSTOMER SIGNATURE _____

GM BIRD CHEVROLET

3255 University Ave. • P.O. Box 57
Toll Free 1 (800) 747-4042
Phone (319) 583-9121
DUBUQUE, IOWA 52004-0057

O# 113942 DATE/TIME IN: 7/06/1999 13:11 DATE/TIME OUT: 7/07/1999 13:18
AG# 62 SA# 798 DOC COUNT: 1 PAGE: 1

[redacted] 1 1GNDT13W7R0147242
1994 CHEVROLET BLAZER GREEN
ENGINE: L35 4.3LV6

MILES IN/OUT 36559 /

MC

LINE 1 INSPECT STARTS HARD COLD COND
TECH COMM: LET SIT OVERNIGHT MANUALY TEST FULL PRESURE COLD
-- OK 59 LBS-- TECH 2 COMPUTOR SYSTEM EGR VALVE
STICKING, REMOVE EGR VALVE AND CLEAN PASSAGES
TO EGR VALVE SYSTEM

REPAIR 1 CLEAN EGR VALVE PASSAGES
OPCODE: INSPECT SALE TYPE: CASH MECHAN $96.60
PRIMARY TECH: THOMAS KUHLE

PARTS		DESC	PP	QTY	PRICE	SALE TYPE	
GM	209	INJ CLNR	N	1	36.500	CASH MECHANICAL	$36.50

LINE TOTAL $133.10

LINE 2 INSPECT NOISE IN BRAKES
TECH COMM: CLEAN AND ADJUST ALL BRAKES FT 80% REARS 60%
CLEAN AND ADJUST

REPAIR 1 CLEAN AND ADJUST ALL BRAKES
OPCODE: INSPECT SALE TYPE: CASH MECHAN $23.20
PRIMARY TECH: THOMAS KUHLE

LINE TOTAL $23.20

LINE 3 INSPECT SQUEAK IN UNIT OWNER HEARS AT STOP SIGNS
WITH PRESURE ON GAS
TECH COMM: ROAD TEST UNIT ADJUST ALIGN EXHAUST AND
REALIGN RT SIDE TORSION BAR MOUNT

REPAIR 1 REALIGN EXHAUST AND AND RT SIDE TORSION BAR
OPCODE: REPAIR SALE TYPE: CASH MECHAN $34.15
PRIMARY TECH: THOMAS KUHLE

LINE TOTAL $34.15

[redacted]

GM BIRD CHEVROLET

3255 University Ave. • P.O. Box 67
Toll Free 1 (800) 747-4042
Phone (319) 583-9121
DUBUQUE, IOWA 52004-0067

SO# 113942 DATE/TIME IN: 7/06/1999 12:11 DATE/TIME OUT: 7/07/1999 13:18
TAG# 62 SA# 798 DOC COUNT: 1 PAGE: 2

[redacted] 01 1GNDT13W7R0147242

LABOR	$153.95
PARTS	$36.50
TAX (Dubuque City Ta)	$1.89
TAX (Iowa State Tax)	$9.52
CUSTOMER TOTAL	$201.86
PAYMENT (CASH)	$201.86

CUSTOMER SIGNATURE [signature]

Approval. 007046.
at. 201.86.

[redacted]