

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

156

Date Received

27-JUL-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

866158

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WB1041801T0440633	BMW MOTORCYC	R1100	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorcyclist ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02611000	Part Name(s) WHEELS:RIM BASE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 01-APR-2000 Mileage at Failure(s) 2 Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT ALUMINI WHEEL WHICH WHILE DRIVING OVER POT HOLES/ROAD HAZARDS, ETC., WHEEL RIM BEND WHICH MAY HAVE CAUSED A LOSS OF CONTROL. DEALER SAID TO PUT MORE AIR IN THE TIRE THAN SPECIFIED, BUT THE PROBLEM STILL EXISTS. PLEASE PROVIDE FURTHER INFORMATION. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WB1041801T0440633	BMW MOTORCYC	R1100	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual	☐ Yes	☐ 3-Point Belt	☐ Yes	☐ Front	☐ Car	☐ 2-Door
☐ Automatic	☒ No	☐ Driverside Airbag	☒ No	☐ Rear	☐ Van	☐ 4-Door
		☐ Passengerside Airbag		☐ 4-Wheel	☐ Minivan	☐ Station wagon
					☐ Other	☐ Pick Up Truck
						☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02611000	Part Name(s) WHEELS:RIM BASE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 01-APR-2000 Mileage at Failure(s) 2 Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT ALUMINI WHEEL WHICH WHILE DRIVING OVER POT HOLES/ROAD HAZARDS, ETC., WHEEL RIM BEND WHICH MAY HAVE CAUSED A LOSS OF CONTROL. DEALER SAID TO PUT MORE AIR IN THE TIRE THAN SPECIFIED, BUT THE PROBLEM STILL EXISTS. PLEASE PROVIDE FURTHER INFORMATION. *AK

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Date Received

00 AUG 22 PM 2:49

27-JUL-2000

OFFICE

DEFECTS INVESTIGATION

Ord. or

d. dt

od. rt

up. ltr

Reference No.

866158

Work Number na

Home Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of a signature, please print name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 8/15/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WB10418D1T0440633	BMW MOTORCYC	R1100	1996	35,200
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☒ New ☐ Used	PRECISION MOTORCYCLES	1100 CC		
	City VALLEY STREAM State NY Zip Code 11580	No Cylinders 2		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☒ Manual ☐ Automatic	☒ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Utl ☐ Truck ☒ Motorcycle ☐ Stationwagon ☐ Pick Up Truck ☐ Other			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02811000	Part Name(s) WHEELS: RIM BASE.	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures MANY	Date(s) of Failure(s) D1-APR-2000 Mileage at Failure(s) 200 Vehicle Speed at Failure(s) VARIOUS	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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The rim continued to be damaged as other road hazards were encountered eventually causing the front wheel to wobble and making the motorcycle difficult to ride. I had the wheel straightened at a cost of \$120.
BMW has since redesigned the wheel - however

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
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Penalty for Private Use \$300

NO POSTAGE
NECESSARY
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IN THE
UNITED STATES



☆ U.S. G.P.O. 1982-625-897 / 60016

Thousands of these soft rims are on the road
with the potential for the cause of injury.
Attached are excerpts from other riders who have
also had problems.
These rims should be replaced by BMW.

On my 95 R1100R BMW with about 2000 miles on the bike, front/rear tires inflated 4 lbs. above recommended pressures and with the OEM Michelins, I hit a 3" depression behind a manhole cover. The front rim was severely bent. The selling dealer said it must be replaced, as well as the tire. It cost me \$880.39. At about 3000 miles the same thing happened again. This time, the dealer told me that because of the volume of sales, the price of the front rim dropped from \$600 from \$400.

From a dealers mechanic

"At New Boxer service school we were warned to tell customers about the soft rims"

INFORMATION ON THE FAILURE (IF APPLICABLE)

THE IDENTIFICATION NO.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail